Questions posed to Advisory Group before the meeting and provide feedback on that were emailed back

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| 1. Is there anything you would like to see us do more of?
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| * Work with us to hire graduates
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| 1. I am looking at creating shorter classes. What types of classes would you like to see us conduct?
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| * Shorter, more specialized classes on specific machines and how they work
* Focused class on water valves and icemakers. How to diagnose
* Meter usage/schematics and wiring diagrams. Amperage and ohms
* Shorter classes are fine, but you still need to train on everything – don’t undermine your current program
* Rebrand certificates and offer shorter classes but don’t damage the LMC program reputation that you currently have
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| 1. If we were to do online lecture classes for electricity and refrigeration handling would you be interested in these classes?
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| * Possibly – more interested in Electrical – would sign up our newer techs for that
* Expand online training to other markets
* Work with associations (ASTI/PSA)
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| 1. Are there other classes you would like to see us offer online?
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| * Customer service and quality assurance (soft skills)
* Customer service
* Business skills including How to justify the cost of the service call
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| 1. What can we do as a college to be more helpful to you in filling your employee needs?
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| * Work with us to hire graduates
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| 1. What skills would you like to see our students graduate with to make them effective in your businesses?
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| * Hands on – ability to tear down a machine, understand how it works and put it bac together
* Customer Service
* Cost of doing business
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| 1. How is the current situation impacting your business/industry?
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| * Three week slow down – things are now picking back up- expect normal in a month
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| 1. Do you agree with the job market data included with these questions?
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| * Our pay is higher than the market provided- looking for lifelong employees – robust benefit package including free medical and 3% match on 401k
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| Other feedback |
| * Talk with students about relocation – Technicians are needed everywhere
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