



Contra Costa Community College District
Student Survey for Fall 2021 Course and Services Preference

April 2021

Prepared for
Chancellor and Chancellor's Cabinet

By the
Contra Costa Community College District
Office of Planning and Research

Emma Blackthorne, PhD

-And-

Francisco Balderas, Joy Hakola-Dardin, Rolando Valdez, Helen Wu

Contra Costa Community College District
Student Survey for Fall 2021 Course and Services Preference

--This page intentionally blank --

Contra Costa Community College District
Student Survey for Fall 2021 Course and Services Preference

Contents

| | |
|-------------------------|----|
| Introduction | 3 |
| Project Overview | 3 |
| Methodology | 3 |
| Process | 3 |
| Analysis of the Results | 3 |
| Executive Summary | 4 |
| District | 5 |
| Contra Costa College | 14 |
| Diablo Valley College | 22 |
| Los Medanos College | 31 |

Introduction

Project Overview

The past year has brought significant changes in the manner of how students can access educational resources due to safety concerns of in-person meetings during the COVID-19 pandemic. For the past academic year students were limited to primarily accessing educational resources through an online format. Surveys conducted throughout the state in April and May of 2020 revealed that students were hesitant to return to their educational pursuits in the fall of 2020 and expressed a strong preference for face to face, in-person, learning. The strong in-person preference resulted in a significant decrease in enrollment state wide. A year later, there is now an opportunity for a re-opening, allowing for an expansion for in-person services. To gauge student interest in returning to in-person educational formats, 4CD developed and distributed a survey, results are discussed in the following sections.

Methodology

Process

The data presented in this report is primarily based on information obtained from a survey distributed to students through the communication platform on April 19, 2021. The survey was open to respond to from April 19 to April 26th, 2021. The survey was developed collaboratively within the Educational Services departments. The survey consisted of nine questions in total, four questions gathered demographic information and information about the primary college/campus the student attends, and five questions sought to elicit responses from students about their general preference for the learning and education services delivery format.

Analysis of the Results

The results of the survey are briefly discussed in the Overview section. The results are organized by survey question order in the following dashboard tabs. Results can be viewed at the District aggregated level and down to the campus location level. By default each graph is already expanded to the college level, end users can aggregate by clicking on the (-) sign over the "District" header in each graph, or expand into the campus locations by clicking on the (+) sign over the "College" header in each graph. Additionally, on many of the question tabs end users have the ability to filter results by respondent demographics (age, ethnicity, gender).

https://tableau1.4cd.edu/#/workbooks/170?:origin=card_share_link

Results are also provided in the sections below as appendixes, organized by district and colleges.

Executive Summary

The response rate of students to the survey is a representative sample, 4,187 responses were collected and were significantly uniform confirming the survey results reached an appropriate level of saturation. The respondent demographics are well aligned with the overall student population.

Generally, responses came from a traditional college age group of 18-29, 67.7%. While it may appear that females are slightly over represented in the participant population, it is in line with the overall student population. Ethnicity representation in the sample population is aligned with the overall student population, the sample is stratified across all groups.

Overwhelmingly students responded they intended to enroll for the fall 2021 academic term (~90%). The majority of responses also indicated the preference for enrolling in online classes only (~50%), followed by a combination of online and in-person courses (~40%). When participants were asked to rank their preference of online method of instruction, the highest ranked or most preferred method was online asynchronous, followed by online synchronous, hybrid, and the least preferred was only in-person formats. Student were also asked the format they preferred to access student support services, responses indicated a preference for flexibility where services would be provided both online and on campus; however, if given a one or the other option (in-person or online) students indicated a strong preference for online (65%).

This survey reveals a shift in student preferences. In the prior year (2020) students expressed a strong preference for in-person learning and services, very different from the results obtained through this survey. This suggests that students have

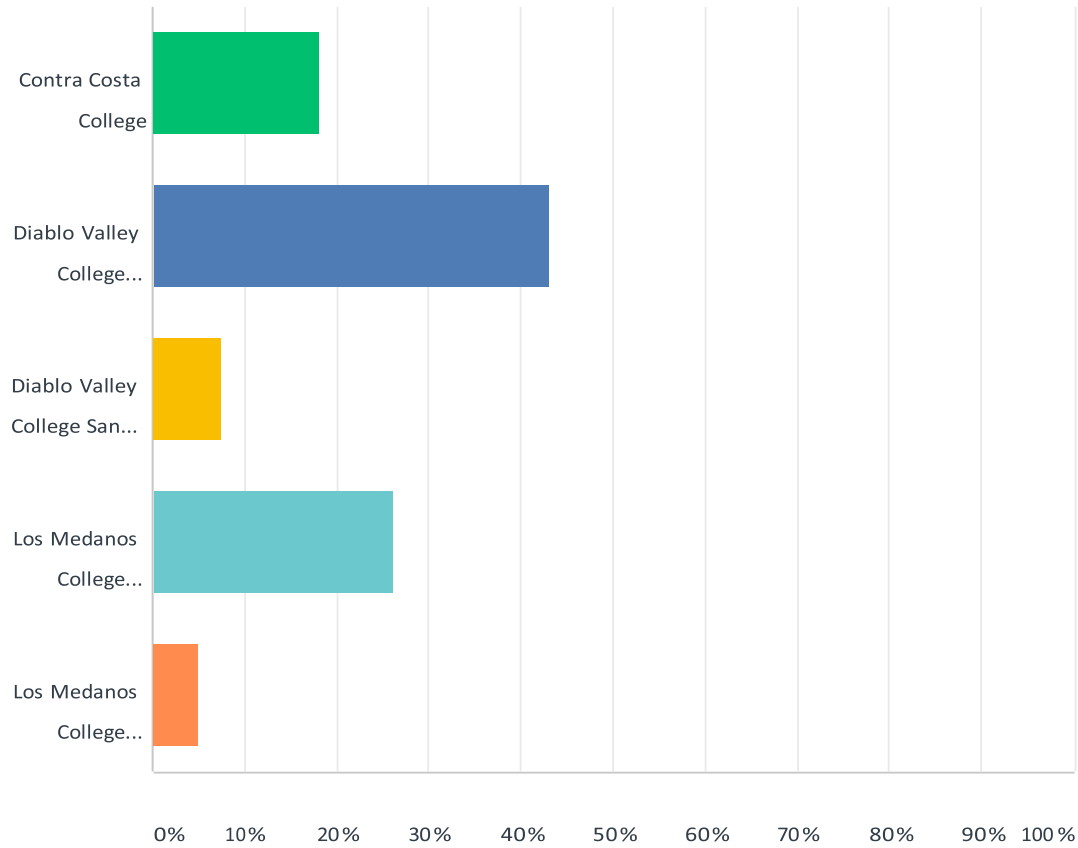
- a. Students overall successfully transitioned to online learning, and/or
- b. The student population being served has changed and this survey is missing student voices from prior years who expressed a strong preference for in-person learning. This is supported by the overall reduction in enrollment from 2019-2020 to the 2020-2021 academic year, and/or
- c. Survey was distributed through online communication, this may skew participation to students that are highly responsive to that mode of communication, and resulting in missed opportunities to have students that primarily communicate through more direct contact methods, and/or
- d. The student population has been positively impacted by the faculty and college investments in learning, developing, and implementing the transition to online instruction and support services, resulting in students increased comfort and preference for online environments.

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

District

Q1 Select the college you consider your primary campus

Answered: 4,187 Skipped: 19

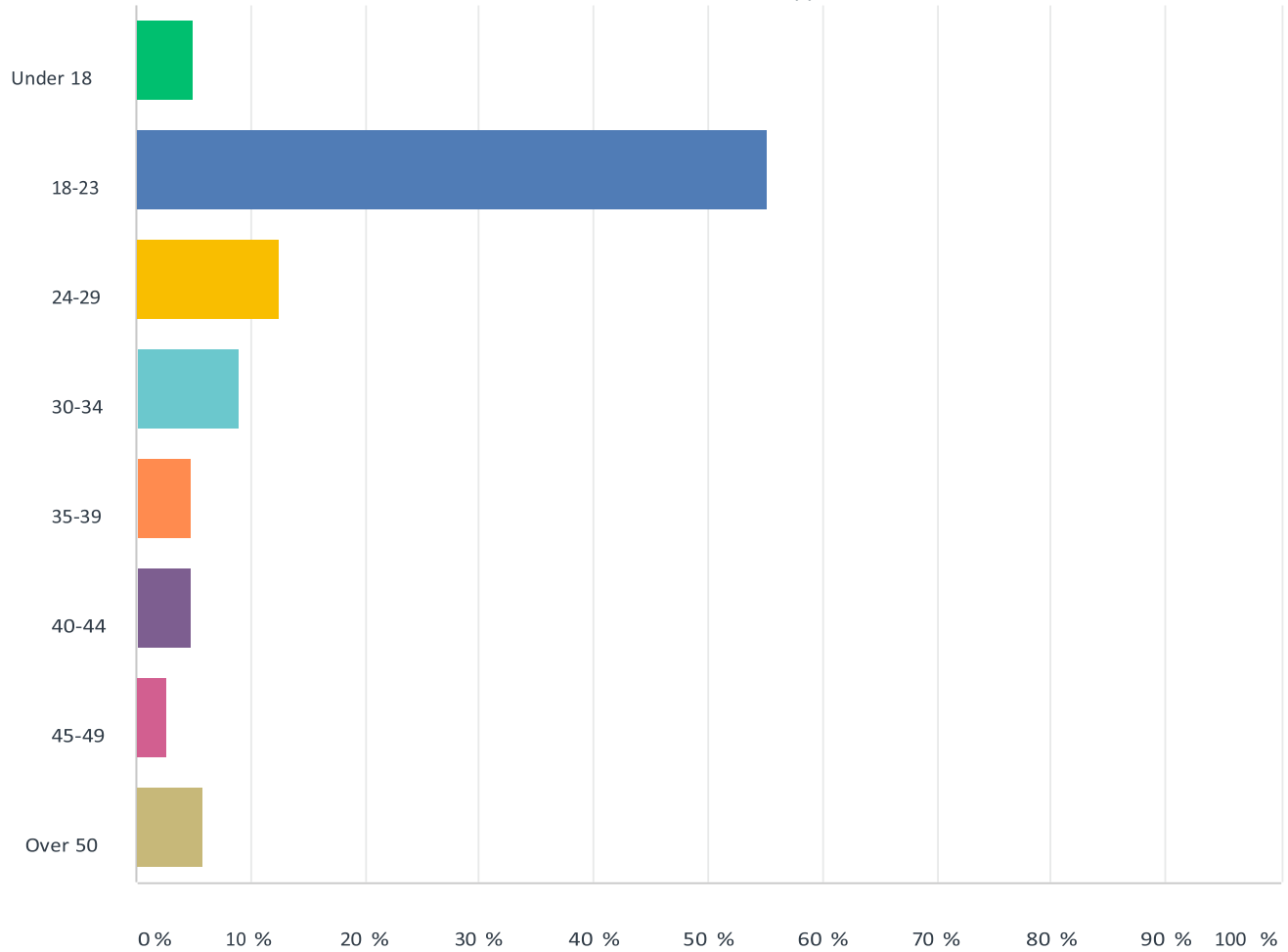


| ANSWER CHOICES | RESPONSES | |
|--|-----------|--------------|
| Contra Costa College | 18.27% | 765 |
| Diablo Valley College Pleasant Hill Campus | 43.09% | 1,804 |
| Diablo Valley College San Ramon Campus | 7.50% | 314 |
| Los Medanos College Pittsburg Campus | 26.15% | 1,095 |
| Los Medanos College Brentwood Campus | 4.99% | 209 |
| TOTAL | | 4,187 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q2 Age

Answered: 4,199 Skipped: 7

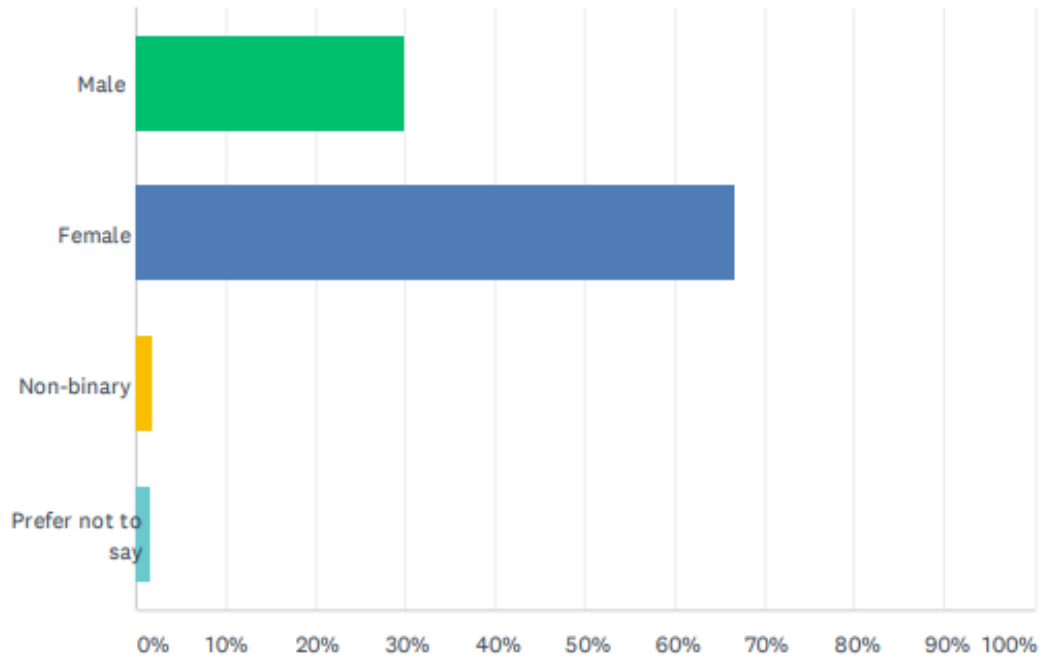


| ANSWER CHOICES | RESPONSES |
|----------------|--------------|
| Under 18 | 5.10% 214 |
| 18-23 | 55.30% 2,322 |
| 24-29 | 12.48% 524 |
| 30-34 | 8.91% 374 |
| 35-39 | 4.79% 201 |
| 40-44 | 4.72% 198 |
| 45-49 | 2.81% 118 |
| Over 50 | 5.91% 248 |
| TOTAL | 4,199 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q3 Gender

