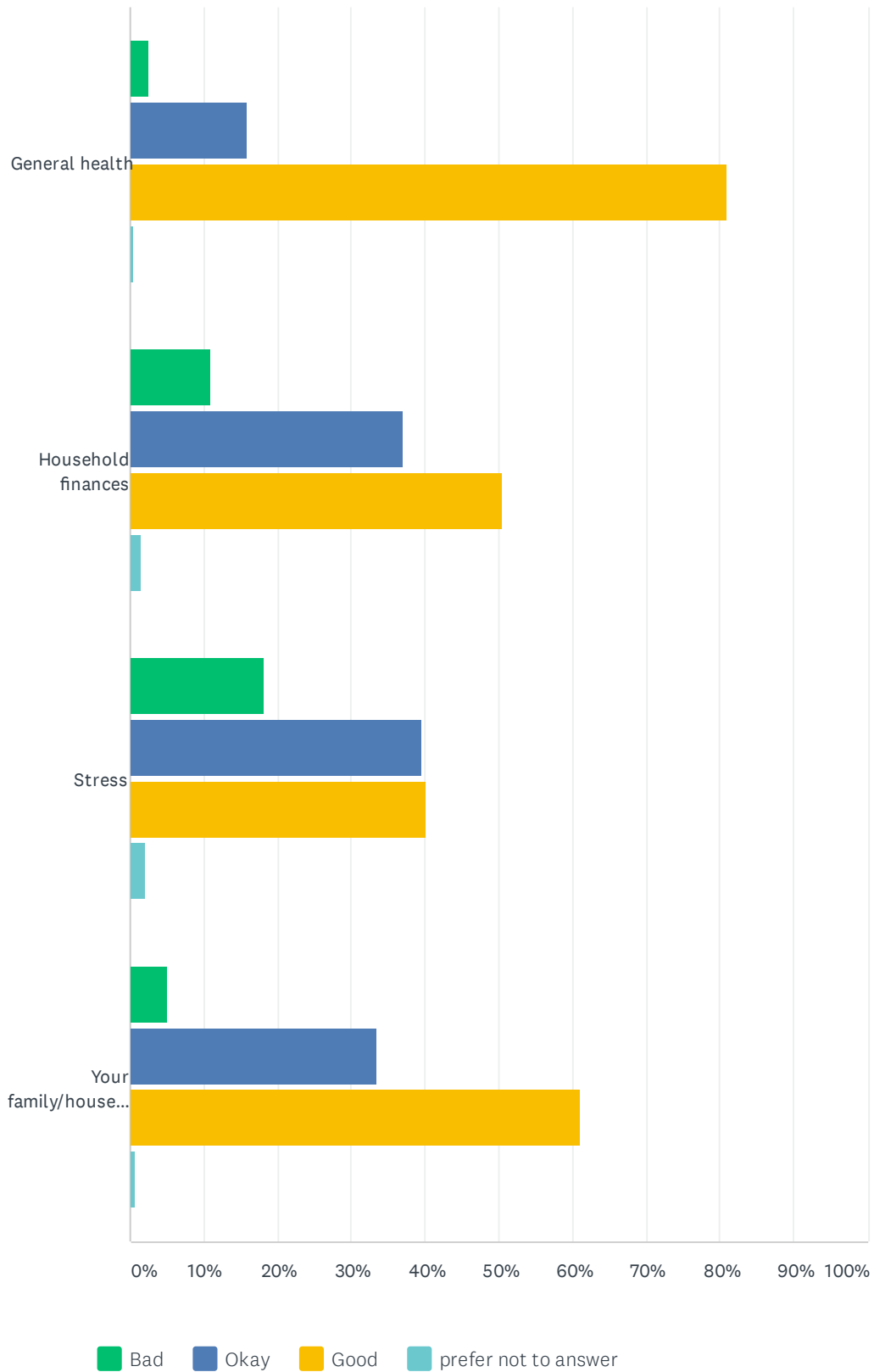


Q1 Please enter the student's seven-digit Student I.D. Number. (Format: 0001234 - Include leading zeros.)

Answered: 198 Skipped: 0

Q2 First, we would like to know how you are doing. How well are things going with you in relation to ?

Answered: 196 Skipped: 2



Exploring Drop Reasons

	BAD	OKAY	GOOD	PREFER NOT TO ANSWER	TOTAL
General health	2.56% 5	15.90% 31	81.03% 158	0.51% 1	195
Household finances	10.94% 21	36.98% 71	50.52% 97	1.56% 3	192
Stress	18.23% 35	39.58% 76	40.10% 77	2.08% 4	192
Your family/household in general	4.95% 9	33.52% 61	60.99% 111	0.55% 1	182

Exploring Drop Reasons

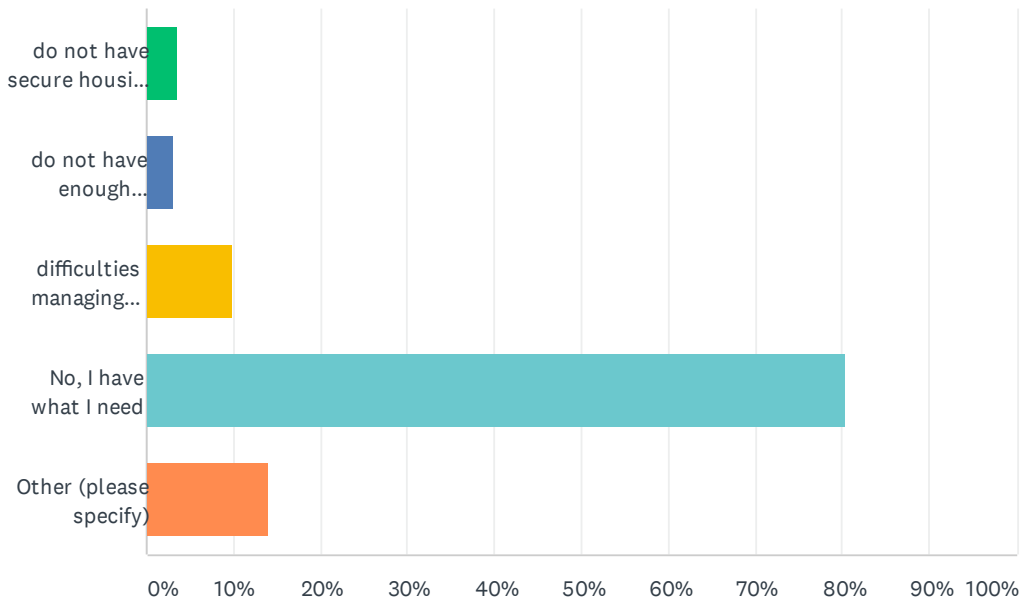
#	OTHER (PLEASE SPECIFY)	DATE
1	terrible stress	5/11/2020 1:08 PM
2	Balancing school and life is heavy	5/8/2020 3:25 PM
3	Parents are helping out with finances	5/8/2020 1:43 PM
4	Lost jobs	5/8/2020 1:32 PM
5	Haven't been working at all since this happened, one big downside to this. Family is still working, mom works at Kaiser so good she is working but she comes into contact with patients and you don't know who has the virus or not. They have transitioned to mostly video visits so that is helping. Both parents are still working so they aren't stressed at all.	5/7/2020 5:22 PM
6	Thinks she had the virus in February	5/7/2020 3:32 PM
7	Very stressful times.	5/7/2020 2:57 PM
8	She misses working and when she does go back she will have new kids at her work which will be hard. She does special ed at Mt. Diablo. She is not working and making any money at this time. Filed for unemployment.	5/7/2020 2:37 PM
9	laptop is acting up	5/7/2020 1:15 PM
10	Over working is a essentials worker	5/7/2020 12:57 PM
11	Doing good just moved out now working full time.	5/7/2020 12:41 PM
12	All Healthy and happy	5/7/2020 12:26 PM
13	Doing good	5/7/2020 12:00 PM
14	work stress	5/6/2020 4:26 PM
15	Brother has the virus. Works at Whole Foods. Pretty busy, and not a lot of employees to help out.	5/6/2020 3:43 PM
16	Stress--school	5/6/2020 2:47 PM
17	Some days are worse than others with stress	5/6/2020 2:26 PM
18	Hectic at first, now calmer.	5/6/2020 1:43 PM
19	doing school work everyday, connect with family, good finance	5/6/2020 1:04 PM
20	Was a full-time worker and part-time student and got laid off but now got another job working 50 hours a week. Single dad of 9 month old. Very high stress because not sleeping well and working a lot. Uncle helps with baby but he is old and can't always help. Wish I could stay home with baby but unemployment was not helping.	5/6/2020 12:11 PM
21	works at grocery store which is stressful, family works in hospitals	5/6/2020 11:12 AM
22	School is stressful. Her classes are assigning a lot projects.	5/5/2020 6:04 PM
23	Had flu-like symptoms before school closure then car accident; Super stressed out. Work for ambulance company worry all the time about bringing home virus to family.	5/5/2020 2:05 PM
24	Family and her are out of work	5/4/2020 5:05 PM
25	School was too stressful. I didnt understand	5/4/2020 4:19 PM
26	He's at high risk, but works at a grocery store.	5/4/2020 4:13 PM
27	unemployed, lives alone	5/4/2020 3:48 PM
28	allover the place ,	5/4/2020 2:22 PM
29	worked for LMC, now no work available. Stressful	5/4/2020 12:19 PM
30	School issue messed him up. Did his financial aid later than he should have and then the SIP and did not have the time to get the necessary material and got overwhelmed and had to drop all of his classes.	5/2/2020 4:10 PM

