LMC Program Review Year 3 Update 2019-2020 Administrative Units

Name: Office of Instruction

Introduction

In 2017-2018, all departments/programs completed a Comprehensive Program Review (CPR), in which goals were set for the 2017-2022 program years. Los Medanos College (College) is now in year three of a five-year review cycle. New to this program review cycle is the passage of the State's <u>Vision for</u> <u>Success</u> plan which establishes system-wide goals that can only be attained by each department contributing to college-level goals aligned with the state plan. Toward that end, the <u>Contra Costa</u> <u>Community College District Strategic Plan</u> (CCCD Strategic Plan) adopted by the Governing Board at its June 2019, meeting, aligns with the Vision for Success and plans are underway to ensure that the Los Medanos College Educational Master Plan (LMC EMP) also supports college and state goals. The intent is to direct College efforts toward a singular and coordinated set of goals.

The *Vision for Success* directs each college to increase degree and certificate completion and increase student transfers, improve time to completion, increase job placement in field of study, narrow achievement gaps and establishes targeted goals in five primary areas as follows:

Goal #1 Increase by 20 percent the number of CCC students annually who acquire associates degrees, credentials, certificates, or specific skill sets that prepare them for an in-demand job.

Goal #2 Increase by 35 percent the number of CCC students' system-wide transferring annually to a UC or CSU.

GOAL #3 Decrease the average number of units accumulated by CCC students earning associate's degrees, from approximately 87 total units (the most recent system-wide average) to 79 total units—the average among the quintile of colleges showing the strongest performance on this measure

GOAL #4 Increase the percent of exiting CTE students who report being employed in their field of study, from the most recent statewide average of 69 percent to an improved rate of 76 percent—the average among the quintile of colleges showing the strongest performance on this measure in the most recent administration of the CTE Outcomes Survey.

Goal #5 Reduce equity gaps across all of the above measure through faster improvements among traditionally underrepresented groups as identified by the college.

The College can only meet its local and state goals with the contribution of each department's efforts. As noted, the intent is to direct College efforts towards a singular and coordinated set of goals to garner greater efficiencies and avoid duplication of effort. The *Program Review Year 3* Update includes six components with specified timeframes (not in chronological order) for draft and completion:

Item 1. Program Update (October 1 – October 31)

Provide an update to the department's 2017-18 CPR

Item 2. Setting the Vision for Success Goals 2021-22 (November 1 – November 27)

Department/program alignment of goals, action steps, timeline, responsible party and next steps – all tied to the *Vision for Success* indicators. For ease of reference, the *Vision for Success* indicators are included in this section.

Item 3. Resource Needs (February 1 – February 28)

Resource needs to meet goals, if any.

A list of the above components in date order. The intent is to complete sections of Program Review by date to better assess and inform the process.

Date	Program Review Update Component
October 1 – October 31	Item 1. Provide an update to the department's 2017-18 CPR
November 1 – November 27	Item 2. Department/program alignment of goals, action steps, timeline, responsible party and next steps – aligned with the <i>Vision for Success</i> indicators.
February 1 – February 8	Item 3. Resource Needs

1. Program Update (Oct 1 – Oct 31)

1a. Provide any important changes or updates within your program since your last CPR. (Staffing changes, etc.)

In reviewing the Comprehensive Program Review from 2017-2018, there has been substantial activity in the areas of Office of Instruction Technology, Classroom Instructional Technology, Distance Education, and Enrollment Management.

Technology

<u>eLumen</u>

In Fall 2018, the District reviewed and selected eLumen, as the enterprise vendor for the their Curriculum Management System. The elumen modules will streamline the submission, review, and tracking of curriculum proposals, assessment reporting, and Program Review. This platform will allow us to focus on content and save valuable time for everyone involved. An interdisciplinary team of faculty, classified professionals, and managers were assigned to each of the eLumen modules in January 2019. The curriculum module is currently being designed and implemented. All curriculum and program proposals will transition to the eLumen system in Fall 2020. Work on the assessment module will begin in Summer 2020 with an anticipated "go live" date of Spring 2021 and the Program Review module will begin its work in Spring/Summer 2021 with an anticipated "go live" date of Fall 2021. This timeline aligns with the District's goal of full implementation of the eLumen system by each of the colleges of Fall 2021.