Answered: 4,201 Skipped: 5

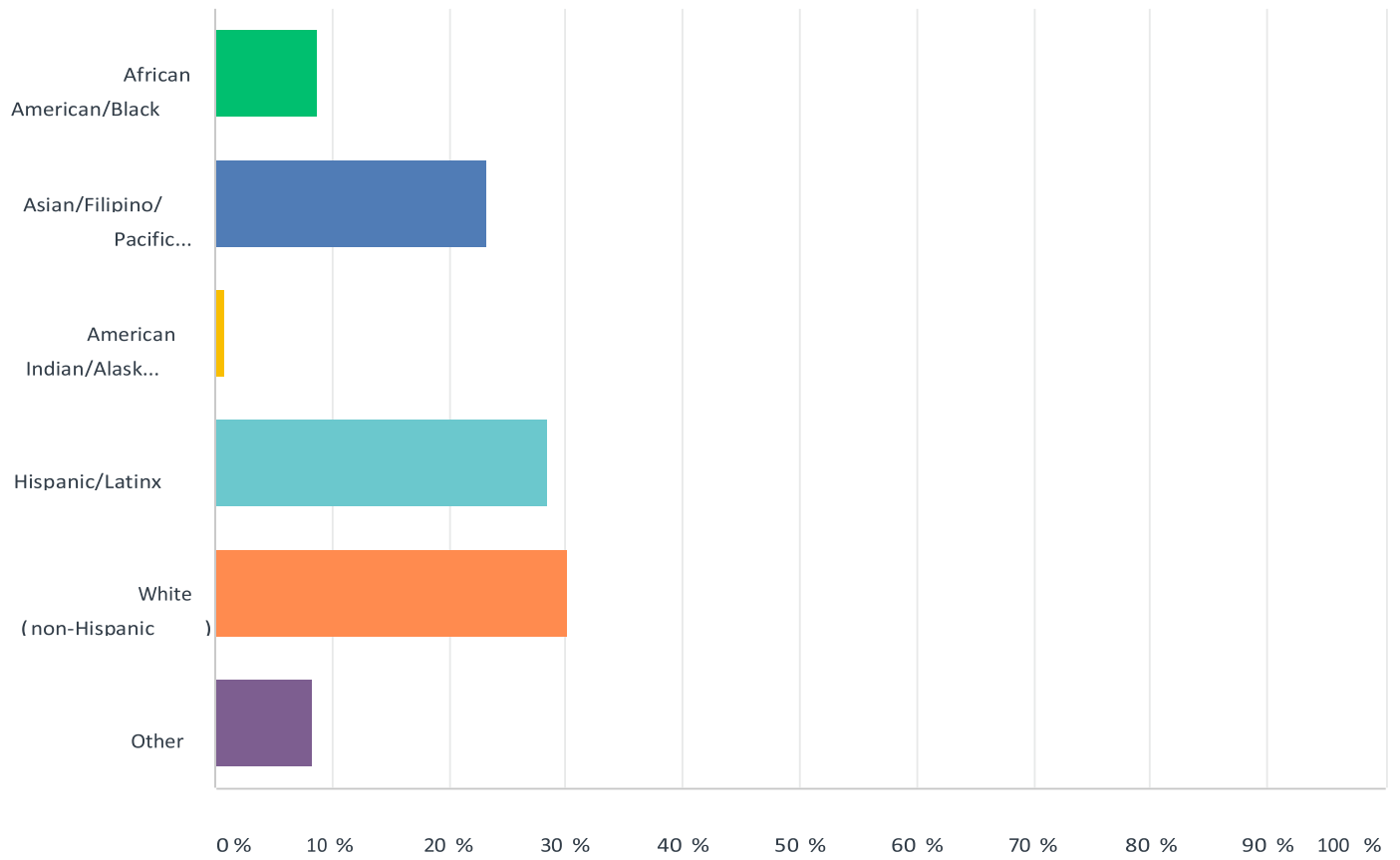


| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|--------------|
| Male | 29.90% | 1,256 |
| Female | 66.79% | 2,806 |
| Non-binary | 1.83% | 77 |
| Prefer not to say | 1.48% | 62 |
| TOTAL | | 4,201 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q4 Ethnicity/Race

Answered: 4,198 Skipped: 8

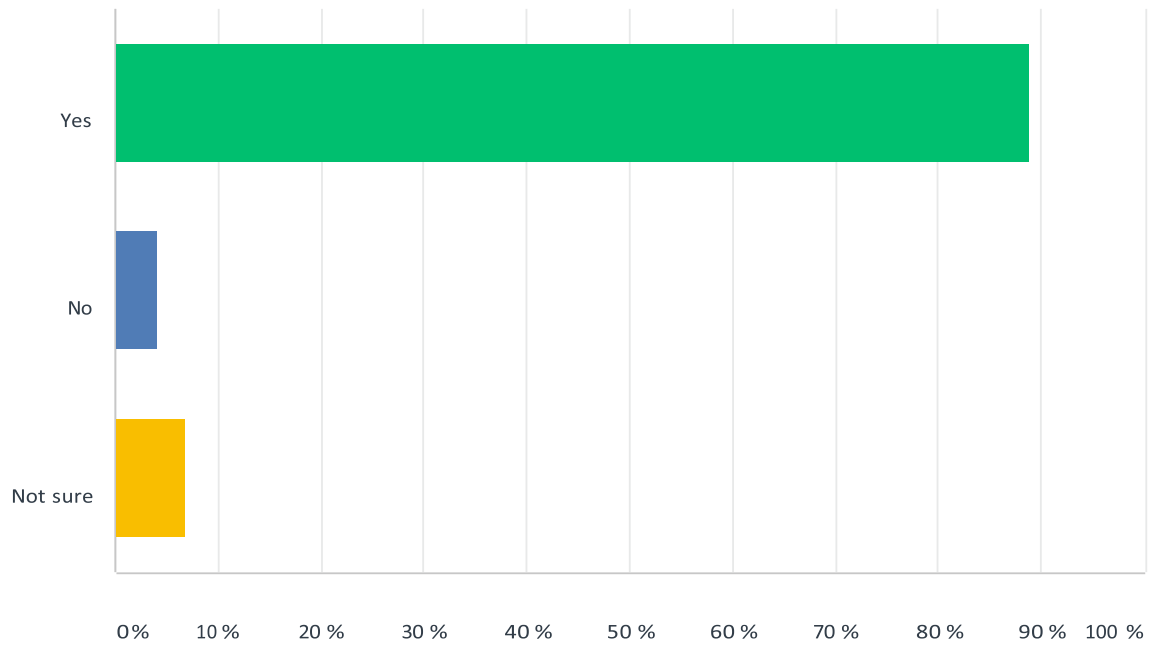


| ANSWER CHOICES | RESPONSES |
|---------------------------------|--------------|
| African American/Black | 8.86% 372 |
| Asian/Filipino/Pacific Islander | 23.30% 978 |
| American Indian/Alaska Native | 0.81% 34 |
| Hispanic/Latinx | 28.42% 1,193 |
| White (non-Hispanic) | 30.18% 1,267 |
| Other | 8.43% 354 |
| TOTAL | 4,198 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q5 I am planning to enroll in classes at CCC, DVC, or LMC for Fall 2021?

Answered: 4,199 Skipped: 7

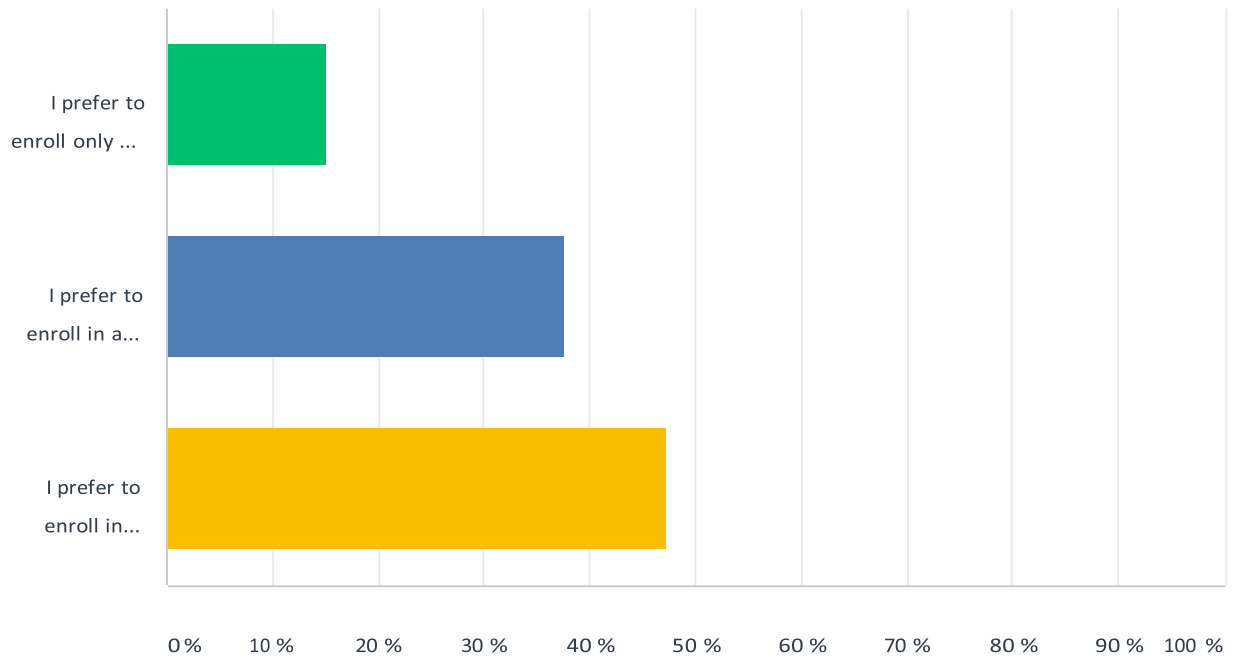


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|--------------|
| Yes | 88.90% | 3,733 |
| No | 4.17% | 175 |
| Not sure | 6.93% | 291 |
| TOTAL | | 4,199 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q6 Select of the following regarding your preference for fall 2021 classes:

Answered: 4,200 Skipped: 6

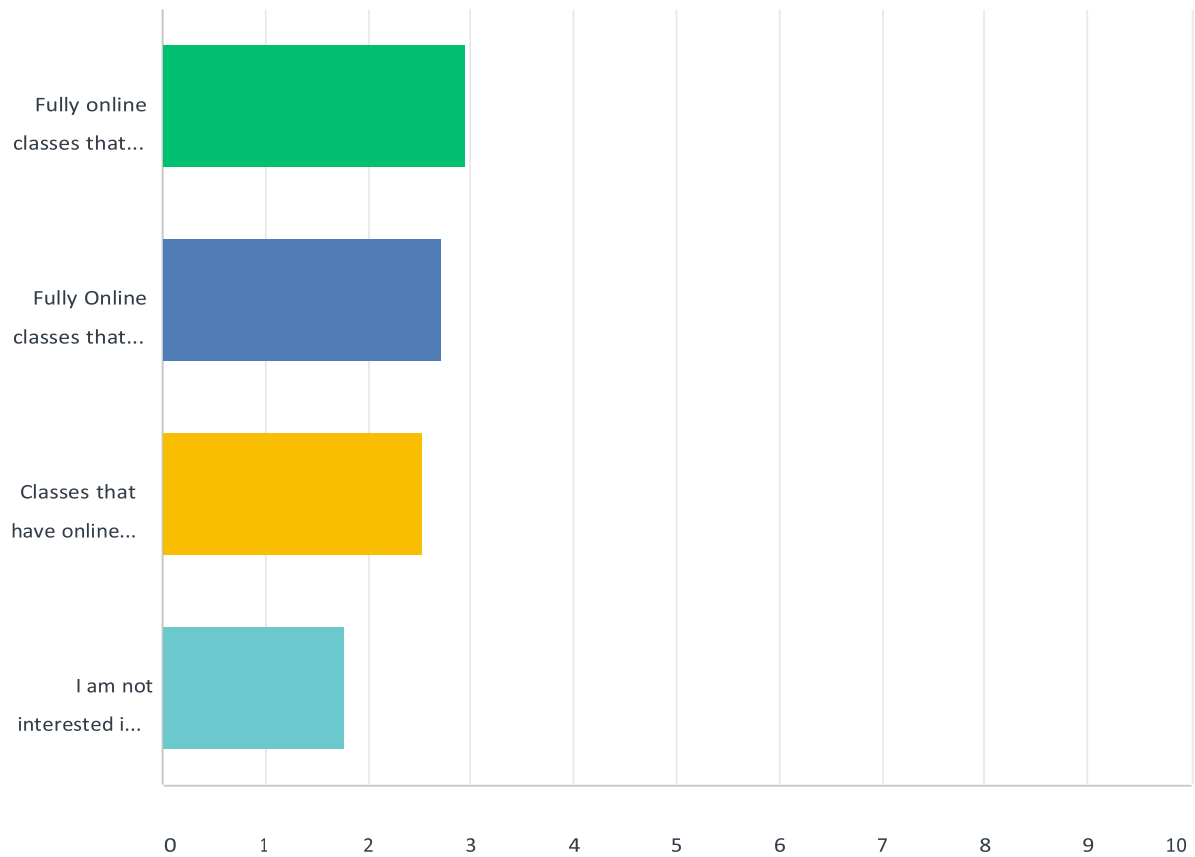


| ANSWER CHOICES | RESPONSES | |
|---|-----------|--------------|
| I prefer to enroll only in face-to-face classes on campus | 15.02% | 631 |
| I prefer to enroll in a combination of online and on campus classes | 37.67% | 1,582 |
| I prefer to enroll in online classes only | 47.31% | 1,987 |
| TOTAL | | 4,200 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q7 Please rank your preferred method of online instruction:

