

JANUARY 2022

Caring Campus



Caring Campus

LOS MEDANOS
COLLEGE

Welcome to the first issue of the LMC Caring Campus Newsletter! We are excited to share Caring Campus news and information with our readers twice a semester. Our newsletter will recognize Classified Professionals "Who Got Caught Caring" and we will also spotlight different departments and their staff.

What is Caring Campus?



Caring Campus was designed by the Institute for Evidence Based Change (IEBC). IEBC is a nationally-recognized nonprofit organization that implements data driven models to increase student success. The Caring Campus process provides new support for Classified Professional involvement in student success efforts. Caring Campus work recognizes and leverages the value of connectedness for dramatically increasing the likelihood students will succeed in attaining their educational goals. If students don't feel connected to the college they attend, they are far less likely to return next term, regardless of the academic interventions and support services the college has provided. Caring Campus is designed to improve student success at colleges by coaching Classified Professionals to identify and commit to behaviors that increase students' sense of connectedness and belonging.

For questions and comments, contact Lawrence Punsalang at lpunsalang@losmedanos.edu

10 Foot Rule & Warm Referrals

Implement this behavior by doing the following:

Traditional

Taking the initiative to approach students to ask if there is anything you can help them with. Calling ahead or walking the student to the office they need to get to.

Virtual

Reaching out to students via phone, email, or text to let them know you are available to answer questions and respond to concerns. Providing phone numbers, emails, or links to other college services and departments.



Name Tags & "Ask Me" Badges

Implement this behavior by doing the following:

Traditional

Wearing of name tags/"Ask Me" badges so students will know who to approach.

Virtual

Introducing yourself and your department when starting a phone or a video call.



Welcome Week

Implement this behavior by doing the following:

Traditional

Welcoming students as they enter the campus.

Virtual

Sending welcome emails to students, reminding them of the services and different ways they can reach you.



Who Got Caught Caring?

Teresa Ferguson



Did you know that LMC is fortunate enough to have Staff in our Library who are awesome? Teresa Ferguson works at the circulation desk but her duties extend far beyond checking out books to Students!

Teresa has been employed by LMC for 11 years. Her typical work day begins with opening the gates of the library to waiting Students and our community. She states that the thing she likes most about her job is the Students. "Each has their own story to tell, their own personal and educational Journey they are on. I like learning about them and letting them know we are there to help. I want to equip them so they can 'grow and go' to do and be in their next life chapter."

Teresa assists Students in any capacity. For example, figuring out which books they need, how to register for classes, how to format and print documents, how to access and use Canvas and how to navigate the campus with remote and face to face schedules. She also assists with the purchasing of reserve textbooks and processing all books received.

When the campus went totally remote in March 2020, Teresa and a co-worker split time and still went to campus as it was easier to meet Student's needs while at the campus. Beginning Fall 2021, they were able to open the library doors to our Students and community Monday thru Thursday.

A co-worker of Teresa's states, "Teresa is an extremely dedicated LMC Library employee who cares deeply about LMC Students. She welcomes Students into the library every morning, checks out books and answers Student's questions in-person, over the phone, and through e-mail. She always is the first to ask Students if they need help and she goes out of their way to assist them as much as possible. Teresa Ferguson is an employee who truly cares about LMC."

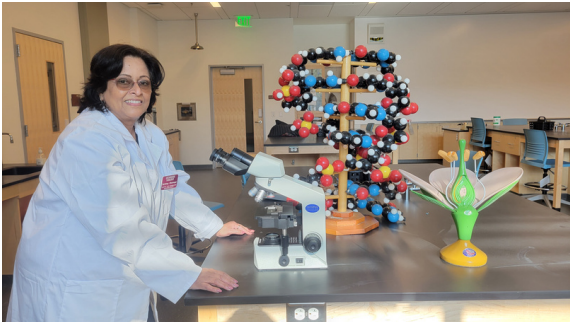
So, we at LMC say thank you to Teresa Ferguson. Clearly this is more than a job to you! Your dedication to our Students and community surpasses none.

Please feel free to contact Teresa Ferguson at tferguson@losmedanos.edu or call 925-473-7568.

Be on the look out for the next Wufoo nomination email in mid-April!

Department Spotlights

Sandhya Bhatnagar Brentwood Biology Lab



Sandhya Bhatnagar has been part of the LMC community for the past three and half years. She works in the Biology Department located on the Brentwood Campus. You can find her office in the Science lab Building- Building B, room #221. Some of her duties include managing and preparing the labs for biology, health, physics, and chemistry classes. A typical work day for Sandhya consists of coordinating with instructors for lab classes, supervising student workers, and guiding students with their projects. She would like her colleagues to know that the Biology Department is a group of hardworking, well qualified, and highly acclaimed professionals in their respective fields; they do their part towards the community and promote STEM. Please feel free to contact Sandhya at sbhatnagar@losmedanos.edu or call 925-392-9065.

Bobby Quezon Pittsburg Shipping & Receiving



Bobby Quezon has been part of the LMC community for 16 years and works in the Pittsburg Campus Shipping and Receiving Department, which is part of the overall Buildings and Grounds department. Bobby is located on the first floor of the college complex. His regular job duties include receiving and delivering packages to employees on campus and coordinating with vendors such as UPS and Fed Ex. Bobby creates meaningful connections with the vendors and student workers that he supervises, which makes him personable and easygoing. During the COVID-19 pandemic, Bobby continued to work in-person to ensure packages were being received and delivered to LMC staff in a timely manner. He would like his colleagues to know that he is available for any questions and is happy to assist you with your Shipping and Receiving needs. Please feel free to contact Bobby at bquezon@losmedanos.edu or call 925-473-7358.

Other "Got Caught Caring" Professionals:

Aaron Nakaji• Abigail Duldulao• Cesar Reyes•
Cynthia Perez-Nicholas• Eden Olsen• Elizabeth
Esparza• Franklin Chavez• Irene Sukhu•
Jennifer Garcia• Kelly Green• Lawrence
Punsalang• Leah Sicat• Leetha Robertson•
Linda Jackson• Nicole Almassey• Ninnette
Alfaro• Reginald Turner• Sandra Mills• Sandra
Parsons• Sarah Ryan• Sylvia Benzler

Did you know?

Our staff and faculty have current publications in multiple fields including but not limited to; biochemistry, kinesiology, nutrition, metabolism, neuroscience, exercise physiology...

Did you also know that you can recycle your old printer cartridges and old batteries in the Shipping & Receiving office?



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