Exploring Drop Reasons

31	no childcare at this time	5/1/2020 4:59 PM
32	husband works in construction, but he is unemployed, living off of saved up money	5/1/2020 4:10 PM
33	work in emergency room so that's a bit stressful	5/1/2020 3:54 PM
34	super sick between February and March, lost both jobs- currently on unemployment, 12 year old is homeschooled which is a little bit stressful	5/1/2020 3:40 PM
35	family closer	5/1/2020 2:58 PM
36	Not working and is taking one English class at LMC on-line	5/1/2020 1:44 PM
37	depression and family dynamic	5/1/2020 1:09 PM
38	Lives with grandmother. Not working. Is a football player and dropped a football required class and replaced with two academic classes Intro to Humanities & also Poly Sci	5/1/2020 1:09 PM
39	Just stressful online course	5/1/2020 1:01 PM
40	STRESS IS HIGH WITH EVERYTHING; FAMILY MEMBERS NOT WORKING	5/1/2020 12:39 PM
41	Isolation takes a toll, no family he lives alone.	5/1/2020 11:32 AM
42	Waiting on unemployment	5/1/2020 11:18 AM
43	On unemployment, the extra \$600 is helping financially	5/1/2020 11:06 AM
44	little stressed.	4/30/2020 5:25 PM
45	Mom had surgery and is now not working. Dad works depending if work is available. Stress because since class went online, there is more home work.	4/30/2020 4:31 PM
46	Currently fasting. Has allergies. Dad had heart attack last week but is fine now. .Dad not working, but mom is.He doesn't work at the moment.	4/30/2020 4:18 PM
47	STRESS IS HIGH WITH EVERYTHING; DID NOT GET FINANCIAL AID	4/30/2020 3:26 PM
48	He still works at In-n-out and her parents work from home.	4/30/2020 3:05 PM
49	Lives with parents, don't know when he is returning to work.	4/30/2020 2:48 PM
50	STRESS IS HIGH WITH EVERYTHING CLOSED, GYM	4/30/2020 2:04 PM
51	mental health and stress are bad	4/30/2020 1:57 PM
52	time caught up to her	4/30/2020 12:44 PM
53	math classes online were a struggle	4/30/2020 12:02 PM
54	Stress was the only issue mentioned.	4/30/2020 10:57 AM
55	On-line it is harder to stay focused. Prefer classroom!	4/30/2020 10:45 AM

Q3 Are you currently experiencing challenges or barriers in meeting your basic needs?(Check all that apply)

Answered: 193 Skipped: 5



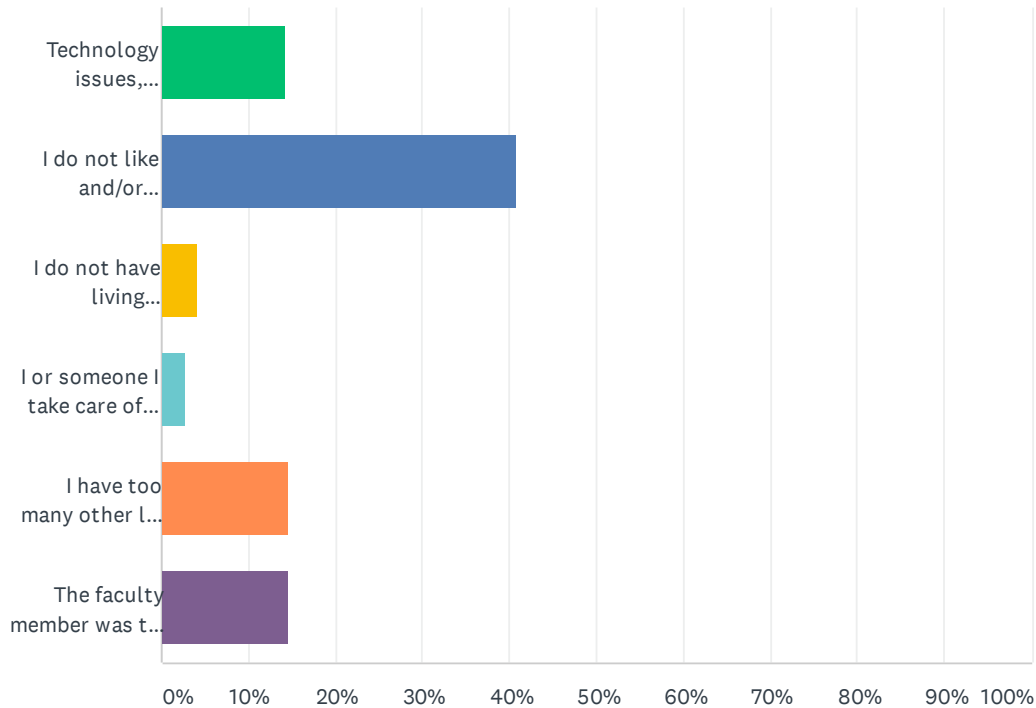
ANSWER CHOICES	RESPONSES	
do not have secure housing or living arrangements	3.63%	7
do not have enough food/skipping meals	3.11%	6
difficulties managing stress, emotions, fears	9.84%	19
No, I have what I need	80.31%	155
Other (please specify)	13.99%	27
Total Respondents: 193		

Exploring Drop Reasons

#	OTHER (PLEASE SPECIFY)	DATE
1	work	5/11/2020 1:08 PM
2	doing fine	5/11/2020 12:41 PM
3	doesn't have TP	5/7/2020 1:15 PM
4	Nothing really effecting his daily needs, no barriers, just lives with his parents.	5/6/2020 3:51 PM
5	first time online class, trying to hanging in there,dropped class couldn't do it need more hands on experience.	5/5/2020 4:12 PM
6	Family is experiencing difficulty. They have what they need at present, but future weeks are murky.	5/5/2020 3:39 PM
7	Everything is fine so far	5/5/2020 3:07 PM
8	Its about trying to manage work and family	5/5/2020 2:50 PM
9	Was stressed out but reached out for help	5/5/2020 1:19 PM
10	Living out of her savings. Owns a small business. Been able to afford the basics.	5/4/2020 5:05 PM
11	She works in healthcare, so has been pretty stressed out.	5/4/2020 4:46 PM
12	Hours at work are difficult to come by.	5/4/2020 4:13 PM
13	if economy continues to be this way, he will eventually have challenges because he is unemployed	5/4/2020 3:48 PM
14	has all basic needs, most what he needs.	5/4/2020 2:22 PM
15	Home environment is not the best, may have to move out soon	5/4/2020 12:33 PM
16	mostly with bills	5/1/2020 4:10 PM
17	online courses	5/1/2020 2:58 PM
18	Ability to provide for his 5 year old, food and renting. He was a retail store security guard and was laid off.	5/1/2020 1:44 PM
19	I have a special needs sister so being at home with everyone and trying to do schoolwork is challenging	5/1/2020 1:09 PM
20	Just financially would be nice - a food bank would be nice. Having to live with his grandmother now also.	5/1/2020 1:09 PM
21	Having trouble with rent but landlord is being awesome to let us pay what we can when we can	5/1/2020 11:18 AM
22	No.	4/30/2020 5:47 PM
23	"We're Latin, we make it work"	4/30/2020 4:03 PM
24	no	4/30/2020 2:48 PM
25	WORK HOURS CUT SO THERE IS MORE STRESS	4/30/2020 2:04 PM
26	bank going out	4/30/2020 12:44 PM
27	Dealing with stress on her own. Okay with it.	4/30/2020 10:57 AM

Q4 Can you tell me more about why you dropped your course(s)?
***Telephone interviewer -- please check the area of need expressed by the student* (Check all that apply)**

Answered: 191 Skipped: 7



ANSWER CHOICES	RESPONSES	
Technology issues, challenges, or barriers	14.14%	27
I do not like and/or unfamiliar with online classes/distance learning	40.84%	78
I do not have living arrangements where I can be successful in courses (example: lack of study spaces, or homelessness)	4.19%	8
I or someone I take care of has medical concerns that prevented me from participating	2.62%	5
I have too many other life issues and concerns that require my attention at this time (Examples: Childcare, fears/anxiety, loss of income, access to food, access to housing)	14.66%	28
The faculty member was too unfamiliar with online classes/distance learning to deliver a class.	14.66%	28
Total Respondents: 191		

Exploring Drop Reasons

#	OTHER: (PLEASE DESCRIBE)	DATE
1	Math - need face to face.	5/12/2020 10:59 AM
2	Didn't need class and when it moved online decided to drop.	5/12/2020 10:50 AM
3	Calculus lecture was reduced dramatically.	5/11/2020 5:37 PM
4	Figure Drawing class thought it would be too challenging without being in-person to draw models. Not familiar with using Zoom.	5/11/2020 2:56 PM
5	prefer to have face to face classes.	5/11/2020 2:44 PM
6	go to work and it was difficult, the wifi class keep cutting off .	5/11/2020 1:08 PM
7	had no technology to use like the internet and no computer to use.	5/11/2020 12:41 PM
8	online learning, health issues that arised before the Covid 19.	5/11/2020 11:59 AM
9	Student expressed that they strongly prefer face-to-face learning and that the material was much more difficult to follow online.	5/8/2020 8:09 PM
10	New work schedule/job during the pandemic conflicted with the online schedules of their transitioned classes. Schedule changed from evening shift to day shift.	5/8/2020 7:13 PM
11	New work schedule/job during the pandemic conflicted with the online schedules of their transitioned classes. Schedule changed from evening shift to day shift.	5/8/2020 6:40 PM
12	Student dropped all courses due to being out of town during the early lockdown period and experienced difficulty accessing the internet and the transitioned materials/exams. Expressed pandemic-related stress and household stress as reasons for de-prioritizing their education.	5/8/2020 4:47 PM
13	Student did not think they had dropped any classes after March 16th.	5/8/2020 4:19 PM
14	Student reduced their course load after losing their job and starting a new job which was full-time.	5/8/2020 4:07 PM
15	Student dropped course(s) to make time for childcare at home, and also expressed a lack of a quiet space at home for online learning.	5/8/2020 3:59 PM
16	Dropped due to needing time to care for siblings, confusion with assignments during the transition, and a strong preference for face-to-face learning.	5/8/2020 3:41 PM
17	dropped due low grade	5/8/2020 3:31 PM
18	More hands-on learner and could not focus when online	5/8/2020 3:25 PM
19	Prof. class was heavy in terms of course load	5/8/2020 2:30 PM
20	Dropped Course because of resources	5/8/2020 2:19 PM
21	lack of communication with prof	5/8/2020 2:03 PM
22	Prefers face to face	5/8/2020 1:54 PM
23	Didn't sign up for online	5/8/2020 1:32 PM
24	Couldn't really do it online. Some had labs and the transition was just too much for me.	5/7/2020 5:22 PM
25	Faculty member made the course more difficult in the transition to online. Professor required Zoom attendance.	5/7/2020 3:32 PM
26	Jewelry making class that was all hands on. She didn't see how it could be done online.	5/7/2020 3:15 PM
27	She dropped all of them due to the transition on-line and seeing her grades going down. Took advantage of the refund.	5/7/2020 2:37 PM
28	Dropped two classes - Athletics class in new gym because he wanted to gain access to the gym and campus was shut down. Work experience class which required him to work.	5/7/2020 2:28 PM
29	had chemistry and feels Science needs to be in person, can't focus, faculty didn't communicate well, learning wasn't occurring	5/7/2020 1:15 PM
30	Dropped course becasue she need to work.	5/7/2020 12:57 PM

