### **Draft Technology Plan Themes**

## **Draft Principles: Technology Planning and Implementation**

- 1. Los Medanos College will utilize a cycle of continuous planning, implementation, and evaluation to develop, communicate, and achieve technology goals.
- 2. Use fiscal resources responsibly to meet the technology needs of the College.
- 3. Continually identify, evaluate, and implement emerging technologies to support and achieve the goals of the College.
- 4. Technology planning and implementation will be integrated in the Program Review (PR) and Resource Allocation Process (RAP).
- 5. Continue to develop clear and consistent policies and procedures to communicate and achieve technology goals.

### **Draft Themes and Objectives:**

### 1. Student Needs & Equity: Deploy technology to address student needs and improve equitable access

- a. Ensure equity and inclusivity are incorporated in the implementation of technology for students
- b. Provide seamless and integrated student services that support online learning
- c. Use technology to improve student support tools such as orientation, self-check material, and resource access
- d. Utilize technology to improve student access and success by increasing flexibility, collaboration, and available resources in streamlined solution
- e. Develop and implement a refined printing solution for students

## 2. IT Infrastructure & Support: Implement ongoing improvements to IT infrastructure and support services in a sustainable method

- a. Develop and implement a Total Cost of Ownership (TCO) process for all technology investments
- b. Implement a Technology refresh plan that identifies ongoing investments
- c. Develop and maintain a system for standards and records for technology-related hardware and software used across the college
- d. Implement a centralized and accessible knowledgebase of college technology
- e. Develop and improve college information and technology infrastructure to provide secure, efficient, and recoverable computing systems
- f. Implement improvements to the IT Service Desk to support the growing needs of the college community
- g. Improve and expand Wi-Fi access to support the growing number of devices accessing the college network

# 3. Instructional Support & Resources: Develop and implement instructional support and resources for technology

- a. Develop and implement a centralized online academy to improve Instructor training support and resources
- b. Improve technology infrastructure to provide scalable and sustainable access to technology
- c. Develop and implement integrated approach to streamline software, licensing, and support resources across the entire college
- d. Develop and implement a technology review process for new technologies

# 4. Technology Training & Professional Development: Improve professional development for technology implementation

- a. Improve training and support for technology tools of students, faculty, classified professionals, and managers
- b. Continue to implement training for technology to enhance Instructional delivery
- c. Improve methods and frequency of technology training

#### 5. Digital Communications: Develop and improve the digital communication infrastructure

- a. Improve and maintain college website as a communication tool and information resource
- b. Develop and implement unified communication infrastructure utilizing existing and emerging technologies
- c. Implement an improved communication infrastructure across media channels and emerging technologies to enhance time-sensitive communication