Answered: 4,183 Skipped: 23



| | 1 | 2 | 3 | 4 | TOTAL | SCORE |
|---|-----------------|-----------------|-----------------|-----------------|-------|-------|
| Fully online classes that have no scheduled meetings - also known as online asynchronous | 45.95% 1,860 | 21.17% 857 | 15.27% 618 | 17.61% 713 | 4,048 | 2.95 |
| Fully Online classes that have required Zoom meetings at specific days and times - also known as online synchronous | 20.56% 831 | 43.96% 1,777 | 22.66% 916 | 12.82% 518 | 4,042 | 2.72 |
| Classes that have online requirements but also meet in-person faceto-face - also known as hybrid | 18.38% 734 | 25.77% 1,029 | 47.38% 1,892 | 8.46% 338 | 3,993 | 2.54 |
| I am not interested in online course work, only in-person face-to-face courses | 16.08% 639 | 8.30% 330 | 13.58% 540 | 62.04% 2,466 | 3,975 | 1.78 |

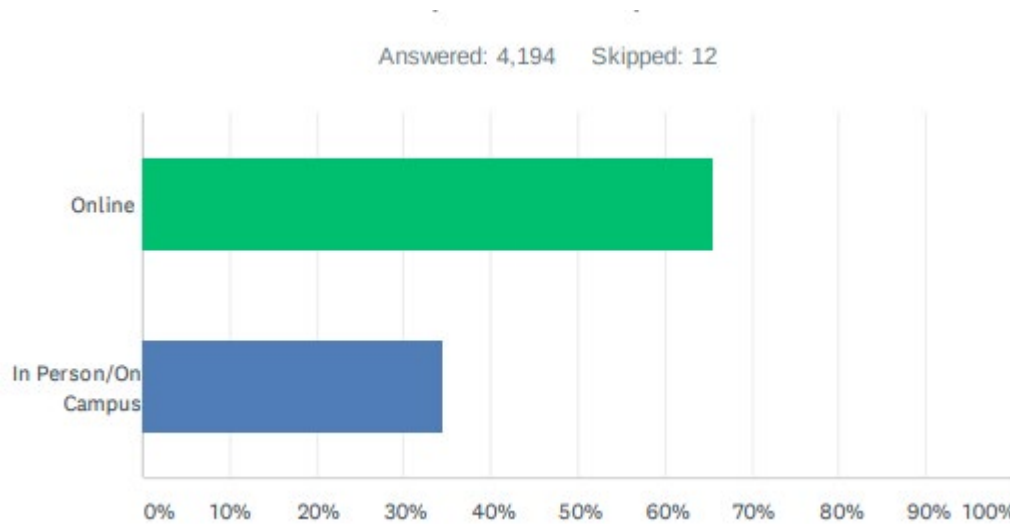
Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q8 Regarding student and other support services, please identify your preferred method to connect and take part in each of the services below

| | IN-PERSON/ON CAMPUS | ONLINE | BOTH ONLINE AND ON CAMPUS | N/A | (NO LABEL) | TOTAL |
|-------------------------------|---------------------|-----------------|---------------------------|-----------------|------------|-------|
| · Admissions and Records | 14.49% 605 | 31.89% 1,331 | 51.13% 2,134 | 2.49% 104 | 0.00% 0 | 4,174 |
| · Registration support | 12.26% 511 | 36.17% 1,507 | 48.38% 2,016 | 3.19% 133 | 0.00% 0 | 4,167 |
| · Counseling | 17.94% 748 | 30.06% 1,253 | 49.20% 2,051 | 2.81% 117 | 0.00% 0 | 4,169 |
| · Financial aid | 14.09% 586 | 29.29% 1,218 | 43.87% 1,824 | 12.75% 530 | 0.00% 0 | 4,158 |
| · EOPS/CARE/CalWorks | 9.21% 381 | 21.06% 871 | 31.41% 1,299 | 38.30% 1,584 | 0.02% 1 | 4,136 |
| · Puente/Umoja/Per Ankh | 6.57% 267 | 14.63% 595 | 21.44% 872 | 57.34% 2,332 | 0.02% 1 | 4,067 |
| · Disability Support Services | 8.21% 337 | 14.90% 612 | 27.66% 1,136 | 49.23% 2,022 | 0.00% 0 | 4,107 |
| · Transfer Services | 14.76% 609 | 21.11% 871 | 48.23% 1,990 | 15.90% 656 | 0.00% 0 | 4,126 |
| · Tutoring | 17.72% 734 | 23.51% 974 | 47.69% 1,976 | 11.08% 459 | 0.00% 0 | 4,143 |
| · Library Support | 18.67% 768 | 22.07% 908 | 47.42% 1,951 | 11.84% 487 | 0.00% 0 | 4,114 |
| · Veteran's support | 5.81% 237 | 12.24% 499 | 21.92% 894 | 60.03% 2,448 | 0.00% 0 | 4,078 |
| · Student Life | 17.40% 714 | 19.47% 799 | 41.03% 1,684 | 22.10% 907 | 0.00% 0 | 4,104 |
| · Career Services | 13.95% 576 | 20.51% 847 | 48.43% 2,000 | 17.12% 707 | 0.00% 0 | 4,130 |
| Faculty Office Hours | 12.55% 520 | 26.53% 1,099 | 53.60% 2,220 | 7.32% 303 | 0.00% 0 | 4,142 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q9 In general, do you prefer to engage in most support services online (e.g. online chat, zoom session, email, phone, text, etc.) or in-person?(select one)



| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-------|
| Online | 65.40% | 2,743 |
| In-person/On Campus | 34.60% | 1,451 |
| TOTAL | | 4,194 |

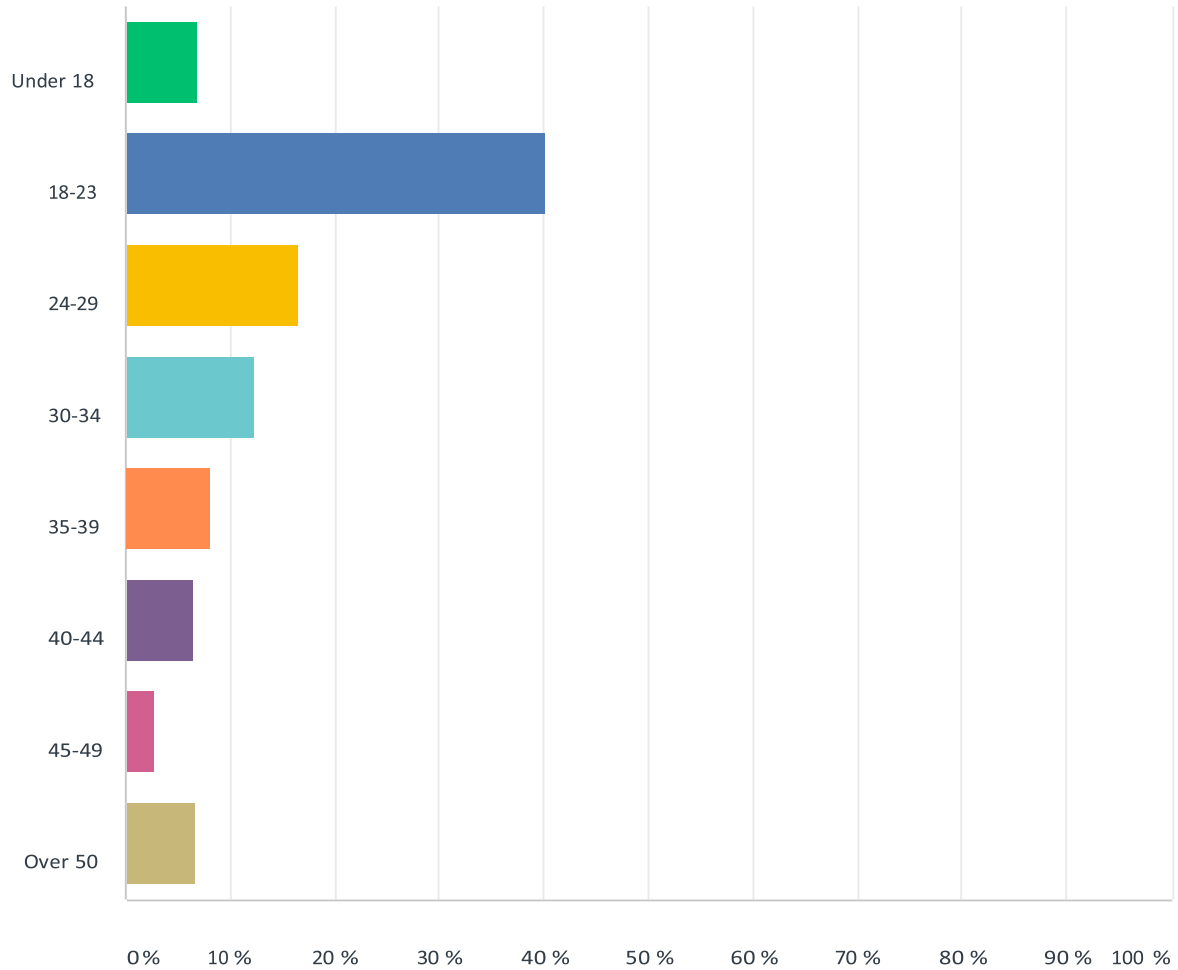
Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Contra Costa College

Q2 Age

Answered: 765

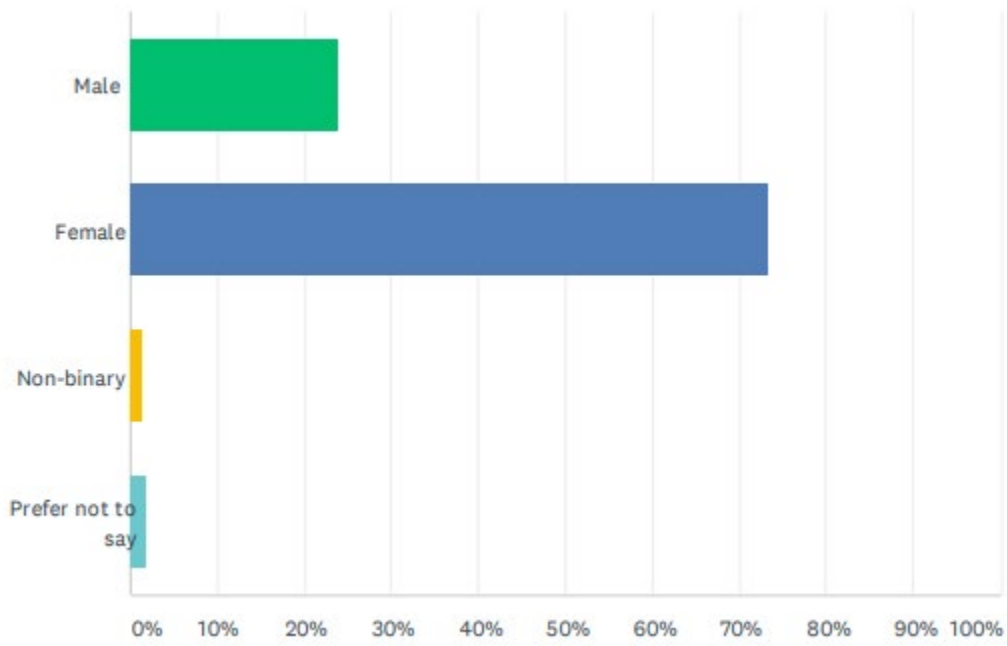
Skipped: 0



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Under 18 | 6.93% | 53 |
| 18-23 | 40.13% | 307 |
| 24-29 | 16.47% | 126 |
| 30-34 | 12.29% | 94 |
| 35-39 | 8.24% | 63 |
| 40-44 | 6.54% | 50 |
| 45-49 | 2.75% | 21 |
| Over 50 | 6.67% | 51 |
| TOTAL | | 765 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q3 Gender