25Live

In 2017, the Office of Instruction initiated efforts for the selection of a district wide solution for facilities reservations including instruction, meetings and rentals. 25Live is a web-based event calendaring, scheduling, and publishing system. This tool has become very valuable as it relates to campus facilities. Our Campus utilizes it to fully reserve classroom and conference space for our internal and external community. 25live can be used to request classrooms and space(s) on campus for academic or non-academic events. Due to difficulties with importing complete and accurate data from Colleague, we do not currently use 25Live to schedule classrooms for semester length instruction; our course maintenance (classroom requests for courses) continues to be processed through paper schedule revision forms. Otherwise, 25 Live is a useful web based platform that can be used by faculty, staff, and students to request rooms, and it is available anywhere with an internet connection.

Wi-Fi Upgrade

District IT is currently in the process of upgrading Wi-Fi capacity on all three campus sites. There are three components to the upgrade: updates to the technology "backbone "of network switches, UPS battery replacement, and installation of additional access points. Work at LMC will begin in Spring 2020,

and will start in our Core Complex building and our Music building. Additional buildings on campus will have all three component upgrades by the end of Spring 2022. There are no plans to update our current Brentwood site as we anticipate the opening of our new Center in Fall 2020, which will open with the latest, fully operational Wi-Fi.

Distance Education

Since our last Comprehensive Program Review, much has occurred to advance the quantity and quality of distance education offerings at LMC. Faculty at LMC are leaders, not only at the college, but also within the District, working on both our college Distance Education Committee, and on our District-wide Distance Education Committee (DDEC) in partnership with JoAnna Miller, Dean of Distance Education for the District. We are currently working very hard on achieving the goals of a \$500,000 grant awarded to all three colleges in the district by the California Virtual College-Online Education Initiative (CVC-OEI). The grant is "Improving Online CTE Pathways" and it aims to align LMC online courses with the CVC Course Design Rubric, a high standard for quality in online education. The grant focuses on Career and Technical Education courses, but also includes General Education courses that students must complete to receive an Associate's Degree. Redesigned online courses must be submitted for review to the CVC-OEI. Two courses are completely ready for submission at this point in time, and we are close to having 11 more ready soon. The goal is to submit at least 20 courses for review and approval by the end of Spring 2020. Approved courses are "badged" by the CVC- OEI, which is a quality assurance that students can trust in, and that we can be proud of. In addition, we are currently in the process of applying for membership in the CVC-OEI Consortium, which now includes 58 California Community Colleges. Membership will allow us to offer free student services to our online students including Cranium Café and Net Tutor.

A new tentative agreement with United Faculty was ratified in December 2019, and takes effect in Spring 2020. This agreement includes a new article, Article 27, on Distance Education. This agreement mandates that all faculty teaching online must have DDEC approved training by January 2021, and requires that faculty teaching online, fully or hybrid, must be evaluated in their first semester of online teaching. There are several ways for faculty to meet this training requirement, including taking an online course offered throughout the district by the 4CD Institute for Online Teaching six times each year: Becoming an Effective Online Instructor. Evaluation processes have also been modified to more effectively provide feedback to faculty teaching online.