Exploring Drop Reasons

31	The transition was difficult, trying to study follow a screen and not being distracted	5/7/2020 12:49 PM
32	Just preferred face to face. More of a hands-on in person	5/7/2020 12:41 PM
33	Personal decision not really focused on classes	5/7/2020 12:26 PM
34	More visual learners in class.	5/7/2020 12:00 PM
35	preferred to be face to face Is not familiar with technology very complexed	5/7/2020 11:44 AM
36	some classes are harder online and prefer to be in class lectures and taking advantage of office hours.	5/6/2020 4:53 PM
37	technology issues with computer .Too much work, she couldn't access zoom on time because the internet issues and computer related issues. She dropped speech and Math stats because instructor would not accept late assignments and no access to computer. Student email instructor to ask if she can turn in late assignment and instructor said no. Instructor was not understandable.	5/6/2020 4:26 PM
38	Her and her husband are both essential workers and work full-time while also having three kids.	5/6/2020 4:02 PM
39	Didn't feel as though he could learn welding online.	5/6/2020 3:55 PM
40	The lab component was too difficult to do online. Was doing well before the transition to online.	5/6/2020 3:43 PM
41	Speech course--talked with faculty to drop Other classes--English and History	5/6/2020 2:47 PM
42	Student strongly prefers in-class education, in particular for their high-level math classes. They will try to enroll in their dropped classes in the fall (at DVC).	5/6/2020 2:36 PM
43	I am in the healthcare field and running one of the respiratory clinics where people are being tested for COVID so it got a little crazy having to switch to online. I needed to get help from the math lab so when that went away I felt discouraged and that I couldn't keep up. Maybe it would have been less stressful with not working at the clinic but with both it was too much. I like to be physically in class and ask a lot of questions. Online wasn't my thing. Trying to stay motivated and come back next semester. Felt more pressure on myself to not get behind. I held myself back more online and didn't ask questions because it was really awkward. Used to be able to ask a classmate how to do things on the calculator if I got stuck.	5/6/2020 2:26 PM
44	Student dropped a foreign language class where the course material was migrated to Canvas. Student found it difficult to follow and understand the material in this format, and would have preferred Zoom classes.	5/6/2020 2:25 PM
45	Student dropped a math class because the subject is difficult for them, and without one-on-one, face-to-face instruction and tutoring they felt they would struggle to pass or get their desired grade.	5/6/2020 2:08 PM
46	Course dropped was a lab class that allowed use of the weight room, which is inaccessible for SP20.	5/6/2020 1:37 PM
47	Student was uncomfortable visiting campus to work on and submit their ceramics projects. Was taking the class "for fun"	5/6/2020 1:25 PM
48	Student dropped her Drama Improvisation course because the class material was challenging to translate to an online learning environment. Took the course "for fun" and wanted to focus on her other classes.	5/6/2020 1:20 PM
49	dropped business law. faculty do not know how to do Canvas. communicate everything via emails, frustrated.	5/6/2020 1:04 PM
50	Because I didn't want to take calculus over the internet. Ruined it for my other class in the process because I had to spend more time studying for calculus and teaching myself. Teacher was not the best in person and things got really bad when the class went online.	5/6/2020 12:16 PM
51	Had to work more after getting laid off March 7th. Teachers were great and we worked in teams. Just don't have enough time anymore. Teachers were helping me but couldn't help me anymore because I am not attending in person.	5/6/2020 12:11 PM
52	taking stats - too difficult, busy with work, stressed, online was scary	5/6/2020 11:12 AM
53	She dropped a class because which was in person was going to have field trips (Honors Arts).	5/5/2020 6:04 PM

Exploring Drop Reasons

The field trips were replaced with reports and presentations and that was not what she was looking for.

54	The professor dropped the class and the alternative professor was not as skilled.	5/5/2020 5:55 PM
55	She said she feels students are losing the motivation to continue with classes due to them going on-line and it not being the same as in person.	5/5/2020 5:45 PM
56	none	5/5/2020 4:39 PM
57	The whole situation was unexpected, maybe it was a little stress, but I was not ready to take an online class	5/5/2020 4:31 PM
58	learning best face to face with instructors.	5/5/2020 4:12 PM
59	One course was the gym course. Other was a safety reason: There was an issue with another student stemming from something previous (including something that had to do with going to court). She told the teacher via email, but never got a response.	5/5/2020 3:48 PM
60	Father passed away. She lost her job. Mom is furloughed.	5/5/2020 3:39 PM
61	Could not concentrate with online classes, need in-person classes. Also a lot going on with early stages of shelter-in-place so wanted to keep a good GPA and opted to drop out.	5/5/2020 3:31 PM
62	Faculty member started assigning more work than previous figuring students additional time.	5/5/2020 3:26 PM
63	Did feel like she could learn the material without physically being present with an instructor. Instructor told the class that she had tried in online before and it wasn't successful.	5/5/2020 3:17 PM
64	The class was difficult to be taken online.	5/5/2020 3:15 PM
65	The original withdraw deadline was approaching, and I was unsure what was happening. So they decided to drop the course with a W, instead of a bad letter grade.	5/5/2020 3:07 PM
66	Family obligations; Full time husband, parent. It was too difficult trying to concentrate at home	5/5/2020 2:50 PM
67	Did not have a computer I could get to. Did not feel I was getting a full class by doing it online. Usually used library to do work.	5/5/2020 2:10 PM
68	Was enrolled in PE classes, what can you do online? I honestly do not feel like I have learned anything online, I learn visually and in-person. Teachers have been awesome. They understand a lot of us are struggling and makes it easier for students to do day-to-day work for classes.	5/5/2020 2:05 PM
69	Student was asked to work more hours at his job and he could use extra income in case there is a financial need at home.	5/5/2020 2:00 PM
70	Started working OT with the country office, and with children at home classes online was not ideal.	5/5/2020 1:48 PM
71	Teacher took a long time putting things on Canvas and then lost some of our test scores and wanted us to retake them and added other tests and it seemed like a lot	5/5/2020 1:19 PM
72	Having kids in the house, left no time for me to log-in for classes, meetings, etc. In addition to a job	5/5/2020 10:57 AM
73	Wasn't sure of the time commitment. Wanted to focus on family without the stress of classes. Wasn't sure how to turn in Canvas work.	5/4/2020 5:28 PM
74	Time issues with work. She really wanted to stay in. Online learning is overwhelming.	5/4/2020 5:05 PM
75	Difficult to do chemistry lab via zoom. Wasn't impressed with professor in F2F. Online he took time to set it up.	5/4/2020 4:46 PM
76	I just didn't know what was going on when classes went to online only.	5/4/2020 4:19 PM
77	Professor dropped him. He admits he's been out of focus from school. Part is the pandemic, part of it is work.	5/4/2020 4:13 PM
78	needed the gym, couldn't do it online	5/4/2020 3:53 PM
79	it was a welding class - needed lab time	5/4/2020 3:21 PM
80	seemed disorganized, physical work to work at home was a challenge, not smooth transition to	5/4/2020 2:59 PM

Exploring Drop Reasons

	remote learning, had to remake all the work that was missed	
81	lab class- welding - couldn't do it online	5/4/2020 2:49 PM
82	acting classes involve working with people so he wanted the full experience	5/4/2020 2:39 PM
83	weird greeting from instructor and said that he probably would not pass his class. Didn't like taking online classes. Distraction in house.	5/4/2020 2:22 PM
84	He had two classes that he dropped. The first one was a Math class and he was already not doing well in the class. He felt he would not do well on line. He prefers classes in person and feels it is more legitimate of a class and taken more seriously that way. The other class conflicted with his job.	5/4/2020 2:13 PM
85	it was CALC II and going online made it worse	5/4/2020 1:50 PM
86	He had planned on staying in the class during the SIP but did not sign up for an on-line class. In person, it is easier to cater to how each person learns. On-line is lacking in a personal connection.	5/4/2020 1:48 PM
87	It was too stressful on-line. The teacher was slowly getting used to it.	5/4/2020 1:14 PM
88	Wasn't doing that well in speech class. Could barely do homework at home. Had to do speeches in my car. It was not working out for me.	5/4/2020 12:33 PM
89	Already not getting much out of the class before switching to online and that seemed even more useless so I dropped it.	5/4/2020 12:22 PM
90	math online stresses her out. worry about not passing	5/4/2020 11:59 AM
91	Schedule conflict with work too tired	5/4/2020 11:40 AM
92	doesn't like online classes	5/4/2020 11:06 AM
93	Chance is still in high school attending LHS and the class he was taking was the dual enrollment Fire Science. The workload was too big and he was not able to keep up. He was also out sick due to an asthma attack for two weeks. Professor had difficulty uploading assignments but	5/2/2020 4:31 PM
94	He was full time and dropped two of his classes because it was too much work going on-line. One of his teacher's was struggling with on-line and the other one was well versed.	5/2/2020 4:16 PM
95	He was not able to gain access to his textbook. He needed to sign up for EOPS. He prefers in the classroom and hands-on and on-line was disorganized. Some of the professor had a hard time operating Zoom and set up certain assignments. That overloaded him.	5/2/2020 4:10 PM
96	It was too difficult to take on-line. Math class	5/2/2020 3:28 PM
97	Jahve dropped one of the two classes she was taking because it was an acting class and her sole purpose for taking the class was to go to the Play Festival, which has since then been cancelled. She has kept her Chemistry class.	5/1/2020 5:15 PM
98	She was experiencing child care issues for her 3 and 7 yr old children and dropped the class before the SIP and move to on-line classes.	5/1/2020 4:59 PM
99	Fell behind in one class because of bad time management on my part and lack of communication with professor in regards to doing a project during coronavirus outbreak.	5/1/2020 4:28 PM
100	4 kids - too hard, struggling with helping them with their homework	5/1/2020 4:10 PM
101	Dropped one art class because the class was to see how to do art with people in the same room. Doing it online defeated that purpose.	5/1/2020 3:54 PM
102	anatomy is a heavy class- needs to be hands on	5/1/2020 3:54 PM
103	sick so much, missed so many classes, only having canvas wasn't giving a proper education	5/1/2020 3:40 PM
104	Prefer face to face learning and not online.	5/1/2020 3:25 PM
105	Difficult to learn in an online setting and would rather come back when it is a face to face class lecture.	5/1/2020 3:02 PM

