

## Evidence of reviewing and improving Book Vendors Services and Contracts

Vendor website that we used to purchase books prior to fall 2010

The screenshot shows the Midwest Library Service website. The browser address bar displays 'www.midwestlib.com'. The website features a dark blue navigation menu on the left with the following items: 'What's New/Upcoming Conferences', 'Book Acquisitions', 'Collection Development', 'Continuations & Standing Orders', 'Book Processing', 'Electronic Services', 'Invoicing, Shipping, & Returns', and 'Contacting Midwest'. The main content area has a repeating background pattern of a classical building facade. At the top center, the logo reads 'Midwest Library Service' with the tagline 'Book Jobber Serving Libraries Since 1959'. Below the logo, a message states 'InterACQ is provided as a service to our customers.' followed by an 'InterACQ Log On' form. The form includes fields for 'User Name:' and 'Password:', a 'Remember User Name.' checkbox, and a 'Log In' button. A red error message below the form reads: 'There is no user in the database with the username kwentworth'. A link for 'Forgot your Password?' is located below the form. Further down, a purple announcement says 'Please visit us at the 33rd Annual Charleston Conference November 7-9 in Charleston, South Carolina'. At the bottom center, a green banner with white text says '{ WE'RE EXHIBITING }'.

- No book reviews included.
- No discounts.
- No vinabind service.

## Vendor website that we used to purchase books after fall 2010

The screenshot displays the Title Source 3 website interface. The top navigation bar includes links for home, search, carts, customer service, and collection development. The main content area is titled 'Cart Manager' and shows a 'Cart Summary: Kim - Oct 2013'. The summary includes details such as 'Cart Group: Kim - Oct 2013', 'Cart Type: None', and 'Cart Status: Private Cart Pending'. The total list price is \$986.09, and the total discount is \$804.65. The current price for the selected item is \$29.95 (USD), with an estimated discount of \$19.47.

The selected item is 'Mayo Clinic: The Essential Diabetes Book (hardcover) by Mayo Clinic (COR)'. The page provides detailed information about the book, including its ISBN (9780848738198), publisher (Oxmoor House), and publication date (2013/11/06). The inventory status is shown as 'On Hand: 185' and 'On Order: 26'. The page also includes a 'Quick Search' section and a 'Product Overview' section.

- Embedded selection tools
- Embedded reviews
- Discounts
- Vinabind service available