

Reference Statistics

losmedanos

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Question Count

Duration		Question Type		Asked by	
0-4 minutes	2478	Reference	1930	Student	3873
5-9 minutes	768	General Information	1531	Faculty	81
10-20 minutes	348	Directional	38	Patron	116
20-30 minutes	195	Consultation	500	LMC Staff	4
30-45 minutes	162	IM/chat	30	Child	1
45-60 minutes	90	Library Instruction class	47	Student Group	1
60-90 minutes	35				
Format	0	Location			
Walk-up	3553	Reference desk	3864		
Appointment	224	Office	55		
Phone	112	Classroom	41		
IM/chat	98	Brentwood	9		
Class	38	Stacks	30		
Email	51	Student Computers	66		
		Around campus	10		
		Off campus	1		

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