

Student Services SLO Committee Meeting March 12, 2009

Present: Alves, Armour, Benford, Canto-Williams, Cea, Cullar, Gottlieb, Orante, Newman (chair)

College Planning & TLP Committee Collaboration

Based on the discussions in the college Planning Committee and the TLP Committee, Gail announced that revisions to the program review template are underway, with the intent of creating a format that integrates program SLO's with program review. Once the new template is complete, we will consider the changes for use by Student Services Programs. Ideally we can agree on a uniform template for all college programs. Additional questions may be added (specifically for Student Services) at the end of the form if we feel it will contribute to a more complete review our services.

Updates on SLO Plans/Reports

- Admissions & Records: Working on the same question as last year (students' ability to successfully complete the online application) but with a new survey tool; Humberto will have the final version of the survey today; the survey will be given to students through April, both online and hard copy; the hope is to increase the number of responses that were gathered last year (200).
- EOPS: Surveys are still being tabulated for current SLO.
- Transfer Center: Newin and Frances will work on a research question for future implementation as an SLO in Fall 2009.
- Counseling: Phil will work with Humberto to gather baseline data regarding the number of students that are on academic and progress dismissal for multiple semesters; the counselors are interested in developing interventions for students on probation and dismissal; Phil and other counselors are researching some of the interventions being used at other colleges.
- Outreach: While working with graduating seniors at the high schools, Jorge is framing his SLO around the students' level of understanding of educational objectives/goals and preparation for steps to enroll at the college; he will be tracking the students' follow-up with enrollment at LMC.
- Financial Aid: For the existing SLO, Loretta will provide a revised survey at the SAP workshop on March 30 and 4 additional workshops. Loretta is also considering another SLO related to the use of a mid-term progress report for students that have been on suspension from Financial Aid.
- Information Center: Kathy distributed her reports for both SLOs related to student use of technology and self-advocacy. For the technology SLO, survey results are very similar to last year. Since we have limited ability to impact changes on WebAdvisor it may be that the only improvements we can make as a consequence of what we learned will be to continue improving our assistance while helping students with their online transactions.
- Career Center: Teresea is gathering information for the Career Center SLO related to students' demonstration of self-advocacy.