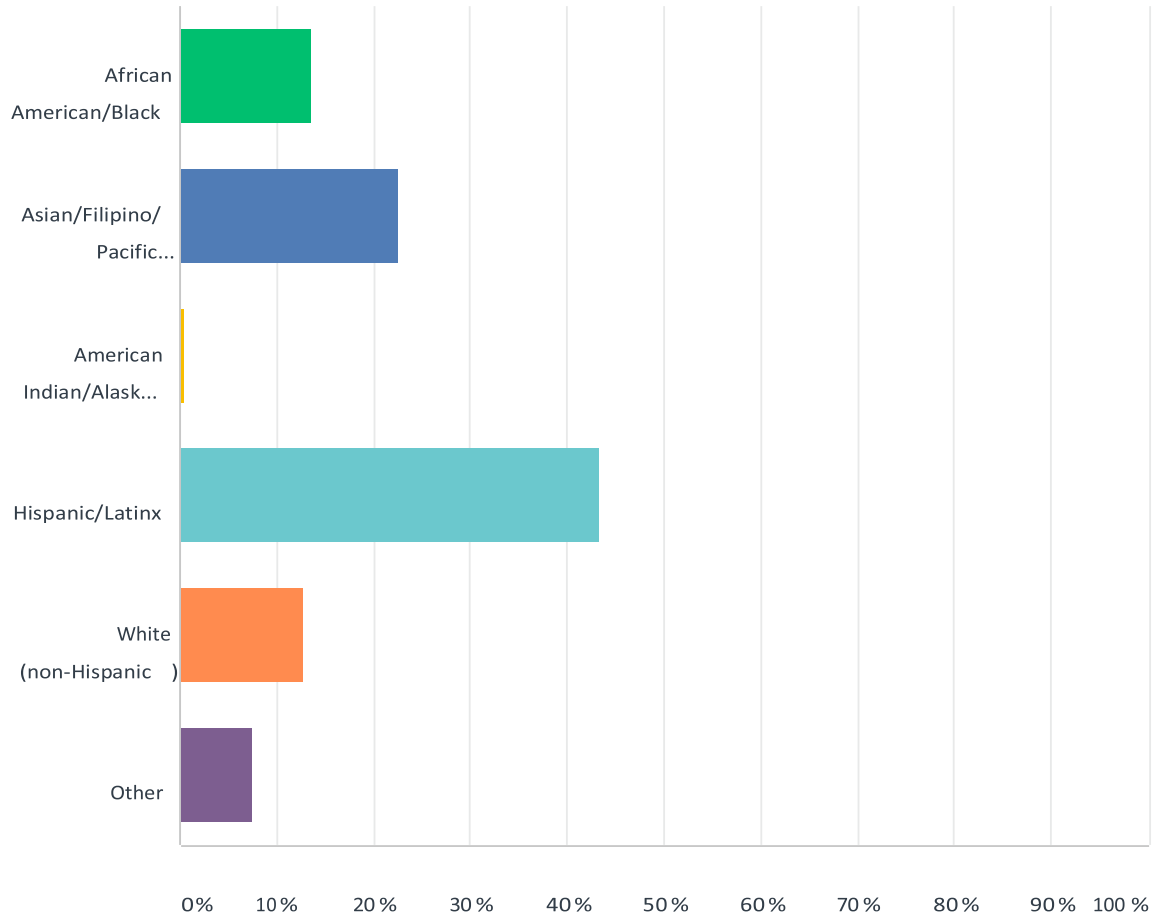


| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-----|
| Male | 23.79% | 182 |
| Female | 73.20% | 560 |
| Non-binary | 1.18% | 9 |
| Prefer not to say | 1.83% | 14 |
| TOTAL | | 765 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q4 Ethnicity/Race

Answered: 763 Skipped: 2

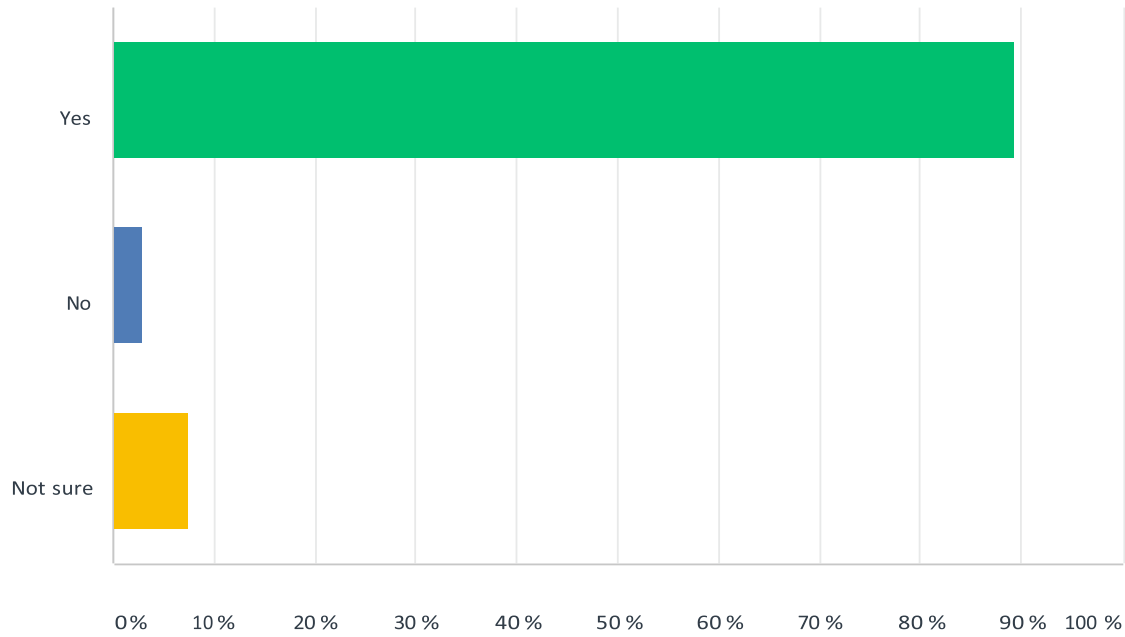


| ANSWER CHOICES | RESPONSES |
|---------------------------------|------------|
| African American/Black | 13.50% 103 |
| Asian/Filipino/Pacific Islander | 22.54% 172 |
| American Indian/Alaska Native | 0.39% 3 |
| Hispanic/Latinx | 43.25% 330 |
| White (non-Hispanic) | 12.71% 97 |
| Other | 7.60% 58 |
| TOTAL | 763 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q5 I am planning to enroll in classes at CCC, DVC, or LMC for Fall 2021?

Answered: 764 Skipped: 1

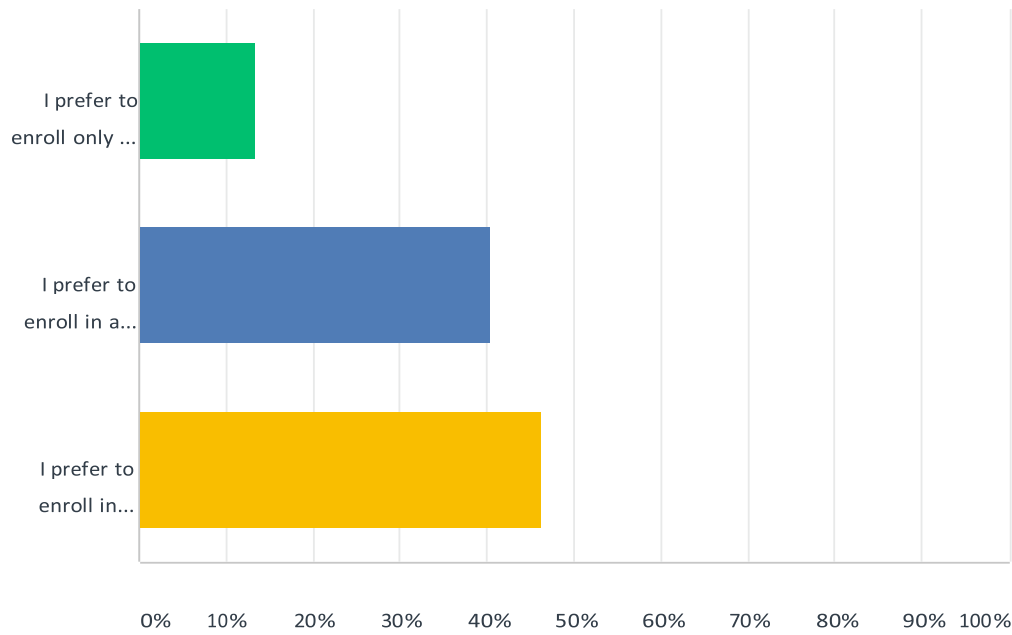


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Yes | 89.40% | 683 |
| No | 3.01% | 23 |
| Not sure | 7.59% | 58 |
| TOTAL | | 764 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q6 Select of the following regarding your preference for fall 2021 classes:

Answered: 764 Skipped: 1

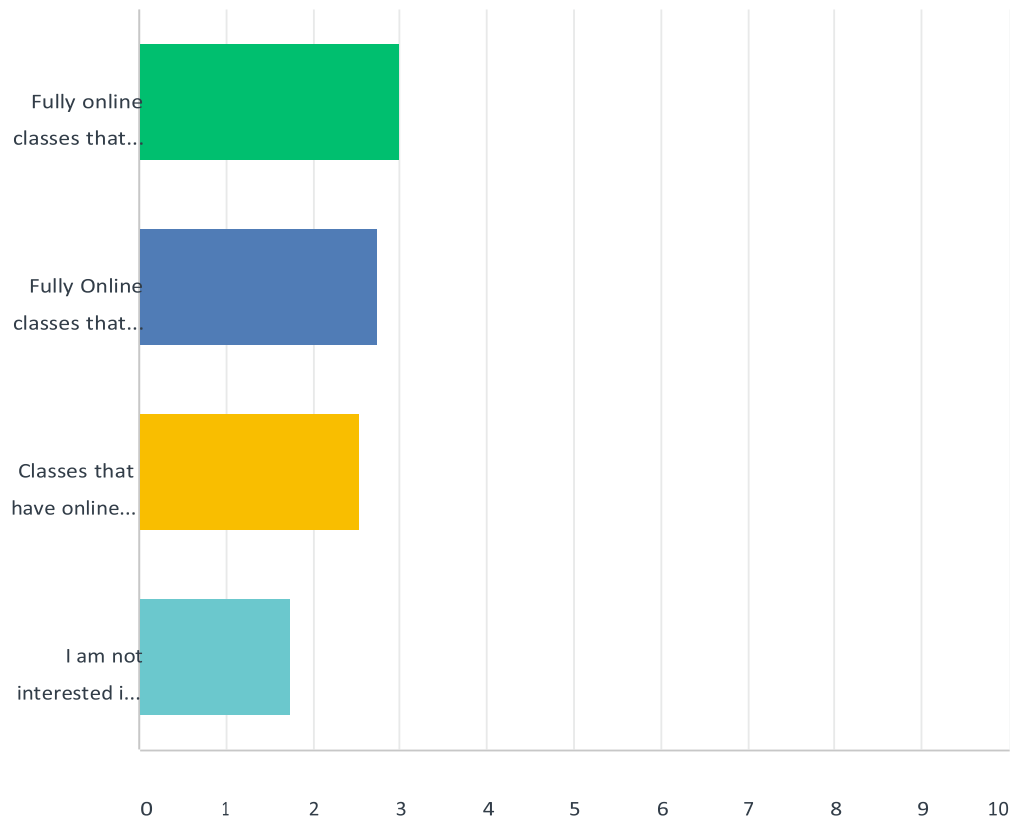


| ANSWER CHOICES | RESPONSES | |
|---|-----------|------------|
| I prefer to enroll only in face-to-face classes on campus | 13.48% | 103 |
| I prefer to enroll in a combination of online and on campus classes | 40.31% | 308 |
| I prefer to enroll in online classes only | 46.20% | 353 |
| TOTAL | | 764 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q7 Please rank your preferred method of online instruction:

Answered: 760 Skipped: 5



| | 1 | 2 | 3 | 4 | TOTAL | SCORE |
|---|---------------|---------------|---------------|---------------|-------|-------|
| Fully online classes that have no scheduled meetings - also known as online asynchronous | 47.21% 339 | 22.01% 158 | 14.62% 105 | 16.16% 116 | 718 | 3.00 |
| Fully Online classes that have required Zoom meetings at specific days and times - also known as online synchronous | 22.71% 164 | 43.49% 314 | 20.08% 145 | 13.71% 99 | 722 | 2.75 |
| Classes that have online requirements but also meet in-person faceto-face - also known as hybrid | 16.48% 117 | 27.04% 192 | 49.15% 349 | 7.32% 52 | 710 | 2.53 |
| I am not interested in online course work, only in-person face-to-face courses | 14.77% 105 | 7.31% 52 | 14.06% 100 | 63.85% 454 | 711 | 1.73 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

