

From: [Maxwell, Tanisha](#)
Subject: Welcome LMC Pathways Success Team Members
Date: Tuesday, January 23, 2024 6:12:27 PM

Bcc: All LMC Employees

Hello LMC Family

I wanted to share some exciting transitions within Student Services as we continue to implement the Success Team model for LMC Pathways.

The Student Success and Retention Program and its services has moved! We are now on the second level of the College CORE in **CO200** which we are now calling the **Student Success Center**. We have expanded our bandwidth so that students can meet with Success Coaches, receive support services, address academic holds, and make counseling appointments for Financial Aid appeals, academic renewal, and educational planning. Continuing or returning students can be directed our way for assistance and support to ensure their success throughout their academic journey here at LMC Monday-Thursday 9am – 5pm (extended until 6pm through 2/1) and Friday 9am – 1pm (extended until 3pm through 2/2). Our contact telephone number remains **(925) 473-7488**.

LETTA GREENE

Letta Greene will be continuing in her role as Senior Program Coordinator and will be working with the Success Coaches to cohesively and comprehensively coordinate holistic support for students across success teams for all 5 of the LMC Pathways. We are excited for her to bring her retention and student support expertise to the on-going implementation of the Guided Pathways framework.

As an avid DIYer, Letta's dedication to education spans more than 40 years, beginning with her classroom volunteer services as a teenager to special needs children and childcare services, and culminating with her graduation from UC Riverside to begin teaching third graders. Between Contra Costa College, Los Medanos College and the Brentwood Center, she has almost 30 years working in Student Services and Business Services. Her experience has encompassed working in Operator Services, Economic Development, EOPS/CARE, CalWORKs, Admissions, Financial Aid, Outreach, Workability, and Student Success and Retention. She brings her determination and knowledge to the Success Team, and looks forward to continuing aiding students transform their lives.

Additionally, please join me in welcoming Melina Rodriguez back to Student Services. She is transitioning from Instruction to the Student Services division to continue her trailblazing work as LMC's first success coach for the Business, Manufacturing, and Transportation Pathway along with newly hired Success Coaches Nicholas Diaz-Galarza (Behavioral Science and Social Science Pathway) and Veronica Ortiz (Arts, Humanities, and Communication Pathway) that started their work in December of 2023.

MELINA RODRIGUEZ

Melina started her professional career with Los Medanos College in 2008 as part of the Admissions & Records Office. She contributed positively to the A&R Office for many years before transitioning into other departments to gain valuable knowledge and experience. Melina has experience working with the Brentwood Center, Student Life, EOPS/CARE and CalWORKs, as well as the Workforce & Economic Development Office where she has been the past 4 years. Melina is a proud LMC alumni and can relate to many of our students as she was the first in her family to graduate with a degree. The pursuit of her degree had a tremendous impact on her personally and professionally. This sparked a flame within her to persuade family and friends over the years to begin their college careers within the district. As a first-generation student, Melina turned to many of her colleagues for advice and assistance during her time at LMC and she is truly grateful to all of those that helped her along the way. Because of these mentors and her relationship with LMC, she decided her passion was also to give back and help others pursue their degrees. As of today, Melina is proud to say that she has helped 7 family members, 16 friends and countless LMC students over the years to obtain their educational goals. She looks forward to continuing this great work in the newly named Student Success Center (CO-200) as a Success Coach with our current and future students to come. When Melina is not at work she enjoys being with her Pitbull and going on outdoor adventures that include camping, kayaking and fishing throughout Northern California.

Respectfully,

Tanisha



Tanisha M.J. Maxwell, Ph.D.
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President's Office
(925) 473-7421
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From: [Maxwell, Tanisha](#)
Subject: Welcome Our New Success Coaches
Date: Wednesday, December 6, 2023 11:26:54 AM

Bcc: All LMC Employees

Hello LMC Family,

I am excited to announce a promotional and a new hire, respectively, in Student Services. Nicholas Diaz-Galarza and Veronica Ortiz were successful candidates for our recent Program Coordinator (Success Coach) search and started their new positions on 12/1/23. They will be engaging with students to support their success throughout the academic journey from registration to completion as part of the college's efforts to implement guided pathways.

NICHOLAS DIAZ-GALARZA

Nicholas attended LMC back in 2013 and graduated with 4 associate degrees. Nicholas is in his last term to complete his bachelor's degree in business management. He plans to further his education by pursuing an MBA program. Nicholas enjoys attending comic cons, car shows, volunteering at the Sonoma raceway as a corner Marshall, or watching the latest Marvel/DC/Star Wars movies and shows with his son. With the years of experience that he has gained as a student and employee at LMC/DVC with the student success & retention program, EOPS/CalWORKs/CARE, Welcome Services, and Financial Aid, Nicholas is looking forward to working alongside his fellow colleagues to ensure student success for those that apply and enroll at LMC.

VERONICA ORTIZ

Having recently relocated from Texas to California with her husband and two daughters, they're immersing ourselves in all that the Bay has to offer! With over 9 years of dedicated experience in higher education, Veronica brings a wealth of knowledge and commitment to student success. Holding a bachelor's degree from the University of Houston and an MBA from the University of St. Thomas, Veronica's academic background aligns with her passion for helping students succeed. She is enthusiastic about contributing her skills and passion to Los Medanos College. Veronica is ready to dive in and make a positive impact on students and the community!

I have shared both Nicholas' and Veronica's contact and office information below. Please join me in welcoming Nicolas and Veronica.

Office Location: CO 200

Nicholas Diaz-Galarza's contact information

Phone: (925) 473-6403

Email: ndiazgalarza@losmedanos.edu

Veronica Ortiz's contact information

Phone: (925) 473-6406

Email: vortiz@losmedanos.edu

Respectfully,

Tanisha



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