Exploring Drop Reasons

106	attention span is short in online faculty is good	5/1/2020 2:58 PM
107	He liked all of his classes but did not have access to a computer and did not want to fail the class.	5/1/2020 1:44 PM
108	chemistry class. too hard to transition to online. plus job requirements.	5/1/2020 1:39 PM
109	better at in person class and face to face learning	5/1/2020 1:21 PM
110	definitely an in person learner not into online classes the teachers didn't set up zoom or lecture at all	5/1/2020 1:09 PM
111	N/A - he dropped one class and added two others.	5/1/2020 1:09 PM
112	nothing	5/1/2020 1:01 PM
113	wants interaction with students, 24 hours time delay in discussion boards, just not the same as being in class	5/1/2020 12:59 PM
114	had a test coming up, too much work, was planning to change major	5/1/2020 12:48 PM
115	He will take the WELD classes next semester.	5/1/2020 12:37 PM
116	Did not have a laptop	5/1/2020 12:34 PM
117	Performance class. Would not get the same experience remotely because it was advanced acting class.	5/1/2020 12:20 PM
118	EMT work load was too much and student works full time.	5/1/2020 12:09 PM
119	communication was poor from teacher but i also missed a lot of class due to family problem, didn't want a bad grade	5/1/2020 12:08 PM
120	Has no technology	5/1/2020 12:06 PM
121	Prefers face to face	5/1/2020 11:56 AM
122	Overwhelming. Student thought online was better and easier, but it was harder for her.	5/1/2020 11:43 AM
123	His course load was too high. He did research and found out that UC's are accepting virtual labs but not accepting pass or no pass.	5/1/2020 11:32 AM
124	Dropped one class by accident and was put back in it. The other class was stagecraft and I was assistant director for a play. I was not fully participating in other assignments due to directing. Dropped the class because it would have been too much to catch up from the beginning.	5/1/2020 11:29 AM
125	Astronomy class was boring, new teacher who I could not hear. Could not use notes or anything so it was a hard class. Could not understand teacher. Also it being a late class and it wasn't working for me. Couldn't catch up once the class went online. I have a hard time with online classes, I need to be in person.	5/1/2020 11:18 AM
126	RA was challenging in person and student was already struggling. Online was harder.	5/1/2020 11:14 AM
127	Printer went out, so could not print and complete any homework assignments if that had been required. I am a very visual learner and need to be able to see and ask questions and could not do that with the virtual.	5/1/2020 11:06 AM
128	Chem was difficult without an instructor present. Lab was difficult as well.	5/1/2020 10:54 AM
129	Anatomy was hard, and it became harder when it switched online.	5/1/2020 10:45 AM
130	Cant do online classes.	4/30/2020 5:47 PM
131	Moved to new house, no wifi, busy work work.	4/30/2020 5:34 PM
132	Instructor didn't know what to do.	4/30/2020 5:25 PM
133	Hard to manage online class. Prefer face to face.	4/30/2020 5:05 PM
134	The student is a teacher in an elementary school. Having to take their LMC course online and transition their current class to online was a challenge it self. To many time constraints.	4/30/2020 4:43 PM
135	Dropped fitness class because she signed up to work out in a gym and not at home. Dropped	4/30/2020 4:31 PM

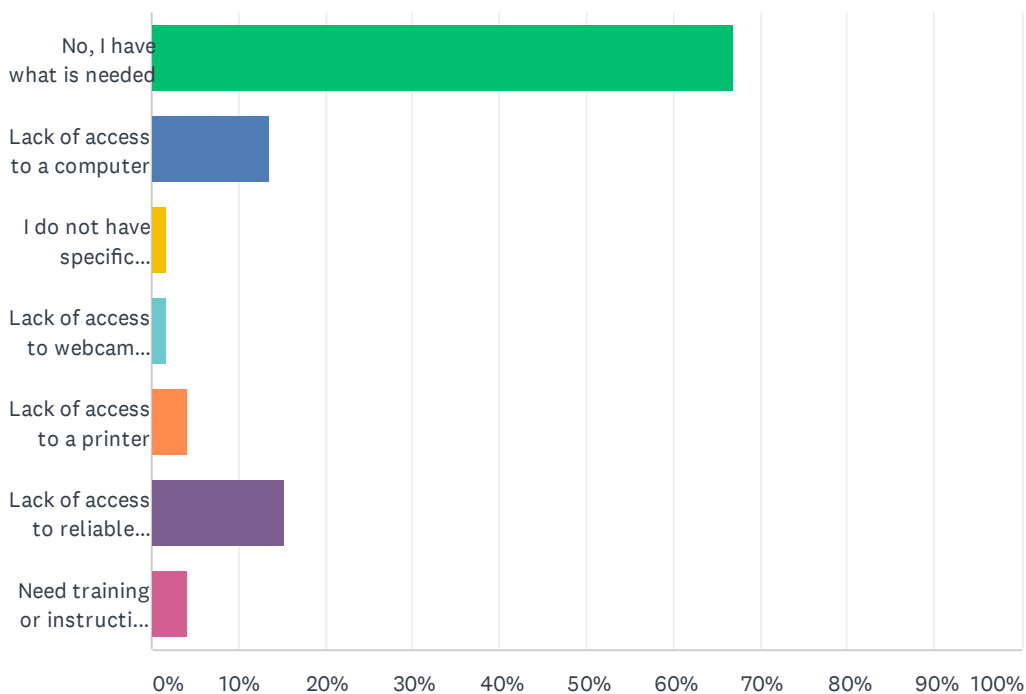
Exploring Drop Reasons

calculus because it was getting difficult and prof recommended her to drop the class in order to focus on her other classes.

136	He didn't drop his English class, he wasn't doing well and found out he was dropped.	4/30/2020 4:18 PM
137	No Access to a Computer	4/30/2020 4:03 PM
138	Class was already hard face to face and switching to online became harder. Student didn't want to put pressure on professor, but professor could have done more.	4/30/2020 3:50 PM
139	He took automotive classes to be hands on with vehicles. Was not interested in online classes.	4/30/2020 3:50 PM
140	More difficult taking an online class. He was upset on scheduling. Everyone tried to change schedules.	4/30/2020 3:37 PM
141	OVERLOAD	4/30/2020 3:26 PM
142	WAS ASSAULTED; HAD TO MOVE	4/30/2020 3:26 PM
143	No time for online class. Helps around the house. Prefer face to face class. Hard to focus.	4/30/2020 3:19 PM
144	visual and audio in person, not online	4/30/2020 3:07 PM
145	Student was not doing well even before the shelter in place. His grades went down after the transition. He wasn't motivated.	4/30/2020 3:05 PM
146	wifi is the not good	4/30/2020 2:58 PM
147	Student learns better in a classroom setting.	4/30/2020 2:48 PM
148	time conflicted with other classes.	4/30/2020 2:47 PM
149	Prefer hands on	4/30/2020 2:42 PM
150	TIME MANAGEMENT AND INCREASE IN WORK HOURS. WORKS AT COSTCO.	4/30/2020 2:42 PM
151	Early pregnancy and had to drop all her classes.	4/30/2020 2:31 PM
152	The course was an internship that was cancelled.	4/30/2020 2:16 PM
153	MONEY ISSUES. NEEDED TO WORK. WORRIED ABOUT FINANCIAL AID	4/30/2020 2:04 PM
154	stress and mental health	4/30/2020 1:57 PM
155	mental health is bad, and stress levels are high	4/30/2020 1:26 PM
156	Was already struggling before the shelter in place but struggled and it got too hard with distance learning.	4/30/2020 1:06 PM
157	stress and depression thrive and added to not doing so well with online classes	4/30/2020 1:06 PM
158	Lives in a home with 6 other people. They are primary K-12 students and cannot repeat so she is foregoing her studies this semester because they cannot repeat the school year.	4/30/2020 12:53 PM
159	professor for physiology was just not working out. Professor yelled at student during class, class was dropped prior to quarantine,	4/30/2020 12:50 PM
160	was moving and didn't have reliable internet service	4/30/2020 12:44 PM
161	Special needs student, disability is spatial difficulties so Math was absolutely not going to work being online.	4/30/2020 12:02 PM
162	Because of COVID, everything moved on-line and prefers in-person	4/30/2020 11:16 AM
163	Not enough money to go and get better internet service. Laptop outdated. Also, more of a hands on person. General Ed	4/30/2020 10:57 AM