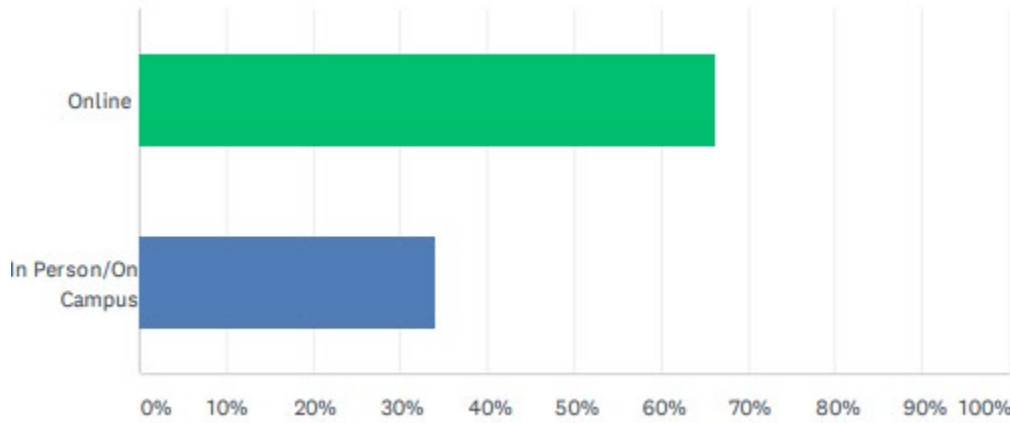
Q8 Regarding student and other support services, please identify your preferred method to connect and take part in each of the services below

Answered: 760 Skipped: 5

| | IN-PERSON/ON CAMPUS | ONLINE | BOTH ONLINE AND ON CAMPUS | N/A | (NO LABEL) | TOTAL |
|-------------------------------|---------------------|---------------|---------------------------|---------------|------------|-------|
| · Admissions and Records | 16.49% 125 | 32.06% 243 | 50.13% 380 | 1.32% 10 | 0.00% 0 | 758 |
| · Registration support | 15.74% 119 | 35.45% 268 | 46.16% 349 | 2.65% 20 | 0.00% 0 | 756 |
| · Counseling | 19.79% 149 | 31.34% 236 | 46.08% 347 | 2.79% 21 | 0.00% 0 | 753 |
| · Financial aid | 19.18% 145 | 29.89% 226 | 42.86% 324 | 8.07% 61 | 0.00% 0 | 756 |
| · EOPS/CARE/CalWorks | 13.65% 102 | 25.17% 188 | 34.54% 258 | 26.64% 199 | 0.00% 0 | 747 |
| · Puente/Umoja/Per Ankh | 9.59% 70 | 14.79% 108 | 22.60% 165 | 53.01% 387 | 0.00% 0 | 730 |
| · Disability Support Services | 11.31% 84 | 14.67% 109 | 27.19% 202 | 46.84% 348 | 0.00% 0 | 743 |
| · Transfer Services | 16.73% 125 | 22.22% 166 | 43.11% 322 | 17.94% 134 | 0.00% 0 | 747 |
| · Tutoring | 20.59% 154 | 24.20% 181 | 46.26% 346 | 8.96% 67 | 0.00% 0 | 748 |
| · Library Support | 24.50% 183 | 21.55% 161 | 45.25% 338 | 8.70% 65 | 0.00% 0 | 747 |
| · Veteran's support | 7.61% 56 | 11.82% 87 | 21.88% 161 | 58.70% 432 | 0.00% 0 | 736 |
| · Student Life | 18.12% 135 | 20.00% 149 | 40.13% 299 | 21.74% 162 | 0.00% 0 | 745 |
| · Career Services | 16.82% 126 | 22.03% 165 | 45.66% 342 | 15.49% 116 | 0.00% 0 | 749 |
| Faculty Office Hours | 16.78% 126 | 27.16% 204 | 50.60% 380 | 5.46% 41 | 0.00% 0 | 751 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q9 In general, do you prefer to engage in most support services online (e.g. online chat, zoom session, email, phone, text, etc.) or in-person?



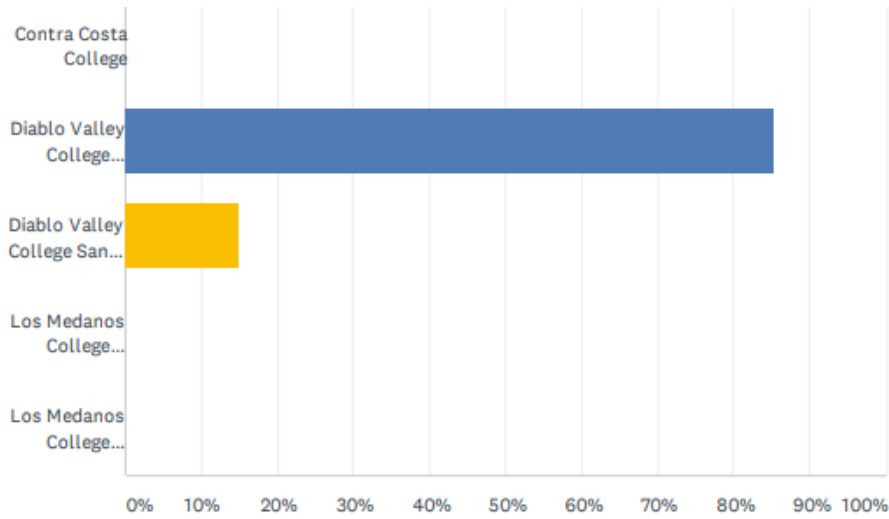
| ANSWER CHOICES | RESPONSES |
|---------------------|------------|
| Online | 66.06% 504 |
| In-person/On Campus | 33.94% 259 |
| TOTAL | 763 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Diablo Valley College

Q1 Select the college you consider your primary campus

Answered: 2,118 Skipped: 0

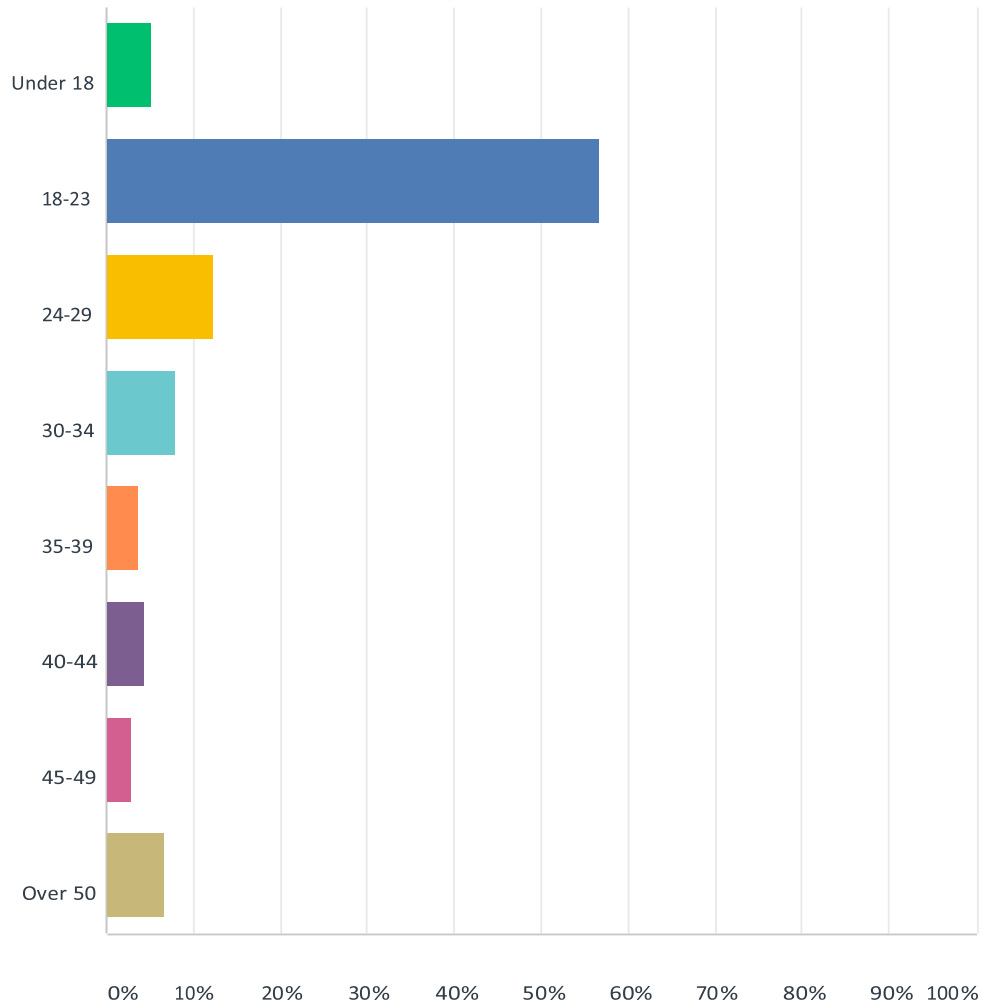


| ANSWER CHOICES | RESPONSES | |
|--|-----------|-------|
| Diablo Valley College Pleasant Hill Campus | 85.17% | 1,804 |
| Diablo Valley College San Ramon Campus | 14.83% | 314 |
| TOTAL | | 2,118 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q2 Age

Answered: 2,116 Skipped: 2

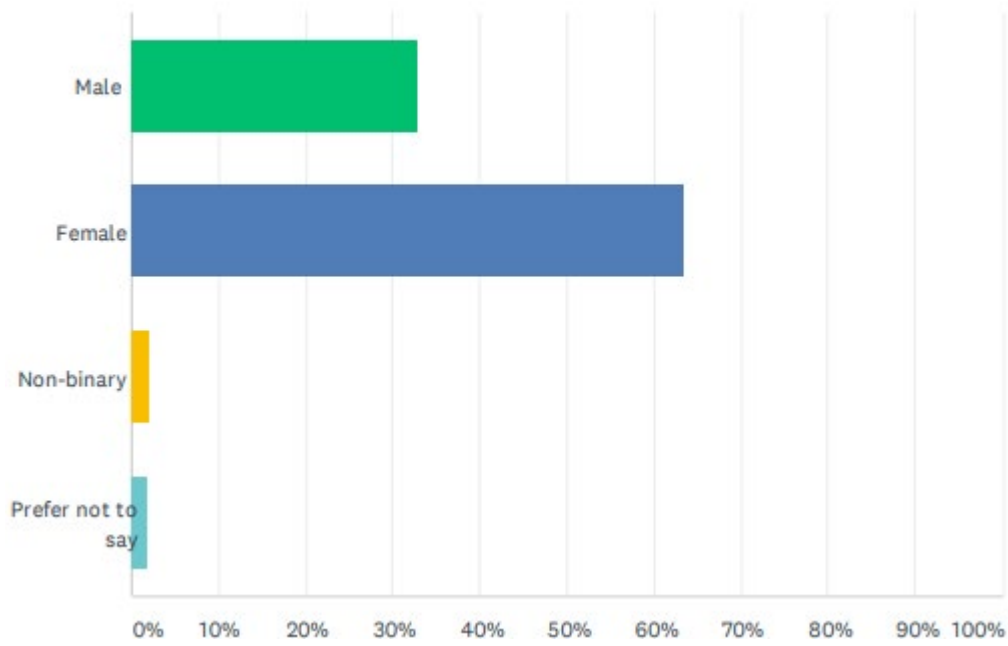


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|--------------|
| Under 18 | 5.15% | 109 |
| 18-23 | 56.76% | 1,201 |
| 24-29 | 12.33% | 261 |
| 30-34 | 7.99% | 169 |
| 35-39 | 3.73% | 79 |
| 40-44 | 4.49% | 95 |
| 45-49 | 2.84% | 60 |
| Over 50 | 6.71% | 142 |
| TOTAL | | 2,116 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q3 Gender