Student & Program Learning Outcomes

We are currently in Year 3 of our second 5 year cycle for course level student learning outcomes assessment. Cycle 2 has been impeded by the closing – due to the retirement of the one staff member who managed it- of a local management system (PRST) which previously contained all course cohorts and their assessment status. Faculty and deans were accustomed to uploading assessments to this system, and having ready access to the status of assessment of all courses in their departments. For all of Cycle 2, beginning in Fall 2017, faculty have needed to submit assessment reports to the Office of Institutional Planning and to rely on that office or their dean for status reports on which courses needed to be assessed in a particular year. Although this information was readily provided on request, feedback was frequently given to department chairs about the status of course assessments, and tracking spreadsheets were made available in 2018-2019 to assist department chairs with tracking this information on their own, it appears that the initial confusion resulted in a lack of clarity and

momentum from which we are still trying to recover. Faculty leadership from our Teaching and Learning Committee has steadfastly offered information, support and workshops to assist faculty in assessing all their courses. Still, we are not yet where we need to be. We continue to make departments aware of the need to assess all of their courses and offer resources to assist them in successfully completing this work. We anticipate this will improve greatly with the implementation of the Assessment module in eLumen, which will once again give faculty ready access to the status of their course assessment cohorts, and will hopefully simplify the assessment process itself.

Professional Development

We continue to value and participate in professional development opportunities both within the college and at the statewide level. Our two newest deans are currently participating in the ACCCA's Great Deans Seminar, and two of our classified professionals attended the Classified Leadership Institute. Other staff members in the Office of Instruction attend ASCCC trainings such as the annual Curriculum Institute, Articulation trainings and conferences, eLumen trainings, Guided Pathways trainings, and conferences offered by the Association for Occupational Education. We are also currently a member of this year's IEPI Strategic Enrollment Management Academy, and have ongoing meetings with other colleges in the Academy, as well as regular contact with our coaches.

Collaboration

Our task as part of the IEPI Strategic Enrollment Management Academy requires us to produce a Strategic Enrollment Management Plan by June 2020. This, along with the formation of a Strategic Enrollment Management Committee charged by our Shared Governance Council with the design and implementation of such a plan, has required extensive collaboration across the college. We have several meetings each month involving faculty, managers, classified professionals and students to work through the various components of the plan, consider data necessary, identify target student populations for focused consideration, and formulate goals, objectives and activities needed over the next 3 years to achieve our college strategic goals in alignment with our Educational Master Plan – still in development-and the state's Vision for Success.

New Division & Program Alignment

In July 2017, an additional academic division was created to add capacity to the Office of Instruction to keep pace with Workforce Initiatives that were being mandated by the State Chancellor's office. The Workforce and Economic Development Division was formed and included one dean, one manager, two program coordinators, one administrative assistant and numerous part-time adjunct faculty and professional experts. The focus of the new unit is to provide leadership and support for categorical funds such as Strong Workforce, Perkins, Apprenticeship and Transitions grants, as well as to build capacity for new program incubation, existing program growth, non-credit, community and contract education. The unit oversees the internship development, work-based learning industry/business engagement, California Adult Education Program (CAEP), Instructional Services Agreements, and has added additional categorical funds and projects such as the Online Education Initiative (OEI) California Virtual College (CVC) Career and Technical Education Grant.

1b. Provide a brief update of your program's goals as listed in your **(CPR)** 2017- 2018. Given these goals, please provide a brief update on: (a) Goals completed since their submission in 2018, and the impact of that completion on program effectiveness; (b) Goals abandoned with an explanation of why they were abandoned and (c) Goals still in progress or modified to be achieved by 2021-2022. Please include action steps, timeline, and responsible parties.

Goals	Completed/		lr	npact/		Timeline/	
	Abandoned/			xplain/		Responsible	
	In Progress/			ion Steps		Parties	
	Modified						
Goal 1: On-Board two new permanent Instructional Deans	Completed	on-boarde and Dean Sciences. fortifying i	In July 2018, two new permanent Instructional Deans were on-boarded. Dean Ryan Pedersen oversees Math & Sciences and Dean Nikki Moultrie oversees Career Education & Social Sciences. This aligned with the College's strategic direction of fortifying infrastructure which led to the enhancement of support provided to faculty, staff, and administration.				
Goal 2: Establish an on-going budget allocation for Instructional Technology Training & Development	Modified		It appears that funding for this purpose is now provided by the discretionary budget for the Vice President of Instruction.				
Goal 3: Increase the	On-going		Fully Online	Hybrid	Total	LMC Distance	
number of courses offered in both fully			Courses	Courses	Online Courses	Education Committee in partnership with	
online classes and a coordinated hybrid distance education		SU17	26	7	33	the Office of Instruction and District Distance Education	
		FA17	60	19	79		
offering of existing degrees and certificates		SP18	64	18	82	Committee	
		SU18	33	10	43		
		FA18	71	21	92		
		SP19	86	21	107		
		SU19	46	7	53		
		FA19	85	18	103		
		SP20	106	27	133		
Goal 4: Explore and implement Guided Pathways to the extent	In Progress	Over the p Committee 1 of the gu now being	Feb. 2020 – Establish focus areas for SEM plan and define the activities in				