Q5 Are you/have you been experiencing any technology barriers or challenges with online education? (Telephone interview -- please check the area of need expressed by the student--Check all that apply)

Answered: 191 Skipped: 7



ANSWER CHOICES	RESPONSES	
No, I have what is needed	67.02%	128
Lack of access to a computer	13.61%	26
I do not have specific software to complete assignments (Word, Adobe, etc.)	1.57%	3
Lack of access to webcam and/or microphone	1.57%	3
Lack of access to a printer	4.19%	8
Lack of access to reliable Internet	15.18%	29
Need training or instruction on software or technology needed for online classes (please specify in other box)	4.19%	8
Total Respondents: 191		

Exploring Drop Reasons

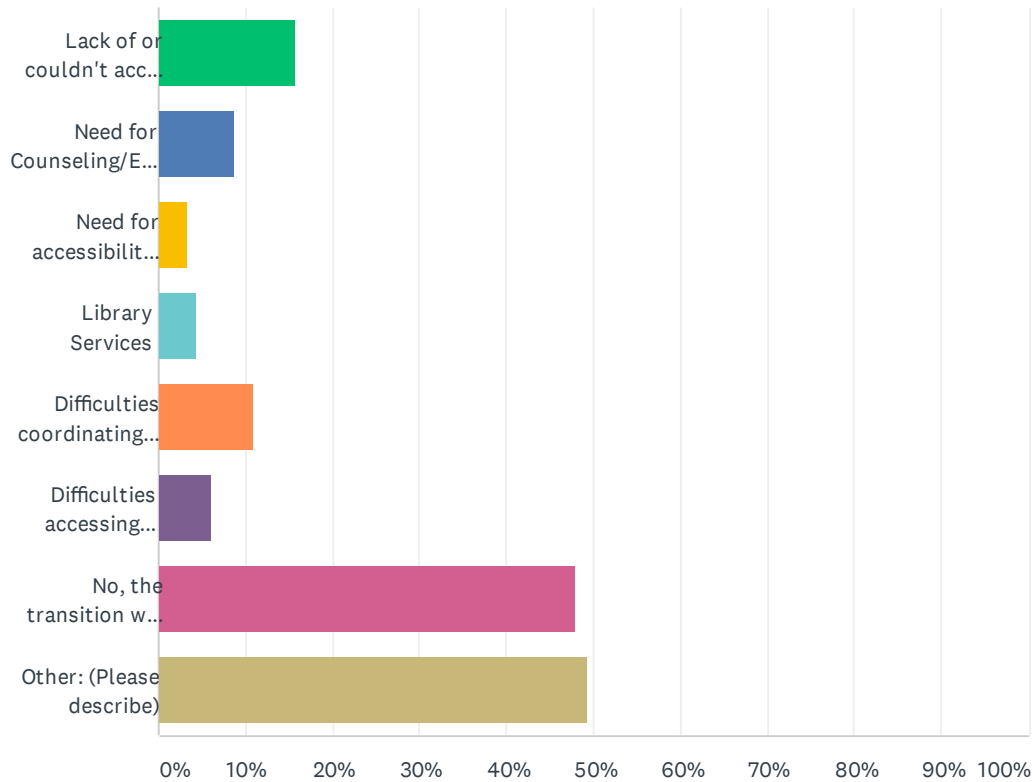
#	OTHER: (SPECIFY WHAT TECHNOLOGY YOU LACK TO COMPLETE COURSEWORK ONLINE.)	DATE
1	Zoom	5/11/2020 2:56 PM
2	cant learn online	5/11/2020 1:30 PM
3	Student is unfamiliar with much of the technology needed for online learning (Zoom & Canvas)	5/8/2020 7:13 PM
4	Prefers in person classes vs on-line	5/7/2020 2:37 PM
5	Prefers in person classes vs on-line	5/7/2020 2:28 PM
6	laptop is old and is having problems instructors will put up assignments in microsoft but I use Googledocs and the software isn't compatible when assignments are turned in	5/7/2020 1:15 PM
7	no has everything	5/7/2020 12:26 PM
8	Adjusting to the online format	5/6/2020 4:53 PM
9	had brow cousin computer	5/6/2020 4:26 PM
10	Doesn't want to take online classes.	5/6/2020 3:55 PM
11	Zoom using phone good	5/6/2020 2:47 PM
12	Although I don't know that I would need a printer	5/6/2020 2:26 PM
13	Current laptop has issues.	5/6/2020 2:25 PM
14	via Canvas great!! Zoom meeting password something wrong.	5/6/2020 1:04 PM
15	She's never tried an online classes.	5/5/2020 3:48 PM
16	Problems logging in Zoom and submitting paper online.	5/5/2020 3:15 PM
17	Did not have internet access for over a month. Usually go to library to do homework after classes. Borrowed a friend's computer.	5/5/2020 2:05 PM
18	Is borrowing one from LMC tomorrow	5/5/2020 1:19 PM
19	Had never used Canvas before while at LMC.	5/4/2020 4:46 PM
20	No laptop or webcam, but uses a tablet. Synchronous lectures/meetings.	5/4/2020 4:13 PM
21	no welding machines	5/4/2020 2:49 PM
22	can't enjoy online classes and not the college fault. Had to work when classes were going on.	5/4/2020 2:22 PM
23	motivation is hard with online classes	5/4/2020 1:50 PM
24	Will be getting a laptop and printer soon.	5/4/2020 1:14 PM
25	math	5/4/2020 11:59 AM
26	Used his phone.	5/2/2020 4:16 PM
27	Had equipment but sometimes there would be issues with the equipment or everything working right.	5/1/2020 4:28 PM
28	had to buy an entirely new laptop and flashdrive because thought that was the problem, lost internet a couple of times, confusing to use canvas, couldn't reach professors	5/1/2020 3:40 PM
29	Everything good	5/1/2020 1:01 PM
30	with the lockdown there are no other resources to get a hold of	5/1/2020 12:06 PM
31	Honorlock, was not a good choice, funky	5/1/2020 11:32 AM
32	Had to get a computer but used stimulus check to get that.	5/1/2020 11:18 AM
33	Sometimes student doesn't receive notifications when things are due, she is behind on class.	5/1/2020 10:54 AM
34	No.	4/30/2020 5:25 PM

Exploring Drop Reasons

35	computer issues.	4/30/2020 5:05 PM
36	Links and codes not working or have limited time to access. Not used to online classes.	4/30/2020 4:18 PM
37	Hard to focus on online classes.	4/30/2020 3:19 PM
38	Slow computer. InSite connection issues.	4/30/2020 3:05 PM
39	no	4/30/2020 2:48 PM
40	speed of internet, slow! or no wifi	4/30/2020 1:06 PM
41	Laptop outdated.	4/30/2020 10:57 AM
42	Awful wifi	4/30/2020 10:45 AM

Q6 Did you experience any other challenges with the transition to remote learning? (Telephone interviewer -- please check the area of challenge expressed by student -- Check all that apply)

Answered: 184 Skipped: 14



ANSWER CHOICES	RESPONSES	
Lack of or couldn't access academic support (Tutoring, peer learning, or faculty support outside classroom)	15.76%	29
Need for Counseling/Emotional support	8.70%	16
Need for accessibility and/or Disability Services	3.26%	6
Library Services	4.35%	8
Difficulties coordinating communication with faculty	10.87%	20
Difficulties accessing course materials (ebooks)	5.98%	11
No, the transition went well.	47.83%	88
Other: (Please describe)	49.46%	91
Total Respondents: 184		

Exploring Drop Reasons

#	OTHER: (PLEASE DESCRIBE)	DATE
1	I did not like online classes	5/12/2020 5:24 PM
2	Faculty in other 2 courses made it easy to transition to online learning.	5/11/2020 5:37 PM
3	yes hard to keep up with everything	5/11/2020 2:44 PM
4	didn't like online classes	5/11/2020 1:30 PM
5	a lot of technology issues	5/11/2020 1:08 PM
6	no so bad	5/11/2020 12:41 PM
7	Requested information about remote academic counseling	5/8/2020 3:41 PM
8	Needed time management	5/8/2020 3:25 PM
9	Motivation is the key factor	5/8/2020 2:30 PM
10	Lack of motivation	5/8/2020 1:32 PM
11	Childcare center closed. Has baby at home. She can't get away to study.	5/7/2020 3:32 PM
12	Didn't feel as though a jewelry making class can be taught online. Workshop had all the tools necessary for producing it.	5/7/2020 3:15 PM
13	The biggest part was using the library for her textbooks and now not having access.	5/7/2020 2:37 PM
14	Currently taking two classes and is making due.	5/7/2020 2:28 PM
15	I share living space with 2 other girls even when there is video zoom meetings I don't have a private space at home for learning	5/7/2020 1:15 PM
16	The faculty in general were helpful.	5/7/2020 12:49 PM
17	Was not prepared for online learning	5/7/2020 12:41 PM
18	Great prof. reaching out	5/7/2020 12:26 PM
19	Needed help with ed plan	5/7/2020 12:00 PM
20	way different not online person	5/6/2020 4:26 PM
21	Not interested in taking online classes.	5/6/2020 3:55 PM
22	zoom adding people in lecture video	5/6/2020 3:51 PM
23	Challenges with lab being held online.	5/6/2020 3:43 PM
24	don't know how to talk or connect with counselor to know my next step.	5/6/2020 2:47 PM
25	Math lab and library to go somewhere to get help in person.	5/6/2020 2:26 PM
26	Having access to math lab would have helped, I had been using it a lot prior to closing.	5/6/2020 12:16 PM
27	She has a counseling appt tomorrow via phone tomorrow.	5/5/2020 6:04 PM
28	Is a veteran and does not have access to resources that he would normally have on campus.	5/5/2020 5:55 PM
29	It seems like there was a lot of meetings, and delays in the decision on how to move forward after COVID19	5/5/2020 4:47 PM
30	communication with teacher	5/5/2020 4:39 PM
31	The teacher was helpful	5/5/2020 4:31 PM
32	hard to do online learning.	5/5/2020 4:12 PM
33	Procrastination	5/5/2020 3:15 PM
34	Lack of communication to Students	5/5/2020 3:07 PM
35	teachers were very helpful	5/5/2020 2:50 PM