Answered: 2,118 Skipped: 0

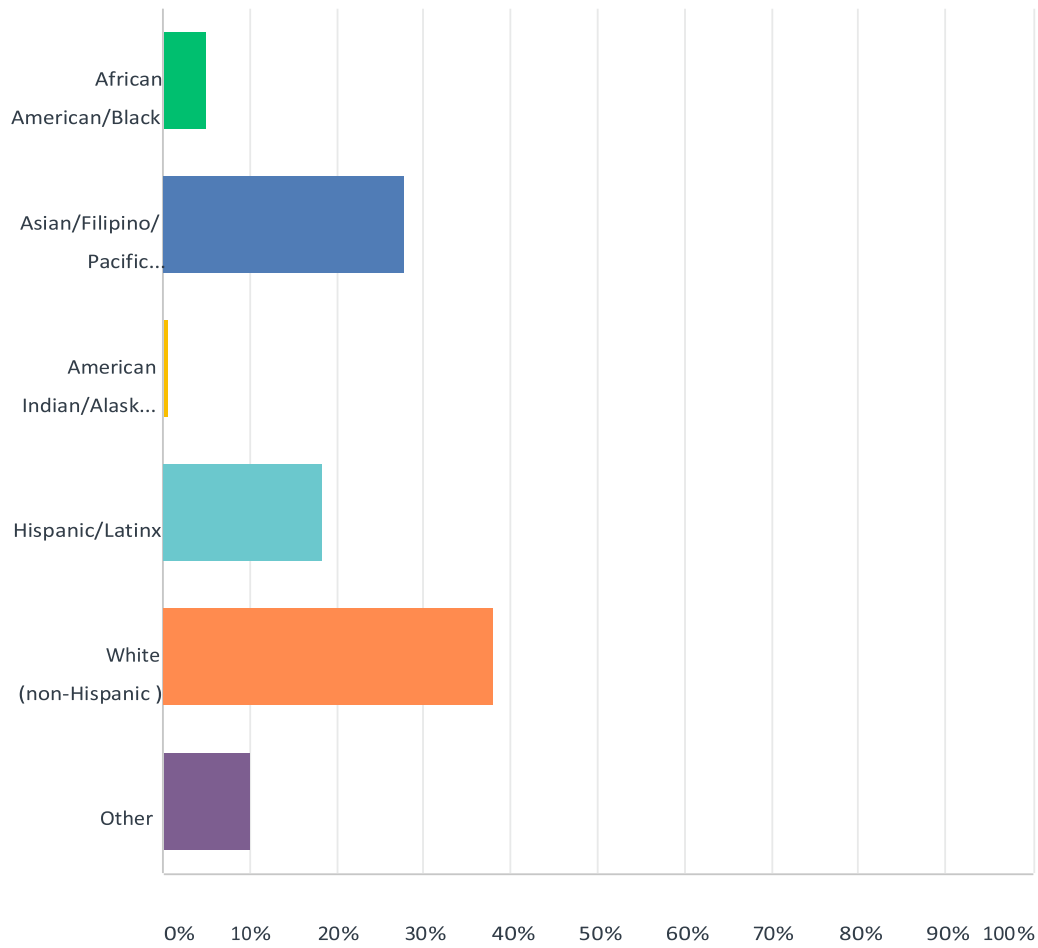


| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-------|
| Male | 32.77% | 694 |
| Female | 63.31% | 1,341 |
| Non-binary | 2.12% | 45 |
| Prefer not to say | 1.79% | 38 |
| TOTAL | | 2,118 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q4 Ethnicity/Race

Answered: 2,116 Skipped: 2

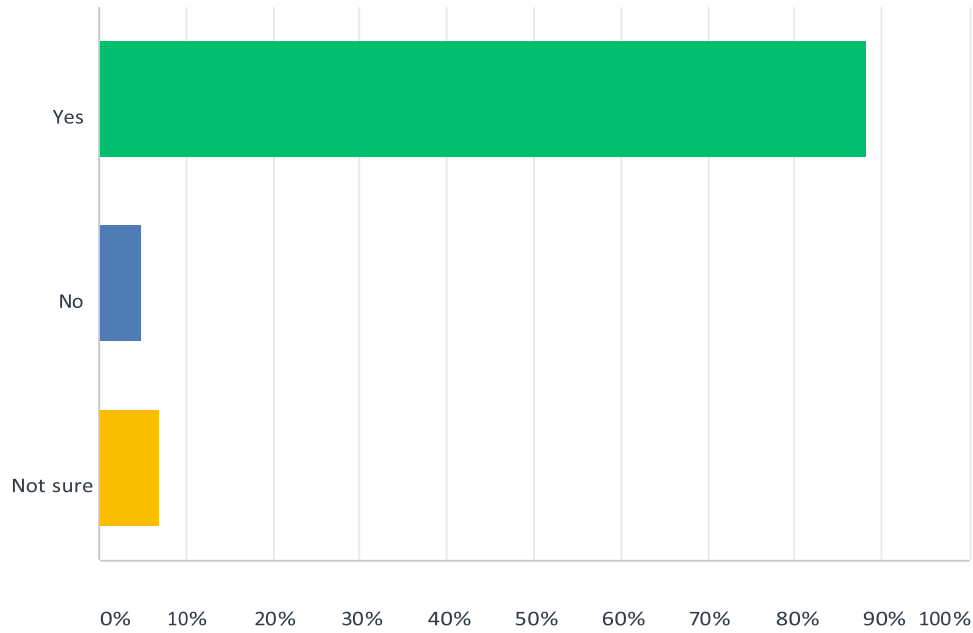


| ANSWER CHOICES | RESPONSES | |
|---------------------------------|-----------|--------------|
| African American/Black | 4.96% | 105 |
| Asian/Filipino/Pacific Islander | 27.79% | 588 |
| American Indian/Alaska Native | 0.71% | 15 |
| Hispanic/Latinx | 18.48% | 391 |
| White (non-Hispanic) | 38.09% | 806 |
| Other | 9.97% | 211 |
| TOTAL | | 2,116 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q5 I am planning to enroll in classes at CCC, DVC, or LMC for Fall 2021?

Answered: 2,115 Skipped: 3

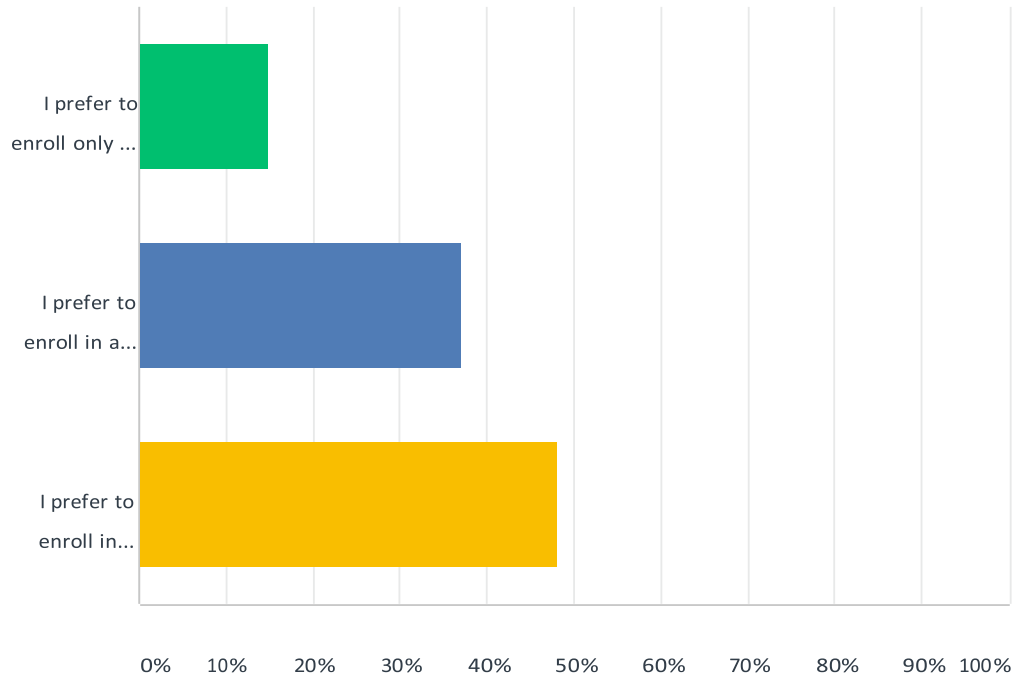


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|--------------|
| Yes | 88.32% | 1,868 |
| No | 4.78% | 101 |
| Not sure | 6.90% | 146 |
| TOTAL | | 2,115 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q6 Select of the following regarding your preference for fall 2021 classes:

Answered: 2,118 Skipped: 0

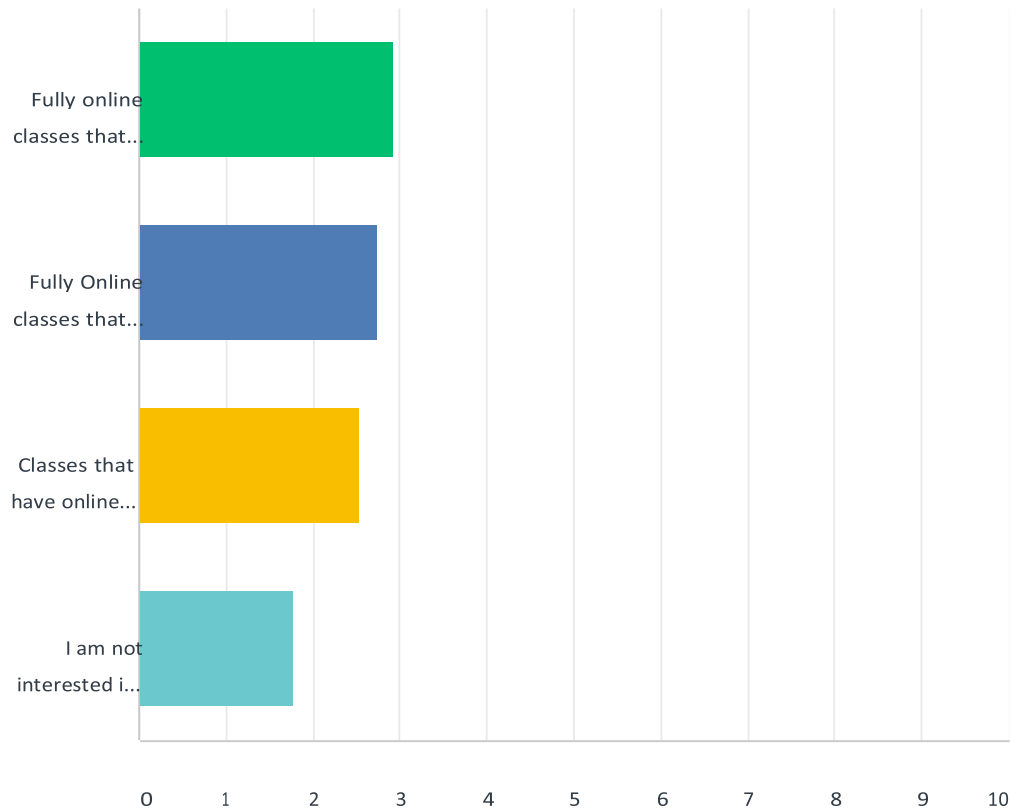


| ANSWER CHOICES | RESPONSES | |
|---|-----------|--------------|
| I prefer to enroll only in face-to-face classes on campus | 14.83% | 314 |
| I prefer to enroll in a combination of online and on campus classes | 37.02% | 784 |
| I prefer to enroll in online classes only | 48.16% | 1,020 |
| TOTAL | | 2,118 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q7 Please rank your preferred method of online instruction:

Answered: 2,109 Skipped: 9



| | 1 | 2 | 3 | 4 | TOTAL | SCORE |
|---|---------------|---------------|---------------|-----------------|-------|-------|
| Fully online classes that have no scheduled meetings - also known as online asynchronous | 43.91% 902 | 22.10% 454 | 15.63% 321 | 18.35% 377 | 2,054 | 2.92 |
| Fully Online classes that have required Zoom meetings at specific days and times - also known as online synchronous | 21.48% 443 | 43.84% 904 | 23.08% 476 | 11.59% 239 | 2,062 | 2.75 |
| Classes that have online requirements but also meet in-person faceto-face - also known as hybrid | 19.17% 387 | 24.76% 500 | 47.40% 957 | 8.67% 175 | 2,019 | 2.54 |
| I am not interested in online course work, only in-person face-to-face courses | 16.25% 325 | 8.25% 165 | 13.10% 262 | 62.40% 1,248 | 2,000 | 1.78 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q8 Regarding student and other support services, please identify your preferred method to connect and take part in each of the services below

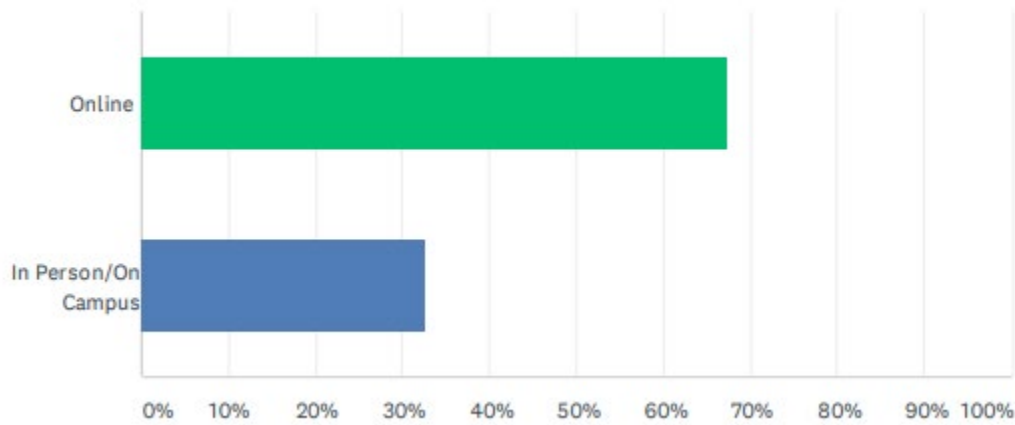
| | IN-PERSON/ON CAMPUS | ONLINE | BOTH ONLINE AND ON CAMPUS | N/A | (NO LABEL) | TOTAL |
|-------------------------------|---------------------|---------------|---------------------------|-----------------|------------|-------|
| · Admissions and Records | 13.69% 288 | 33.19% 698 | 50.07% 1,053 | 3.04% 64 | 0.00% 0 | 2,103 |
| · Registration support | 10.87% 228 | 38.04% 798 | 47.76% 1,002 | 3.34% 70 | 0.00% 0 | 2,098 |
| · Counseling | 16.43% 345 | 30.81% 647 | 49.71% 1,044 | 3.05% 64 | 0.00% 0 | 2,100 |
| · Financial aid | 11.90% 249 | 29.96% 627 | 41.38% 866 | 16.77% 351 | 0.00% 0 | 2,093 |
| · EOPS/CARE/CalWorks | 7.29% 152 | 20.24% 422 | 28.82% 601 | 43.60% 909 | 0.05% 1 | 2,085 |
| · Puente/Umoja/Per Ankh | 5.12% 105 | 14.84% 304 | 19.42% 398 | 60.57% 1,241 | 0.05% 1 | 2,049 |
| · Disability Support Services | 7.55% 156 | 15.69% 324 | 27.12% 560 | 49.64% 1,025 | 0.00% 0 | 2,065 |
| · Transfer Services | 13.91% 289 | 21.56% 448 | 49.57% 1,030 | 14.97% 311 | 0.00% 0 | 2,078 |
| · Tutoring | 15.83% 330 | 23.98% 500 | 47.77% 996 | 12.42% 259 | 0.00% 0 | 2,085 |
| · Library Support | 17.09% 354 | 22.74% 471 | 46.06% 954 | 14.10% 292 | 0.00% 0 | 2,071 |
| · Veteran's support | 5.41% 111 | 12.62% 259 | 20.65% 424 | 61.32% 1,259 | 0.00% 0 | 2,053 |
| · Student Life | 18.08% 373 | 19.10% 394 | 39.65% 818 | 23.17% 478 | 0.00% 0 | 2,063 |
| · Career Services | 13.26% 275 | 20.64% 428 | 47.83% 992 | 18.27% 379 | 0.00% 0 | 2,074 |
| Faculty Office Hours | 11.70% 244 | 28.39% 592 | 52.66% 1,098 | 7.24% 151 | 0.00% 0 | 2,085 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q9 In general, do you prefer to engage in most support services online (e.g. online chat, zoom session, email, phone, text, etc.) or in-person?