recommended by the Guided	structure at the college, and the ongoing development of a	these areas of
the Guidea	program mapping tool.	focus around
A 11 A 1 A	In late Spring 2019, the guided pathways advisory committee	the pillars of the
Pathways Advisory	was assimilated into the emerging structure of new Strategic	guided
Committee		pathways
	Enrollment Management (SEM) work that was beginning at	framework.
	the college. The SEM framework included a component titled	Responsible
	"Student Experience" that was to be the new organizational	Parties: Various
	home for the Guided Pathways framework and associated	members of the
	activities.	OOI who are
		involved in the
	In Fall 2019, cross-constituent pillar leads were established	SEM
	and activities around each pillar were conducted.	committee.
	Additionally, in coordination with the SEM committee,	May 2020 –
	meetings that investigated and focused on specific aspects of	Complete
	the GP/SEM initiative were conducted with the campus	writing of SEM
	community.	plan that
		includes
	In Spring 2020, the SEM committee is writing a	structure and
	comprehensive plan that will include establishing the long-	format for
	term structure of the guided pathways initiative and	guided
	corresponding activities as a part of the "student experience"	pathways
	component of the SEM plan.	activities in the
	component of the self plan.	next 3 years.
		Responsible
		Parties:
		Members of the
		OOI who are
		involved in the
		SEM
		committee,
		specifically the
		VPI as one of the co-chairs of
		that committee.
Goal 5: Continue to	Collaboration with Student Services is robust across many	that committee.
increase	programs and contexts.	
collaboration among		
•	Strategic Enrollment management: Our task as part of the	
and between	IEPI Strategic Enrollment Management Academy requires us	
Student Services &	to produce a Strategic Enrollment Management Plan by June	
Instruction	2020. This, along with the formation of a Strategic Enrollment	
	Management Committee charged by our Shared Governance	
	Council with the design and implementation of such a plan,	
	has required extensive collaboration across the college. We	
	have several meetings each month involving faculty,	
	managers, classified professionals and students to work	
	through the various components of the plan, consider data	
	necessary, identify target student populations for focused	
	consideration, and formulate goals, objectives and activities	
	needed over the next 3 years to achieve our college strategic	
	goals in alignment with our Educational Master Plan – still in	

Dual Enrollment & Articulation: Collaboration with Student Services K-12 team is strong around course articulation and dual enrollment. The K-12 team and Office of Instruction deans meet once per month to discuss status of dual enrollment, articulation and onsite events such as Career Focus Fridays that bring K-12 students to campus. Equally, Office of Instruction staff participate in Super Saturday Events and regional counselor collaborations whereby all feeder high school counselors visit LMC. Workforce Development funds the K-12 team through Strong Workforce, Perkins and Transitions funds, and as such, helps right the workplans and deliverables for the K-12 positions funded under these funding streams. Career Service & Workforce Development: Career Services works closely on internships and employment as the "student facing" arm of internship and student employment, whereas Workforce and Economic Development serve as the industry or "external facing" arm of internships and employment. The units meet once per month, if not more, to refine workflows, process and procedure to ensure that students are matched to jobs and internships that are cultivated by Workforce Development. Both units jointly participate in writing each other's workplans, and Workforce Development fund one position (1 FTE) through Strong Workforce Funds. Both units also participate in the Contra Costa County Workforce Collaborative, which provides career services to LMC in collaboration with Opportunity Junction as part of the Workforce Investment Board's workforce collaborative. Law Enforcement Academy: OI continues to increase its collaboration with Student Services in the realm of outreach with the Law Enforcement Training Center (LETC), such that a representative from both departments assist with onboarding LETC students into Los Medanos College Administrative Justice Basic Law Enforcement Academy. The outreach representatives are responsible for explaining the enrollment process and offering administrative support services to encourage student success in the program. **Course Scheduling:** In collaboration with the Student Services and Office of Instruction, Academic Scheduling assures the data entered in the institution's operating system has proper coding of units, billing, course descriptions, and faculty information for student success with registration. With the customary coding of the courses, the operating system guarantees the accuracy in which students gualify to register for classes via the Student Services department. This partnership helps both departments support the success of students to achieve their goals. The Office of Instruction alongside the admissions office maintains a relationship as it pertains to student success to remove scheduling conflicts