Exploring Drop Reasons

36	The track for exercise	5/5/2020 2:10 PM
37	I used to use the math lab a lot and the professors helped a lot.	5/5/2020 2:05 PM
38	Prefers the classes to be face to face.	5/5/2020 2:00 PM
39	Instructor was very helpful with communication	5/5/2020 1:48 PM
40	The teachers were not helpful. They were unwilling to change their material and instead asked that students go buy all this equipment for labs.	5/5/2020 10:57 AM
41	Challenges with doing math work completely online. Needs time with the professor. Professors in F2F courses would give him immediate feedback on which part of the problem needed work. Online it could take a lot of time before he got a response.	5/4/2020 5:28 PM
42	The one class she took online it was super overwhelming. The instructor would post assignments on Sunday that were due on Wednesday.	5/4/2020 5:05 PM
43	Some instructors hadn't been using Canvas at all. So, he noticed challenges in terms of how teacher's transitioned to online learning. This wasn't a stated reason for why he dropped though.	5/4/2020 4:13 PM
44	timing for classes/deadlines	5/4/2020 3:21 PM
45	particular class - 3 weeks of no communication, wasn't laid out clearly on canvas, hard to find the assignments	5/4/2020 2:59 PM
46	topics in classes,	5/4/2020 2:22 PM
47	Just prefers in person classes.	5/4/2020 2:13 PM
48	modules not updated on CANVAS	5/4/2020 1:50 PM
49	Not an on-line type of learner.	5/4/2020 1:48 PM
50	need more 1 on 1 help	5/4/2020 12:19 PM
51	math cannot do online.	5/4/2020 11:59 AM
52	doesn't like online classes	5/4/2020 11:06 AM
53	He did not know how to contact counseling and really felt on his own.	5/2/2020 4:10 PM
54	N/A - not the type of class that was easy to take on-line. Math	5/2/2020 3:28 PM
55	The chemistry class she dropped was not the same on line. She was doing well in the class in person but her grade went down on-line and	5/2/2020 3:15 PM
56	Used to go to the library every day to do homework since hard to do it at home	5/1/2020 4:28 PM
57	just different than actual classes, but can adapt eventually	5/1/2020 4:10 PM
58	frustration with communications, technology problems	5/1/2020 3:40 PM
59	Was not able to get in touch with the teacher for the class he was dropping. The teacher did not get back to him.	5/1/2020 1:44 PM
60	Just want to be in a classroom. Don't like online learning.	5/1/2020 1:21 PM
61	felt like i was paying for no teaching, there were just online materials to access and rea	5/1/2020 1:09 PM
62	Lack of communication with professor	5/1/2020 1:01 PM
63	Teacher wasn't comfortable teaching online.	5/1/2020 1:00 PM
64	communication difficult both with instructors and students	5/1/2020 12:59 PM
65	changing major; too much work for class she would not need	5/1/2020 12:48 PM
66	Teachers were pretty attentive and answered emails pretty quickly.	5/1/2020 12:34 PM
67	Could not get the best experience remotely.	5/1/2020 12:20 PM
68	EMT is hands on. Can't go in the field and do ride alongs.	5/1/2020 12:09 PM

Exploring Drop Reasons

69	prefers being in class so they can talk to teacher, I'm a visual learner being in class helps me focus, at home I get distracted and can't concentrate	5/1/2020 12:08 PM
70	no computer access	5/1/2020 12:06 PM
71	Some classes are not to be taken online.	5/1/2020 11:43 AM
72	Tutoring, disruption of schedule, method of learning changed, physical location and time of day.	5/1/2020 11:32 AM
73	Everything so far has been excellent, my professor had been offering extra help not his fault at all, I dropped out because of my own stress.	5/1/2020 11:29 AM
74	With the child development class I am still in it is going well. Just got very lost with all the stuff for Astronomy class.	5/1/2020 11:18 AM
75	Yes communication was hard with teacher because she was new to Canvas and didn't know what she was doing.	5/1/2020 11:06 AM
76	Prof didn't want to do online, prof struggled, led to confusion on students.	5/1/2020 10:54 AM
77	No scheduled zoom lectures. Can watch videos anytime but having difficulties managing time to watch videos.	4/30/2020 5:25 PM
78	Classes are not hands on.	4/30/2020 5:05 PM
79	Didn't have tutoring available in MESA on the first week, but now she sees a tutor.	4/30/2020 4:31 PM
80	Hard to focus.	4/30/2020 3:19 PM
81	Changed a lot when transition happened.	4/30/2020 3:05 PM
82	First time taking a online classes was not prepared	4/30/2020 2:58 PM
83	Rough week of transition.	4/30/2020 2:48 PM
84	Slow internet at home and cannot access InSite email.	4/30/2020 2:31 PM
85	TEACHER WAS ALREADY DOING ZOOM BEFORE SHELTER IN PLACE	4/30/2020 2:04 PM
86	challenging switching to online learning	4/30/2020 1:19 PM
87	grade was going down due to lack of consistency	4/30/2020 12:44 PM
88	visual (in person) learner, did not like online learning at all.	4/30/2020 12:10 PM
89	Everything!	4/30/2020 11:16 AM
90	Prefer classroom setting. Does not like on-line.	4/30/2020 10:57 AM
91	Does not like on-line courses	4/30/2020 10:45 AM

Q7 Was there anything the college could have done to help you remain in your class(es)?

Answered: 165 Skipped: 33

Exploring Drop Reasons

#	RESPONSES	DATE
1	I wish it would have not gone to online only	5/12/2020 5:24 PM
2	No.	5/12/2020 10:59 AM
3	no	5/12/2020 10:50 AM
4	No	5/12/2020 10:10 AM
5	no.	5/11/2020 6:17 PM
6	Not really.	5/11/2020 5:37 PM
7	No.	5/11/2020 2:56 PM
8	not how she learns . Rather to have face to face classes.	5/11/2020 2:44 PM
9	nor the college but the professors.	5/11/2020 2:15 PM
10	no not with the current situation	5/11/2020 1:30 PM
11	LMC did a descent job of trying to get our classes online. The instructors tried to work with me.But was just having a lot of technology issues with the wifi keeps cutting out.	5/11/2020 1:08 PM
12	no, I had the chance to contact the college about computer but was moving at the time . He had no internet or computer to use during this time.	5/11/2020 12:41 PM
13	no personal health stuff	5/11/2020 11:59 AM
14	Student expressed feeling isolated and that they would benefit from LMC offering a portal or opportunities for social interaction and engagement with other students and the college community. For example: being able to share their lockdown experiences and tips with others.	5/8/2020 4:47 PM
15	No mostly on their part of drop	5/8/2020 3:31 PM
16	College did everything they could	5/8/2020 3:25 PM
17	The college helped a lot.	5/8/2020 2:57 PM
18	N/A	5/8/2020 2:30 PM
19	Wishes the college have provided laptops sooner than later	5/8/2020 2:19 PM
20	Nothing the college could have done	5/8/2020 2:03 PM
21	Nothing could have done	5/8/2020 1:54 PM
22	The school has helped her educational needs	5/8/2020 1:43 PM
23	Nothing the college could have done	5/8/2020 1:32 PM
24	Hard to ask for anything more from the college because it all happened pretty quick. I feel like what they did was enough to help the students.	5/7/2020 5:22 PM
25	Keep the library open.	5/7/2020 3:32 PM
26	I prefer in-person classes	5/7/2020 2:24 PM
27	only if they were able to provide an alternate location so i could be physically be in class	5/7/2020 1:15 PM
28	No LMC has done everything could have done	5/7/2020 12:57 PM
29	no	5/7/2020 12:49 PM
30	It was just a personal reason why he dropped due to the fact that he was not prepared Los Medanos College did everything right.	5/7/2020 12:41 PM
31	their own choice of dropping.	5/7/2020 12:26 PM
32	Student-made their decision of dropping	5/7/2020 12:00 PM
33	N/A	5/7/2020 11:44 AM
34	Nothing the college could have really done.	5/6/2020 5:07 PM

Exploring Drop Reasons

35	No school is not to blame. Nothing could have been done.	5/6/2020 4:53 PM
36	no	5/6/2020 4:37 PM
37	not really sure.	5/6/2020 4:26 PM
38	Teach welding face-to-face.	5/6/2020 3:55 PM
39	Mostly did not want to take online class in general.	5/6/2020 3:51 PM
40	EOPS student	5/6/2020 2:47 PM
41	I don't think the college could do anything just because there is nothing we can do about the virus. We can't be in person and that was what was beneficial. Maybe less class work during this time would have made it easier to get through. We all had to just go with it.	5/6/2020 2:26 PM
42	No.	5/6/2020 1:43 PM
43	No. Don't think so.	5/6/2020 1:20 PM
44	Success story: the second monitor will be helpful. student perceptive. Accounting class: excellent class. very well.	5/6/2020 1:04 PM
45	To be honest, not really. I am more of an in-person kind of learner. I hate taking online classes, that is why I never took them before because of this.	5/6/2020 12:16 PM
46	No, I got this job so everything is going okay. I don't want to be in trouble for dropping classes. I want to finish college. I want to get back next year.	5/6/2020 12:11 PM
47	no - class was just too hard	5/6/2020 11:12 AM
48	He is "a little older" and prefers in the person. There is a little more accountability for the instructor and the student.	5/5/2020 5:55 PM
49	A procedure to deal with a pandemic. Faster communication to students.	5/5/2020 4:47 PM
50	No	5/5/2020 4:39 PM
51	Not really	5/5/2020 4:31 PM
52	no	5/5/2020 4:12 PM
53	Support in training for online classes for students.	5/5/2020 3:48 PM
54	Maybe understanding the course load should be altered for students with the stress going on. Separation from school and life was hard to differentiate.	5/5/2020 3:31 PM
55	Training about online learning for instructors.	5/5/2020 3:26 PM
56	No.	5/5/2020 3:15 PM
57	Faster communication with students about withdraw deadlines, and the transition to going online	5/5/2020 3:07 PM
58	No	5/5/2020 2:50 PM
59	No, I guess it was a choice. I liked the professor and I could not utilize him as much as usual at home. Missing the full lecture in the classroom experience.	5/5/2020 2:10 PM
60	It's a pandemic, there isn't a lot that could be done. LMC did everything they could. Giving out food and computers to students and I think that is pretty cool. Just wish I had learned about it earlier, it would have been really helpful.	5/5/2020 2:05 PM
61	No. It was his personal decision.	5/5/2020 2:00 PM
62	no	5/5/2020 1:48 PM
63	Honestly, no. It was a medical terminology class so I feel like it will be better in person.	5/5/2020 1:19 PM
64	Needs to take Microbiology. Not sure how those would be handled online. She suggest hybrid.	5/5/2020 11:26 AM
65	Teachers need to be more flexible, changes and/or modifications to the homework and exams. They were not prepared and left students to fend for themselves.	5/5/2020 10:57 AM

