

LMC Brentwood Center – Student Support Services Survey

Please share your experience and/or knowledge of Student Support Services offered at the Brentwood Center. Your responses will help us improve upon services you may need to assist you in meeting your educational goals. Please return completed survey to your instructor or the *Survey Collection Box* in the Brentwood Center front office. Your feedback is important to us!

1. For Spring 2015, are you taking classes at: (check one)
Brentwood Center only _____ Both the Brentwood Center & LMC Pittsburg Campus _____
2. Please **check** all of the following services at the Brentwood Center that you are aware of or have used:

___ Admissions/Records	___ Probation/Reinstatement Workshops	___ Library Textbook Reserve
___ Assessment Testing	___ Financial Aid Advising	___ E-Library Resources
___ New Student Workshops	___ Transfer Rep Advising	___ Reading/Writing Consultants
___ General Counseling	___ Transfer Workshops	___ Peer Tutoring
___ DSPS Counseling	___ College/University Bus Tours	___ Bookstore

3. Is the availability of the services listed above sufficient to meet your needs? Yes _____ No _____ If No, please list specific services you would like to see added or expanded, and desirable hours of service.
For example: Tuesday evening Financial Aid appointments:

4. Please list any additional services you would like to have offered in Brentwood, including ideal time of day for accessing the service (i.e. morning, afternoon, evening):

5. Please indicate how you rate the services available at the Brentwood Center, overall:
___ Unsatisfactory/needs improvement ___ Satisfactory - services meet my needs ___ Outstanding

6. Have you used the LMC website to find out about Student Support Services available at the Brentwood Center?
Yes _____ No _____ Please tell us how else you find out about Brentwood Services that you need?

7. Please add additional suggestions for ways that we can improve services for students. (feel free to continue on reverse side)

Thank you for your responses!