notify students when changes occur in their classes, e.g., cancellations.			
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New Goals

Goal	Status	Impact/Action Steps	Timeline/responsible parties
New Goal 1: Ensure that curriculum is up to date, properly coded with the state, and aligned with transfer institutions in order to guarantee that students' coursework is identified with state initiatives appropriately and transfers seamlessly to 4-year institutions.	New	Activities in support of this goal will include the implementation of the Elumen software tool on campus, an analysis and improvement of our articulation status and processes, the revision and review of our course codes to ensure alignment, and a comprehensive review of our ADTs to ensure that they are meet the current CID standards and can be completed efficiently by our students.	For Elumen – Timeline: Curriculum Module in Spring 2020, Assessment and Program Review Modules in 2020-2021 academic year. Responsible Parties: Nikki Moultrie as lead with support from Deans and Office of Instruction Supervisor and Staff. For Articulation – Timeline: Initial Review in Spring/Summer 2020. Responsible Parties: Deans and Articulation Officer in collaboration with Transfer Center and Counseling department. For Code Alignment – Timeline: Spring 2020. Responsible Parties: OOI Supervisor with Deans. For ADT Review – Spring 2020. Responsible Parties: OOI Supervisor with Deans.
New Goal #2: Increase office efficiency, communication, and cross-departmental collaboration in order to support instructional units more effectively.	New	Activities will include the establishment of a regular meeting and communication schedule both within the OOI and with other pertinent units and individuals on campus, a comprehensive review of our office processes surrounding items such as absence reporting and the	Timeline: Spring 2020 Responsible Parties: All OOI Members

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		collection of required	
		faculty documents, and a	
		selection of criteria by	
		which we as an office	
		measure our success as a	
		support unit.	
New Goal #3: Develop a	New	Activities will include a	Timeline:
mission/vision/strategic plan for the OOI		series of	Retreats/Meetings held in
that clearly defines objectives aligned		retreats/meetings where	Spring 2020 with the
with the work of other units, the various		the	finalization of
initiatives on campus, and the college's		mission/vision/strategic	mission/vision/strategic
mission. The plan will include an analysis		plan will be developed	plan in Summer 2020.
of the structure of the office and a clear		with a particular	Responsible Parties:
articulation of the roles of each member		emphasis on receiving	All members of the OOI
of the OOI in achieving its mission.		feedback from student	under the leadership of
		service departments and	the VPI.
		leadership of key	
		initiatives on campus.	
		More specifically, in order	
		to ensure that the OOI is	
		working toward the	
		equity goals of the	
		college, these	
		retreats/meetings must	
		include as participants	
		the Office of Equity and	
		Inclusion along with other	
		college programs such as	
		Umoja, EOPS, etc. that	
		specifically work to meet	
		the needs of the students	
		targeted in our student	
		equity plan.	

2. Setting Vision for Success Goals for 2021-22 (Nov 1-Nov 27)

The Vision for Success directs each college to increase degree and certificate completion and increase student transfers, improve time to completion, increase job placement in field of study, narrow achievement gaps and establishes targeted goals in five primary areas. The College can only meet its local and state goals with the contribution of each department's efforts. As noted, the intent is to direct College efforts towards a singular and coordinated set of goals to garner greater efficiencies and avoid duplication of effort.