Exploring Drop Reasons

66	Still have the math lab open -- even with student tutors. Online math tutoring. (NetTutor integration faculty training.)	5/4/2020 5:28 PM
67	Just a challenge with online education for her. She doesn't feel as though anything else could have helped. Limit the number of students per online class so there is more teacher-to-student interaction.	5/4/2020 5:05 PM
68	Faculty training on delivering instruction online. Maybe it's too hard to do chemistry online. Need online help desk. She reached out to students for help.	5/4/2020 4:46 PM
69	I did not like going online only	5/4/2020 4:19 PM
70	More standardization for how online education is delivered. Also, faculty presenting a schedule for each month to students, instead of releasing information week by week. More training for teachers. A laptop check out. Synchronous meetings are a problem for him.	5/4/2020 4:13 PM
71	no	5/4/2020 3:58 PM
72	nothing	5/4/2020 3:53 PM
73	no because it was a government decision	5/4/2020 3:48 PM
74	more training because it was only one day	5/4/2020 3:21 PM
75	if it was more planned out, more organized	5/4/2020 2:59 PM
76	no - class was just highly dependent on instructor and lab time	5/4/2020 2:49 PM
77	no - professor did a good job, it was just a personal decision	5/4/2020 2:39 PM
78	personal issues	5/4/2020 2:22 PM
79	the preference of being in person for CALCULUS is what's important to me	5/4/2020 1:50 PM
80	Is planning to take classes in the summer.	5/4/2020 1:14 PM
81	No, not really. If I could have gone to the library to study it would have been better but the school was doing what they had to do.	5/4/2020 12:33 PM
82	No, the class was just not being taught in a way that gelled with me.	5/4/2020 12:22 PM
83	a laptop, since mine stopped working during covid	5/4/2020 12:19 PM
84	the math is no problem for f2f but more challenging for online. Bio and English have no problem using online mode. Math and History are very challenging using online mode.	5/4/2020 11:59 AM
85	not much they can do	5/4/2020 11:06 AM
86	Prefers classes in general in the classroom. Having the teacher in the room.	5/2/2020 4:31 PM
87	All else is good.	5/2/2020 4:16 PM
88	He dropped all of his classes because of balancing out on-line classes and his job as well. Will absolutely go back next semester.	5/2/2020 4:10 PM
89	Prefers classes in person especially when it comes to this chemistry class that she dropped. She kept her other three classes. It was not an issue with the professor.	5/2/2020 3:15 PM
90	Jahve dropped one of the two classes she was taking because it was an acting class and her sole purpose for taking the class was to go to the Play Festival, which has since then been cancelled. She has kept her Chemistry class.	5/1/2020 5:15 PM
91	I did not want the coronavirus so she dropped her class.	5/1/2020 5:12 PM
92	She would not have a problem taking an on-line class in the future but does prefer in person. Either way is fine though.	5/1/2020 4:59 PM
93	Not the college, but the professor could have been more lenient with the rules.	5/1/2020 4:28 PM
94	No- they did everything they could and provided online resources to help	5/1/2020 4:10 PM
95	Nope.	5/1/2020 3:54 PM
96	Not really - the only thing that would help is being able to go in for lab, but that's impossible	5/1/2020 3:54 PM

Exploring Drop Reasons

	since we're under the shelter in place order.	
97	Communication should be a lot better between professors and the students.	5/1/2020 3:40 PM
98	No	5/1/2020 3:25 PM
99	No	5/1/2020 3:02 PM
100	provide more tutoring, hands-on video, math lab, and streaming video	5/1/2020 2:58 PM
101	No	5/1/2020 2:45 PM
102	Any financial services would help hugely.	5/1/2020 1:44 PM
103	no	5/1/2020 1:39 PM
104	She is still taking two courses and does not have any other needs at this time.	5/1/2020 1:35 PM
105	no	5/1/2020 1:21 PM
106	If the teacher had been made to set up zoom meetings for performance (Speech class) and/or lectures and if LMC made this happen I probably would've stayed in class	5/1/2020 1:09 PM
107	He recently received an email regarding emergency aid and needs assistance. I forwarded the lmcquestions@losmedanos.edu contact to him.	5/1/2020 1:09 PM
108	N/a	5/1/2020 1:01 PM
109	No.	5/1/2020 1:00 PM
110	no	5/1/2020 12:59 PM
111	no.	5/1/2020 12:48 PM
112	no	5/1/2020 12:39 PM
113	College could have kept the class going because students were in their own building and are already wearing masks.	5/1/2020 12:37 PM
114	If I had been able to get a laptop. The classes I dropped were not having zoom lecture/video chat classes like some other people. I think that would have been helpful.	5/1/2020 12:34 PM
115	no	5/1/2020 12:31 PM
116	no.	5/1/2020 12:20 PM
117	N/A	5/1/2020 12:17 PM
118	Class meeting physically but in smaller groups of students for labs.	5/1/2020 12:09 PM
119	daily emails were ok but some emails were not relevant and not having class participation was really what the issue was for me	5/1/2020 12:08 PM
120	Providing laptops	5/1/2020 12:06 PM
121	Nothing	5/1/2020 11:56 AM
122	Yes, put a hold on classes until student is ready to take them.	5/1/2020 11:43 AM
123	No tutoring for student's classes, he relies heavily on tutors daily to keep up average understanding of his class.	5/1/2020 11:32 AM
124	No, not really.	5/1/2020 11:29 AM
125	No, just because new teacher I think. She was still figuring out how to teach the class.	5/1/2020 11:18 AM
126	No. Professor has low energy.	5/1/2020 11:14 AM
127	If teacher could have done Zoom lectures I could have stayed in the class.	5/1/2020 11:06 AM
128	No. Personal reasons.	5/1/2020 10:54 AM
129	Teacher was helpful, but anatomy was hard for student.	5/1/2020 10:45 AM
130	No. It was her decision.	4/30/2020 5:47 PM

Exploring Drop Reasons

131	No.	4/30/2020 5:34 PM
132	No. More on how professor reacted to change	4/30/2020 5:25 PM
133	No.	4/30/2020 5:05 PM
134	No, I was looking for a in person class. When this was no longer the choice, I could not continue with an online class.	4/30/2020 4:43 PM
135	No.	4/30/2020 4:31 PM
136	Class schedules conflicted when classes moved online. Class didn't know what to do or if it will continue. No messages until 2-3 days later.	4/30/2020 4:18 PM
137	If I would've had a computer, I could have continued	4/30/2020 4:03 PM
138	No. Class was hard already.	4/30/2020 3:50 PM
139	The only way I would've stayed is if the college allow me to continue my classes in person.	4/30/2020 3:50 PM
140	No. It was more on personal reasons not related to quarantine.	4/30/2020 3:37 PM
141	no	4/30/2020 3:26 PM
142	WISHED HE KNEW FINANCIAL AID WAS AVAILABLE. DIRECTED HIM TO CHECK OUT ONLINE RESOURCES ON HOME PAGE OF LMC WEBSITE	4/30/2020 3:26 PM
143	No. It was out of the College's control.	4/30/2020 3:19 PM
144	no, just cannot do online courses	4/30/2020 3:07 PM
145	College did well sending messages. It was on him why he dropped his classes.	4/30/2020 3:05 PM
146	Nothing	4/30/2020 2:58 PM
147	Better prepare students.	4/30/2020 2:48 PM
148	time changes for existing classes	4/30/2020 2:47 PM
149	Due to the shelter the college couldn't do anything	4/30/2020 2:42 PM
150	NO	4/30/2020 2:42 PM
151	No. Will retake Math in the Summer, currently have Incomplete but not sure because she cannot email her professor.	4/30/2020 2:31 PM
152	2ND ATTEMPT AT CLASS. GAVE HIM N. MOULTRIE EMAIL. CONCERNS ABOUT HOW TEACHER GRADED HIM	4/30/2020 2:04 PM
153	talk to a counselor.	4/30/2020 1:57 PM
154	no	4/30/2020 1:26 PM
155	not really	4/30/2020 1:19 PM
156	Keep campus open	4/30/2020 1:06 PM
157	schools should have shut down sooner, and to know	4/30/2020 1:06 PM
158	Not really.	4/30/2020 12:53 PM
159	prior to classes going online, in class instruction for physiology was not well communicating and helping students. They should not yell at students	4/30/2020 12:50 PM
160	More Academic support available online sooner like tutors or other advisors because instructors were overwhelmed	4/30/2020 12:44 PM
161	no, just could not follow online learning ,prefers in person.	4/30/2020 12:10 PM
162	no, just the online format did not work due to disability	4/30/2020 12:02 PM
163	Zoom was not available for all of her classes. That made it more difficult. Also prefers in person classes.	4/30/2020 11:16 AM

Exploring Drop Reasons

164	The whole COVID situation changed everything.	4/30/2020 10:57 AM
165	No, it is more of a personal choice.	4/30/2020 10:45 AM

Q8 Is there anything else you want to share with us regarding why you dropped your course(s)?

