



The student is. . .



Definition of Access

- We'll have a comprehensive definition after these workshops.

Activities conducted by LMC related to "Access"

- Community presentations
- HS Career Days
- College Nights
- PTA presentations
- Middle school visits
- HS presentations for 9th to 11th graders
- Financial Aid Workshops: day, evening and Saturdays

Outreach Workshops

- General higher ed. presentation
- Steps to enrollment
- Application session: online and paper
- LMC programs and services
- Goals: AA, certificate, transfer

Assessments

- Bring assessment to high schools
 - "We bring the college to the high schools"
- Assessment Center
 - Career Center visibility
 - Connecting new students to college

EOPS

- Outreach Presentations
- College Nights
- Critical Literacy Program
 - Students in program 1 year
 - Clear on program services
 - Clear on goal setting

Orientation, Engagement, Motivation

- Engage students. . . provide a social network
- Information. . . clarification of educational goals for students
- Motivation. . . Set the pathway and structure for retention

Counseling

New Student Workshops

- Characteristics of successful students
- Support services
- Educational goals
- First semester classes
- First semester educational plan

Counseling

Online Orientation & e-Advising

- On LMC website
- Informative and fun
- Quiz at end of each section
- e-Advising

Counseling

Counseling Classes

- COUNS 030: Orientation to College
- COUNS 032: Career Development
- COUNS 033: Transfer Planning
- COUNS 034: College Success
- Concurrently enrolled high school students

Counseling

HS Seniors & Parents Orientation

- Late May/ early June
- Workshops for seniors and parents
- Early registration
- Information about programs and services available
- A celebration!?

Counseling

High School Counselors Conference

- The time seemed to be right
- An opportunity to connect with our high school colleagues
- An opportunity to promote our college: new facilities, courses, majors
- An opportunity for high school counselors to connect with each other

Counseling
LMC Adjunct/High School Counselors

- LMC Liaison/Ambassadors
- Counselors and instructors
- Ongoing training

Counseling
Counseling Department Outreach

- Presentations in high school classrooms & career centers
- A community presence
- In the future

Student Ambassadors
“Advancing Our Community”

- The Student Ambassadors serve as representatives of Los Medanos College and assist with increasing communication and visibility in the community.
- Student Ambassadors strive to support the mission of the Office of Student Life, by working towards positive social change.

Student Ambassadors

- Pilot project in 2007-2008 with HSI
- Provide assistance to new and continuing students.
- Represent the college at various events & outreach opportunities.

Student Ambassadors
Role of Student Ambassadors

<ul style="list-style-type: none"> • Assist with college events including: <ul style="list-style-type: none"> • Semester Start-up • High School Orientations • Transfer Day/College Night • Cash for College • Job Fair 	<ul style="list-style-type: none"> • Host Information Tables • Peer Mentor Program • Campus Tours • Host Information Sessions for Students.
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Information Services

- Welcome students
 - First impression of the college
 - Friendly, receptive place to get started
 - Try to take mystery out of college, provide directions, maps, explain procedures

Information Services

Our Purpose

- To ease new students' transition into college, thus helping to provide Access
- To help continuing students identify and access appropriate services when they encounter barriers to success

Information Services

Getting Started

- Steps to get started
 - Application
 - Assessment
 - Orientation/counseling
 - Financial Aid
 - Assist with online registration

Information Services

Referrals to appropriate services

- Listen to student's needs and make referral to:
 - Financial Aid
 - EOPS
 - Counseling
 - Employment Center
 - Tutoring Center
 - Etc.

Information Services

We're "Generalists"

- Answer general questions about college, programs & services
 - Need to know a little about all departments
 - In person, phone, e-mail
 - Brochures and flyers
 - Try to research answers, not transfer student to another department
 - Try to stay current on other departments' procedures & events

Information Services

Customer Service

- Emphasis on customer service
 - Good interaction brings students back when they need assistance, prevents frustration
 - Satisfied parents bring younger children; students bring siblings, friends

Information Services

Next Steps

- Your thoughts and feelings. . . Reactions
- Has your definition of Access changed?
- How can we integrate Access activities?
- What is missing from the activities?
- How can you or your department add to Access?
- New ideas . . . projects. . . suggestions