(select one)

Answered: 2,111 Skipped: 7

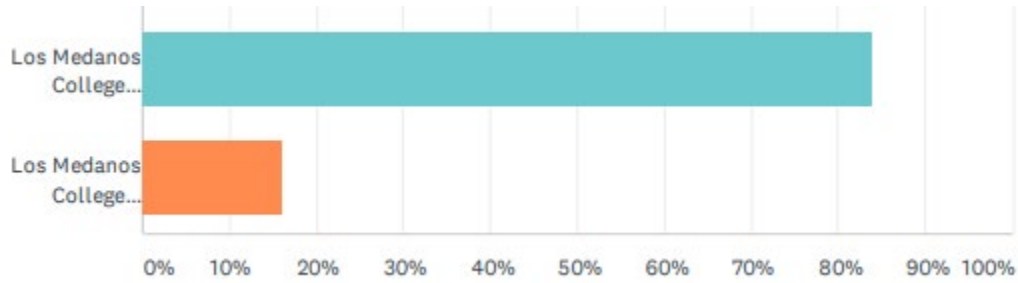


| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-------|
| Online | 67.27% | 1,420 |
| In-person/On Campus | 32.73% | 691 |
| TOTAL | | 2,111 |

Los Medanos College

Q1 Select the college your consider your primary campus

Answered: 1,304 Skipped: 0

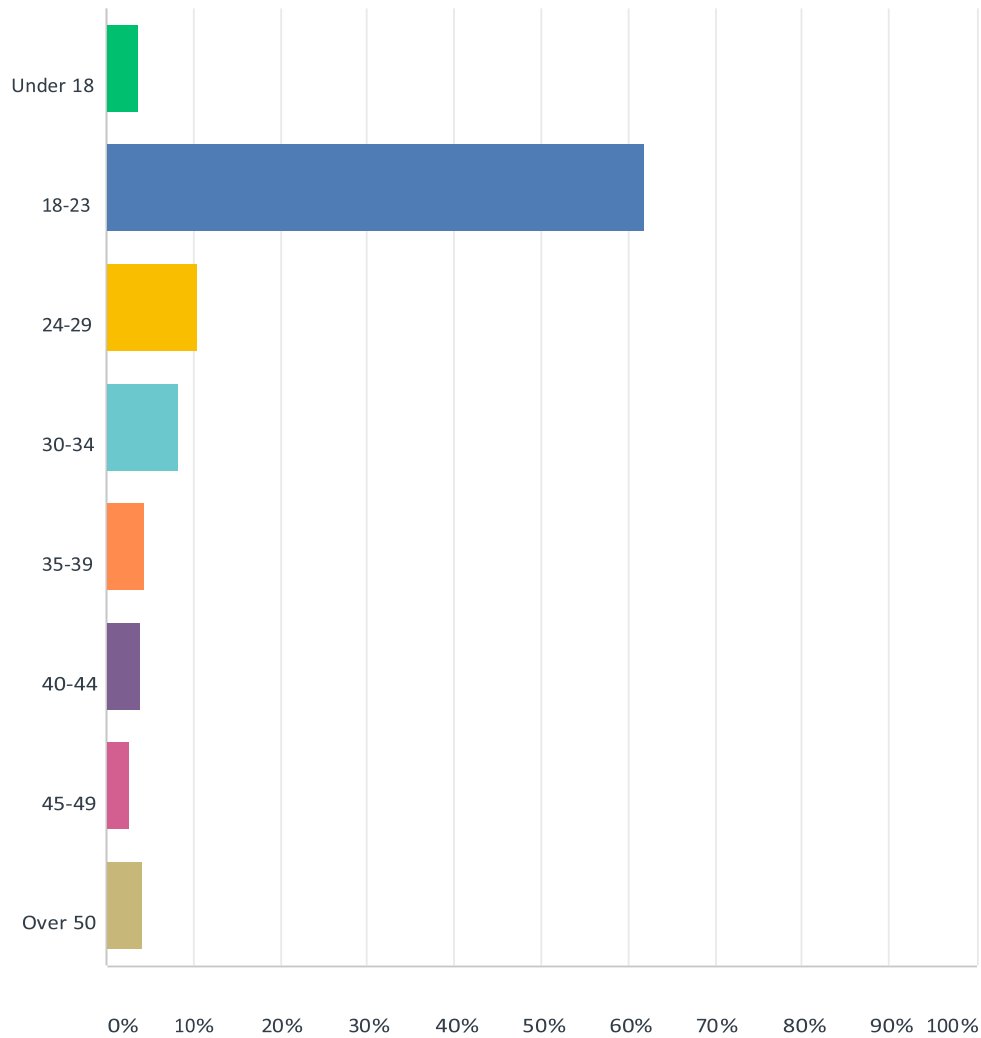


| ANSWER CHOICES | RESPONSES | |
|--------------------------------------|-----------|-------|
| Los Medanos College Pittsburg Campus | 83.97% | 1,095 |
| Los Medanos College Brentwood Campus | 16.03% | 209 |
| TOTAL | | 1,304 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q2 Age

Answered: 1,302 Skipped: 2

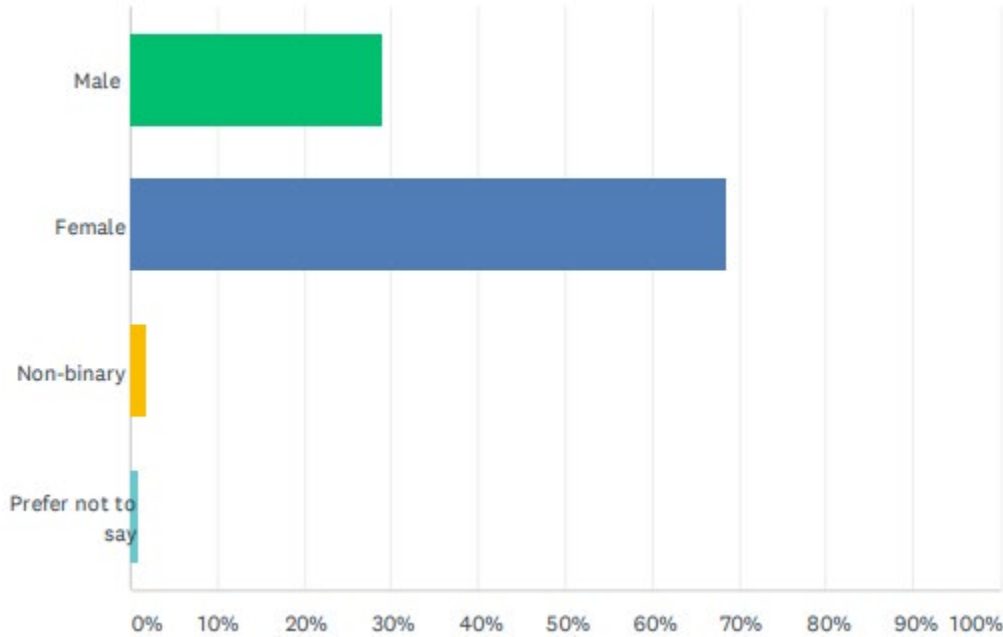


| ANSWER CHOICES | RESPONSES |
|----------------|--------------|
| Under 18 | 3.84% 50 |
| 18-23 | 61.98% 807 |
| 24-29 | 10.37% 135 |
| 30-34 | 8.45% 110 |
| 35-39 | 4.45% 58 |
| 40-44 | 3.99% 52 |
| 45-49 | 2.76% 36 |
| Over 50 | 4.15% 54 |
| TOTAL | 1,302 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q3 Gender

Answered: 1,302 Skipped: 2

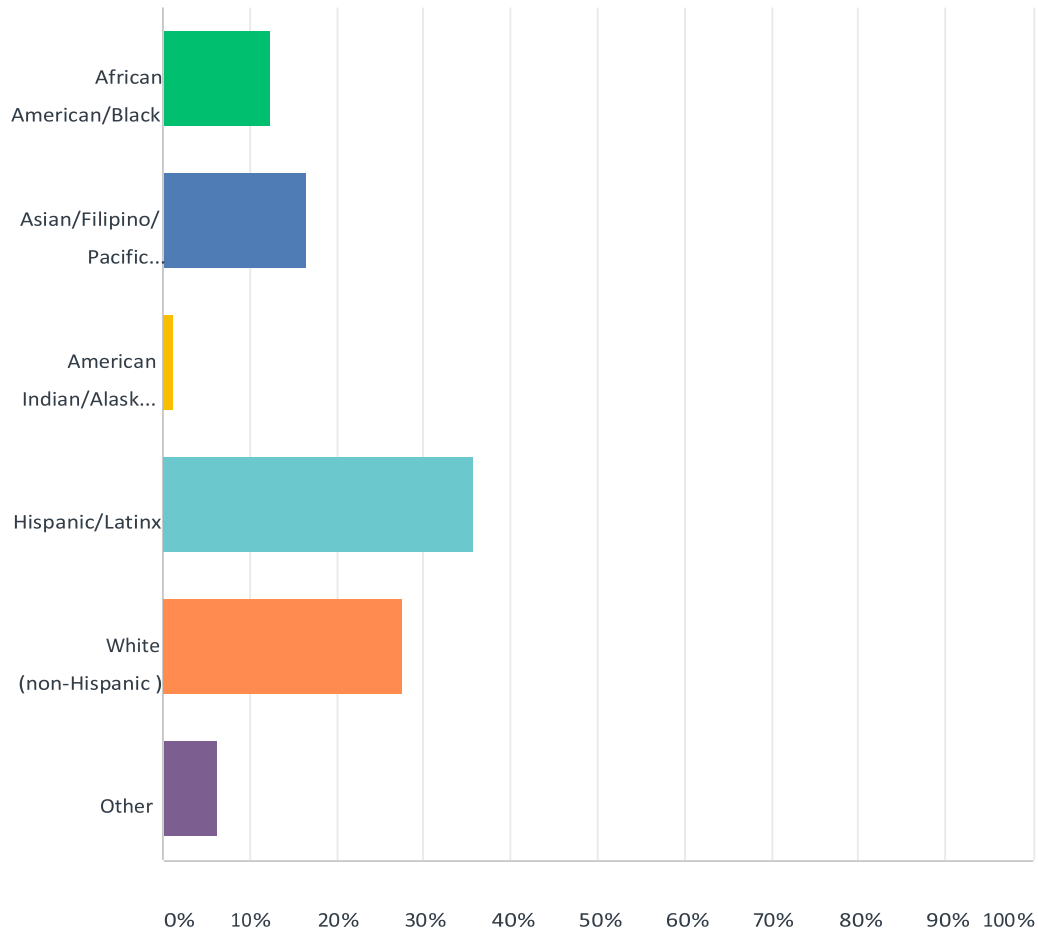


| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|-------|
| Male | 28.96% | 377 |
| Female | 68.51% | 892 |
| Non-binary | 1.77% | 23 |
| Prefer not to say | 0.77% | 10 |
| TOTAL | | 1,302 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q4 Ethnicity/Race