Answered: 117 Skipped: 81

Exploring Drop Reasons

#	RESPONSES	DATE
1	I am taking this time to figure out how to learn better; be a better student.	5/12/2020 10:59 AM
2	no	5/12/2020 10:50 AM
3	no	5/12/2020 10:10 AM
4	Professor was very patient, but online learning was too difficult. Need in-person instruction.	5/11/2020 6:17 PM
5	no.	5/11/2020 5:37 PM
6	Will continue with courses in Fall. Unsure how lab courses will work. Cesar Reyes sending email with contact info for Zoom training.	5/11/2020 2:56 PM
7	no	5/11/2020 2:44 PM
8	professor did not have a clue how to use canvas. He just gave assignments and 2 quizzes a day. Instructor didn't know how to use email . The class was just stressful it was chemistry. Perfer class to do face to face.	5/11/2020 2:15 PM
9	No cant do online school.	5/11/2020 1:30 PM
10	no tech difficulties.	5/11/2020 1:08 PM
11	no	5/11/2020 12:41 PM
12	no	5/11/2020 11:59 AM
13	N/A	5/8/2020 3:31 PM
14	N/A	5/8/2020 3:25 PM
15	N/A	5/8/2020 2:57 PM
16	N/A	5/8/2020 2:30 PM
17	Nothing to say	5/8/2020 2:19 PM
18	Lack of motivation to register for next semester	5/8/2020 2:03 PM
19	More course load work.	5/8/2020 1:54 PM
20	Nothing	5/8/2020 1:43 PM
21	N/A	5/8/2020 1:32 PM
22	No, that's it.	5/7/2020 5:22 PM
23	no	5/7/2020 2:24 PM
24	I have to get dressed to go to school and go out and I don't have to do that now and as time passes you get lazier and less motivated aside from just needing the classroom interaction you need to have your motivation to do well and with online classes it's just really hard to have that	5/7/2020 1:15 PM
25	N/A	5/7/2020 12:57 PM
26	Didn't learn much from online	5/7/2020 12:41 PM
27	At first stressful but preferred face to face.	5/7/2020 12:26 PM
28	Just preferred face-to-face	5/7/2020 12:00 PM
29	Wishes that welding is in person than online	5/7/2020 11:44 AM
30	Not really.	5/6/2020 5:07 PM
31	Dropped one classes because was not needed for major/transfer requirements. Other course was a Calculus and believed that the instructor tried but was not being as helpful. Class was inconstant with how things were taught.	5/6/2020 4:53 PM
32	no	5/6/2020 4:37 PM
33	She felt instructors should have spent more time with helping the students out. Also more	5/6/2020 4:26 PM

Exploring Drop Reasons

understanding like not everybody on is a online learner. Instructor should have made sure everybody was on track.

34	She doesn't feel as though online classes offer the same level of instruction. She's a straight A student, who has taken online classes in the past, but she doesn't feel as though she retains the information as well.	5/6/2020 4:02 PM
35	Personal matters had to take care of is one of the reason he dropped his course.	5/6/2020 3:51 PM
36	(after initial interview was concluded) Suggested that having teachers have one-on-one checkins for five minutes with each student to see how they are doing, used to be able to talk to teacher after class as needed	5/6/2020 2:28 PM
37	I think the workload was too much with the circumstances. Maybe look into lighter workloads in these cases.	5/6/2020 2:26 PM
38	At the time, it was more of what was going on at home that made it tough to do online courses. Within the last week, obtained a laptop for classes.	5/6/2020 1:43 PM
39	Mother started chemotherapy and needed to be home to help family. Student didn't know of online resources available.	5/6/2020 1:20 PM
40	At this point there is really nothing else you guys can do. I am happy you didn't force people to drop classes.	5/6/2020 12:16 PM
41	Main point is the situation, I had to work since unemployment wasn't helping. Had to drop classes because I could not be online. Had to work 6:45 am - 7 pm most days.	5/6/2020 12:11 PM
42	no	5/6/2020 11:12 AM
43	She wins the award for trying to call me back the most number of times.	5/5/2020 6:04 PM
44	no	5/5/2020 4:39 PM
45	learning math online is hard.	5/5/2020 4:12 PM
46	No.	5/5/2020 3:31 PM
47	Communicating with students more time efficient	5/5/2020 3:07 PM
48	not at this time	5/5/2020 2:50 PM
49	No, everything is good.	5/5/2020 2:10 PM
50	No	5/5/2020 2:05 PM
51	LMC is doing great	5/5/2020 1:48 PM
52	No, not really.	5/5/2020 1:19 PM
53	Teachers were not prepared and did not know how to act.	5/5/2020 10:57 AM
54	She has concerns about reenrolling and wishes she could get credit for the 8 weeks she had already put into the course.	5/4/2020 4:46 PM
55	I do not know what happened to my class. I never heard from my teacher	5/4/2020 4:19 PM
56	no	5/4/2020 3:58 PM
57	no	5/4/2020 3:53 PM
58	no	5/4/2020 3:48 PM
59	no	5/4/2020 3:21 PM
60	no	5/4/2020 2:59 PM
61	no	5/4/2020 2:49 PM
62	no	5/4/2020 2:39 PM
63	No	5/4/2020 2:22 PM
64	lab classes like physiology and chemistry need to have hands on examples so if they HAVE to	5/4/2020 1:50 PM

Exploring Drop Reasons

be online then there must be live in person pre-recordings maybe of instructors really showing the students what to do in order for us to learn

65	No, not at the moment.	5/4/2020 12:33 PM
66	No.	5/4/2020 12:22 PM
67	counselor help (we set up appt)	5/4/2020 12:19 PM
68	Asked some questions regarding the EMT program! I was able to help him.	5/2/2020 4:31 PM
69	I most definitely will be back once classes are back in session on campus.	5/1/2020 5:12 PM
70	No not right now.	5/1/2020 4:28 PM
71	Everyone is different, some people are better at online classes than others.	5/1/2020 4:10 PM
72	Nothing off the top of my head.	5/1/2020 3:54 PM
73	no	5/1/2020 3:54 PM
74	We need alternate ways to communicate with our teachers so that we have confirmation that our assignments and emails are going through to them. It felt like a one-way communication.	5/1/2020 3:40 PM
75	No	5/1/2020 3:25 PM
76	No	5/1/2020 3:02 PM
77	No	5/1/2020 2:45 PM
78	questions about dropping. how to get refund. referred to lmcquestions@losmedanos.edu	5/1/2020 1:39 PM
79	pandemic	5/1/2020 1:21 PM
80	no this about covers everything	5/1/2020 1:09 PM
81	N/A He ended up dropping one class and adding two others.	5/1/2020 1:09 PM
82	N/A	5/1/2020 1:01 PM
83	I needed to drop my class because several family members are not working so I am working two jobs to make up for it.	5/1/2020 12:39 PM
84	No.	5/1/2020 12:34 PM
85	There definitely needed to be better communication. Gavino and other students felt that teachers were taking too long to reply to emails and answer questions. It sometimes took 1-2 weeks to get a response from instructor.	5/1/2020 12:31 PM
86	Plans to take class again in person in future.	5/1/2020 12:20 PM
87	Wished the college to stay up	5/1/2020 12:17 PM
88	it was personal for me and having a schedule is important to me, if a teacher does zoom it's better but some teachers just post info and it doesn't motivate me to learn	5/1/2020 12:08 PM
89	N/A	5/1/2020 12:06 PM
90	Nothing	5/1/2020 11:56 AM
91	No, thank you to the staff and especially my professor who is doing great with online classes, it has been really good.	5/1/2020 11:29 AM
92	No.	5/1/2020 11:18 AM
93	No.	5/1/2020 11:14 AM
94	Zoom would have been a better way to still hold class for me.	5/1/2020 11:06 AM
95	Thank you for supporting the students. Over the last few weeks I've received calls from at least 3 different LMC staff members. LMC has done a wonderful job	4/30/2020 4:43 PM
96	Keep supporting students	4/30/2020 4:03 PM
97	Everyone, Take care.	4/30/2020 3:50 PM

Exploring Drop Reasons

98	n/a	4/30/2020 3:26 PM
99	no	4/30/2020 3:07 PM
100	Course work being to heavy	4/30/2020 2:58 PM
101	PHONE CALL WAS DROPPED	4/30/2020 2:49 PM
102	Nothing	4/30/2020 2:42 PM
103	NO	4/30/2020 2:42 PM
104	GOT A D GRADE. DID NOT COMPLETE A FEW HOMEWORK ASSIGNMENTS. DID NOT THINK THIS WAS FAIR. WANTED TO TALK TO A DEAN.	4/30/2020 2:04 PM
105	n/a	4/30/2020 1:57 PM
106	just stress, but I know online classes weren't for me so I dropped to avoid further stress.	4/30/2020 1:26 PM
107	No, I don't think so.	4/30/2020 1:19 PM
108	Not really	4/30/2020 1:06 PM
109	n/a	4/30/2020 1:06 PM
110	Between living arrangement and working 40 hours a week, it was a better decision to drop classes.	4/30/2020 12:53 PM
111	Id like to file complaint for professor, got the link to do so online now.	4/30/2020 12:50 PM
112	feels students should be passed regardless of grade because of the situation and now she has to repeat difficult classes like anatomy and physiology which will back up life	4/30/2020 12:44 PM
113	no	4/30/2020 12:10 PM
114	n/a	4/30/2020 12:02 PM
115	Sent her an email with lmcquestions email because she had other questions related to dropping classes.	4/30/2020 11:16 AM
116	Nothing really.	4/30/2020 10:57 AM
117	No thank you.	4/30/2020 10:45 AM