Research Department Administrative Services Survey Results by Site - Pre and Post Centralization

(Scale: Excellent = 4, Good = 3, Fair = 2, Poor = 1)

Site	Area		Yea 2011 (Pre)	r 2012 (Post
CCCCD	Timeliness:	Rating Average	2.9	3.5
		Response Count	37	34
	Accuracy:	Rating Average	2.9	3.7
		Response Count	37	34
	Helpfulness:	Rating Average	2.9	3,6
		Response Count	37	3-
	Knowledge/expertise:	Rating Average	3.1	3.7
		Response Count	37	3-
	Information availability:	Rating Average	2.9	3.
		Response Count	37	3
	Overall quality:	Rating Average	2.9	3.0
		Response Count	36	3
ccc	Timeliness:	Rating Average	3.4	3.9
		Response Count	11	
	Accuracy:	Rating Average	3.1	4.0
		Response Count	11	
	Helpfulness:	Rating Average	3.5	3.
		Response Count	11	
	Knowledge/expertise:	Rating Average	3.6	3.
		Response Count	11	
	Information availability:	Rating Average	3.4	3.
		Response Count	11	
	Overall quality:	Rating Average	3.3	3.
		Response Count	11	
LMC	Timeliness:	Rating Average	2.7	3.
		Response Count	17	1
	Accuracy:	Rating Average	2.6	3.
		Response Count	17	J. 1
	Helpfulness:	Rating Average	2.6	3.
		Response Count	17	1
	Knowledge/expertise: Information availability:	Rating Average	HATTER THE PARTY OF THE PARTY O	3.
		Response Count	2.6	J.
		Rating Average	BERNANDA SERVICE SERVICE SE	Contract to the second
	Overall quality: Timeliness: Accuracy: Helpfulness:	Response Count	2.6	3.
		Rating Average	17	1
		Response Count	2.7	3.
		Rating Average	17	
		Response Count	2.5	3.
		120-20-20-20-20-20-20-20-20-20-20-20-20-2	8	
		Rating Average	3.3	3.
		Response Count	8	
		Rating Average	2.6	3.
	Knowledge/expertise:	Response Count	8	
		Rating Average	3.0	3
	Lafornia di Lago di Albania	Response Count	8	
	Information availability:	Rating Average	2.5	3
		Response Count	8	
	Overall quality:	Rating Average	2.6	3.
		Response Count	7	