Answered: 1,303 Skipped: 1

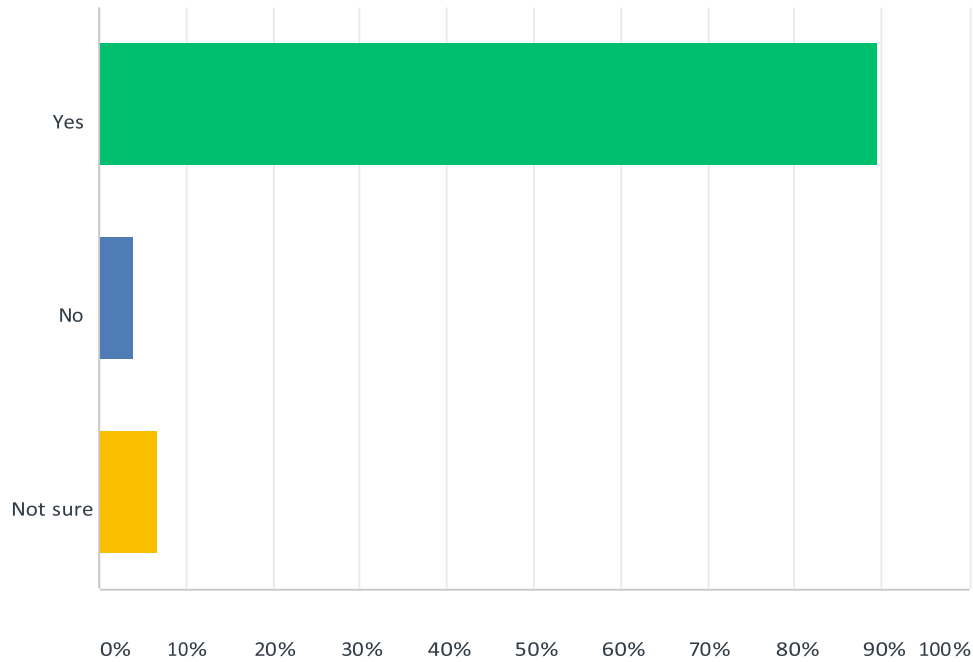


| ANSWER CHOICES | RESPONSES | |
|---------------------------------|-----------|--------------|
| African American/Black | 12.43% | 162 |
| Asian/Filipino/Pacific Islander | 16.50% | 215 |
| American Indian/Alaska Native | 1.23% | 16 |
| Hispanic/Latinx | 35.84% | 467 |
| White (non-Hispanic) | 27.63% | 360 |
| Other | 6.37% | 83 |
| TOTAL | | 1,303 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q5 I am planning to enroll in classes at CCC, DVC, or LMC for Fall 2021?

Answered: 1,303 Skipped: 1

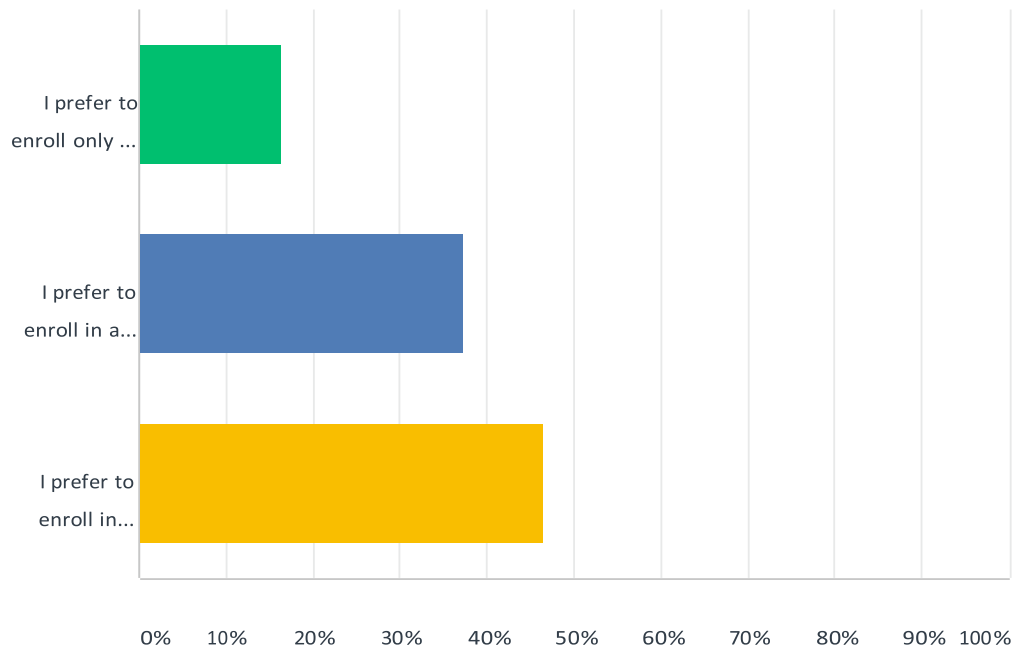


| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|--------------|
| Yes | 89.49% | 1,166 |
| No | 3.91% | 51 |
| Not sure | 6.60% | 86 |
| TOTAL | | 1,303 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q6 Select of the following regarding your preference for fall 2021 classes:

Answered: 1,301 Skipped: 3

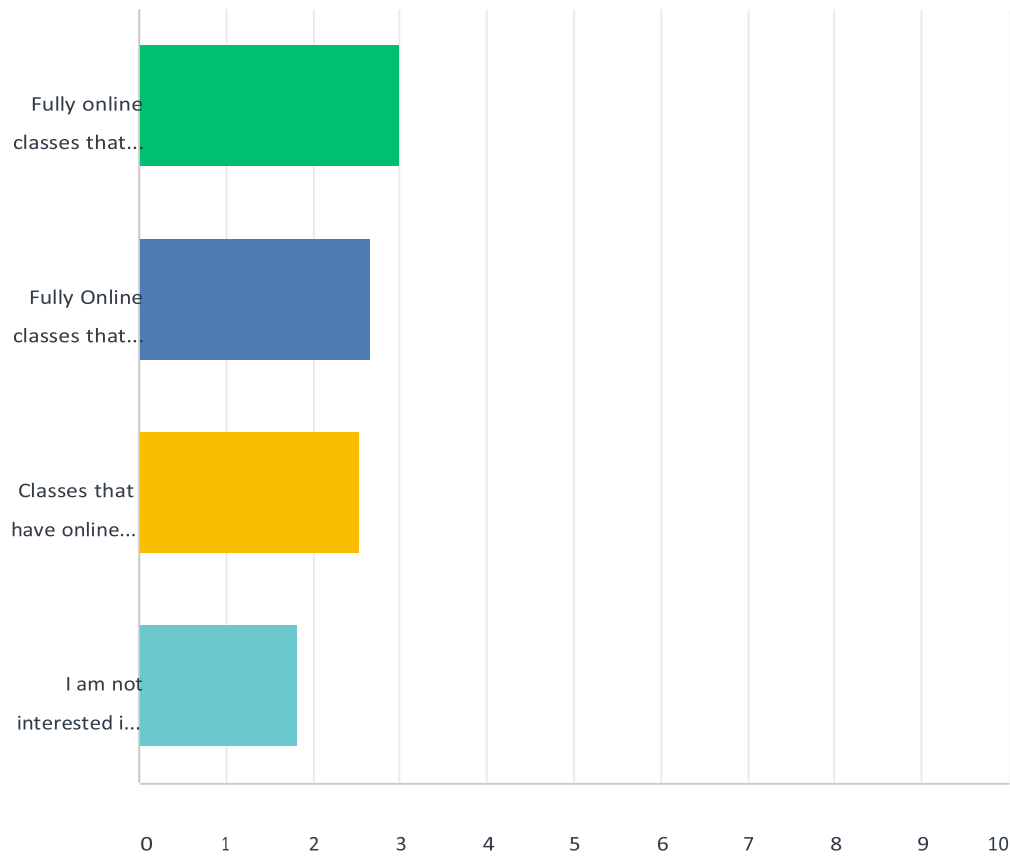


| ANSWER CHOICES | RESPONSES | |
|---|-----------|--------------|
| I prefer to enroll only in face-to-face classes on campus | 16.37% | 213 |
| I prefer to enroll in a combination of online and on campus classes | 37.28% | 485 |
| I prefer to enroll in online classes only | 46.35% | 603 |
| TOTAL | | 1,301 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q7 Please rank your preferred method of online instruction:

Answered: 1,296 Skipped: 8



| | 1 | 2 | 3 | 4 | TOTAL | SCORE |
|---|---------------|---------------|---------------|---------------|-------|-------|
| Fully online classes that have no scheduled meetings - also known as online asynchronous | 48.65% 612 | 19.08% 240 | 15.10% 190 | 17.17% 216 | 1,258 | 2.99 |
| Fully Online classes that have required Zoom meetings at specific days and times - also known as online synchronous | 17.65% 219 | 44.40% 551 | 23.53% 292 | 14.42% 179 | 1,241 | 2.65 |
| Classes that have online requirements but also meet in-person faceto-face - also known as hybrid | 18.28% 228 | 26.62% 332 | 46.27% 577 | 8.82% 110 | 1,247 | 2.54 |
| I am not interested in online course work, only in-person face-to-face courses | 16.53% 206 | 9.07% 113 | 13.96% 174 | 60.43% 753 | 1,246 | 1.82 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q8 Regarding student and other support services, please identify your preferred method to connect and take part in each of the services below

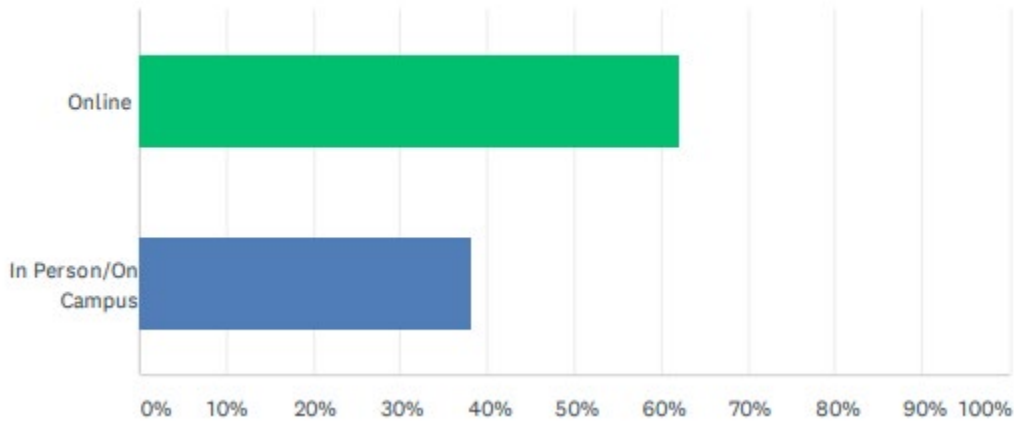
| | IN-PERSON/ON CAMPUS | ONLINE | BOTH ONLINE AND ON CAMPUS | N/A | (NO LABEL) | TOTAL |
|-------------------------------|---------------------|---------------|---------------------------|---------------|------------|-------|
| · Admissions and Records | 14.59% 189 | 29.58% 383 | 53.51% 693 | 2.32% 30 | 0.00% 0 | 1,295 |
| · Registration support | 12.43% 161 | 33.36% 432 | 50.89% 659 | 3.32% 43 | 0.00% 0 | 1,295 |
| · Counseling | 19.41% 252 | 27.89% 362 | 50.23% 652 | 2.47% 32 | 0.00% 0 | 1,298 |
| · Financial aid | 14.63% 189 | 27.79% 359 | 48.45% 626 | 9.13% 118 | 0.00% 0 | 1,292 |
| · EOPS/CARE/CalWorks | 9.79% 126 | 19.81% 255 | 33.88% 436 | 36.52% 470 | 0.00% 0 | 1,287 |
| · Puente/Umoja/Per Ankh | 7.16% 91 | 14.00% 178 | 24.00% 305 | 54.84% 697 | 0.00% 0 | 1,271 |
| · Disability Support Services | 7.49% 96 | 13.57% 174 | 28.94% 371 | 50.00% 641 | 0.00% 0 | 1,282 |
| · Transfer Services | 15.03% 193 | 19.55% 251 | 48.99% 629 | 16.43% 211 | 0.00% 0 | 1,284 |
| · Tutoring | 19.04% 246 | 22.14% 286 | 48.53% 627 | 10.29% 133 | 0.00% 0 | 1,292 |
| · Library Support | 17.84% 228 | 21.05% 269 | 51.02% 652 | 10.09% 129 | 0.00% 0 | 1,278 |
| · Veteran's support | 5.35% 68 | 11.72% 149 | 24.15% 307 | 58.77% 747 | 0.00% 0 | 1,271 |
| · Student Life | 15.88% 203 | 19.64% 251 | 43.74% 559 | 20.74% 265 | 0.00% 0 | 1,278 |
| · Career Services | 13.34% 172 | 19.32% 249 | 50.97% 657 | 16.37% 211 | 0.00% 0 | 1,289 |
| Faculty Office Hours | 11.41% 147 | 22.98% 296 | 56.99% 734 | 8.62% 111 | 0.00% 0 | 1,288 |

Contra Costa Community College District
 Student Survey for Fall 2021 Course and Services Preference

Q9 In general, do you prefer to engage in most support services online (e.g. online chat, zoom session, email, phone, text, etc.) or in-person?

(select one)

Answered: 1,301 Skipped: 3



| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-------|
| Online | 61.95% | 806 |
| In-person/On Campus | 38.05% | 495 |
| TOTAL | | 1,301 |