2a. The following table lists the *Vision for Success* indicator that we must align to as a college and as a district. Please look at your program set goals (Tableau) for each of the following *Vision for Success* indicator. Please pick one or more indicator(s) that are most relevant to your program, set your program goal, indicate the action steps, timeline and responsible parties to achieve program goals.

Vision for Success Indicators and ACCJC Indicator	Program Set Goals for 2021-2022	Action Steps	Timeline	Responsible Parties	Notes
Course Success	75.40%	Work with instructional departments to support their efforts in meeting their Vision for Success goals	Ongoing	Instructional Deans with support from Office of Instruction and VPI	
Degrees (AA, AS, ADT) • Transfer Goal – ADT Awarded	1254 • 419	Review and align ADT's to current template.	February- March 2020	Eileen Valenzuela with support from Instructional Deans	
Certificates of Achievement	739	Work with instructional departments to support their efforts in meeting their Vision for Success goals	Ongoing	Instructional Deans with support from Office of Instruction and VPI	
Unit Reduction	79	Implementation of AB 705	Ongoing	Work with English, Math and ESL in collaboration with	

				Outreach and Assessment
CTE Jobs	76%	Work with instructional departments to support their efforts in meeting their Vision for Success goals	Ongoing	Instructional Deans with support from Office of Instruction and VPI

2b. The Vision for Success Goal 5—Equity. The College has identified three disproportionately impacted (DI) populations: African-American, economically disadvantage students (low income), and foster youth students. The College's goal is to reduce the equity achievement gap on course success for disproportionately impacted (DI) student populations. Please look at your program set goals (Tableau) for each of the following DI population. Please pick one or more DI population that are most relevant to your program, set your program goal, indicate the action steps, timeline and responsible parties to achieve program goals.

Course Success by DI Population	Program Set Goals for 2021- 2022	Action Steps	Timeline	Responsible Parties	Notes
African American	66.20%	Assist instructional units with interpreting programmatic data that show equity gaps and assist with identifying college- wide strategies that support student success. Ensure this information is communicated through the Guided Pathways and SEM structures so it is reflected in policy, practice and fiscal allocations. Continue to work with Student Services to provide direct outreach, counseling and transition support directed at Special Populations (as defined by	February- September, 2020	Instructional Deans Workforce Development/CAEP Transition Specialist	

	Perkins and CAEP), which include targeted outreach to court and community schools, detention facilities, adult education sites, and collaboration with community based organizations, all of which have high African- American populations.	
Low Income	Same as above	
Foster Youth	Same as above	

Impact of Resource Allocation

If you have received funding via the Resource Allocation Process, you will be asked by the Office of Business Services how the resource helped you in achieving your program goals.

3. Resource Needs (Feb 1 – Feb 28)

Resource needs to meet goals, if any. If there are no requests, this section may be skipped.

Faculty/Staff Resource Request					
Department/Unit Goal - Reference #		Strategic Goal and/or Object	ive - Reference #		
Department/Unit Name		Position Name/Classification		FTE	
Position Type	Funding Duration	Funding Source	Est. Salary &	Benefits	
 Faculty R/T Classified Manager Student 	On-going/Permanent	Operations (Fund 11)			
Justification:					

Operating Resource Request						
Department/Unit Goal - Reference #	Strategic Goal and/or Obje	ective - Reference #				
Department/Unit Name	Resource Type					
	Equipment	IT Hardware/Software				
	Supplies	Facility Improvement				
	Service/Contract	Other				
General Description		Est. Expense				
Justification:						

Professional Development Resource Request	
Department/Unit Goal - Reference #	Strategic Goal and/or Objective - Reference #
Department/Unit Name	Resource Type
	Conference/Meeting Materials/Supplies
	Online Learning IT Hardware/Software
	Other
General Description	Est. Expense

Justification:	