Student Services Staff Feedback
Accreditation Standard II B

Feb 25, 2014 -- 3:00p-4:30p
Rm CC-335

Meeting Objectives

- Outline accreditation timeline
- Cite key standard resources
- Capture feedback to possible & actual action plans

Accreditation Timeline

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
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<tbody>
<tr>
<td>April-May 2014</td>
<td>SGC and all constituency approval</td>
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<tr>
<td>May 2014</td>
<td>Final &quot;Final&quot; document ready</td>
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<tr>
<td>May 2014</td>
<td>Self Evaluation draft reviewed by President's Cabinet and Chancellor's Cabinet</td>
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<tr>
<td>May 27, 2014</td>
<td>Document submitted for CCCCD Governing Board approval</td>
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<tr>
<td>May 27, 2014</td>
<td>Document submitted to John Schall to 'pour' into final document</td>
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<tr>
<td>June 25, 2014</td>
<td>CCCCD Board study session on college reports; Board approval</td>
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<tr>
<td>July 1, 2014</td>
<td>Report sent to printer for reproduction</td>
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<tr>
<td>August 1, 2014</td>
<td>Overnight printed report along electronic copy of report and evidence to ACCC</td>
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<tr>
<td>October 26-28, 2014</td>
<td>Accreditation Team Site Visit</td>
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<tr>
<td>January 2015</td>
<td>ACCC decision</td>
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CCSSE 2013 Results

http://www.losmedanos.edu/planning/documents/CCSSE2013SurveyResults.pdf

Brentwood Survey of Student Services

See Excel file

Student Satisfaction Survey 2013 Results

SENSE 2012 Results


Standard II.B.1

- Maintains and delivers quality student support services

Surveys Planned for Spr 2014

- Quality of Student Support Services survey—capture student knowledge of available services regardless of location or means of delivery of their classes (i.e., online or Brentwood Ctr, Fire Academy, Administration of Justice Cite)
Standard II.B.2
- Maintains accurate, current catalog information

Standard II.B.3
- Researches and identifies student learning support needs

Standard II.B.3.a.
- Provides equitable access to services
**Surveys Planned for Spr 2014**

- Engagement survey—collects engagement levels by gender, ethnicity, and enrollment (FT/PT)

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**Standard II.B.3.b**

- Environment encourages personal and civic responsibility, as well as intellectual, aesthetic and personal development

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**Standard II.B.3.c**

- Designs, maintains, and evaluates counseling and advising services
### Possible Action Plans

- Career & Advisement About Job Opportunities – new position for career services
- Dissatisfaction with Counseling – to be addressed by 3SP group Ed Planning

### Standard II.B.3.d

- Designs and maintains appropriate programs, practices, and services that support diversity

### Action Plan for Spr 2015

- Design process involving students in identifying and implementing initiative that promote diversity process
- Develop tool for assessing the effectiveness of college-wide diversity
Standard II.B.3.e
- Regularly evaluates admissions and placement instruments

Standard II.B.3.f
- Securely maintains students records

Standard II.B.4
- Evaluates student support services
Accreditation Feedback Meeting 2/25/14

Catherine Forseca
Carole Rogers
Carla Rosas

CalWORKS
Welcome Center
STUD SVCS - TRANSFER & SLO

Nicole Almassey
Laura Subia
ROSA ARMENDARIZ
Jorge Cea

HSI EXITO Grant
ECPS/Counseling
HSI EXITO GRANT
Outreach
ECPS

Yazmin Flaggs
Sharon McLean
Annica Soto
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Dave Belman
Demetria Lawrence

Dean
Student Life Coordinator