

Drop-In Lab Assessment Spring 2014

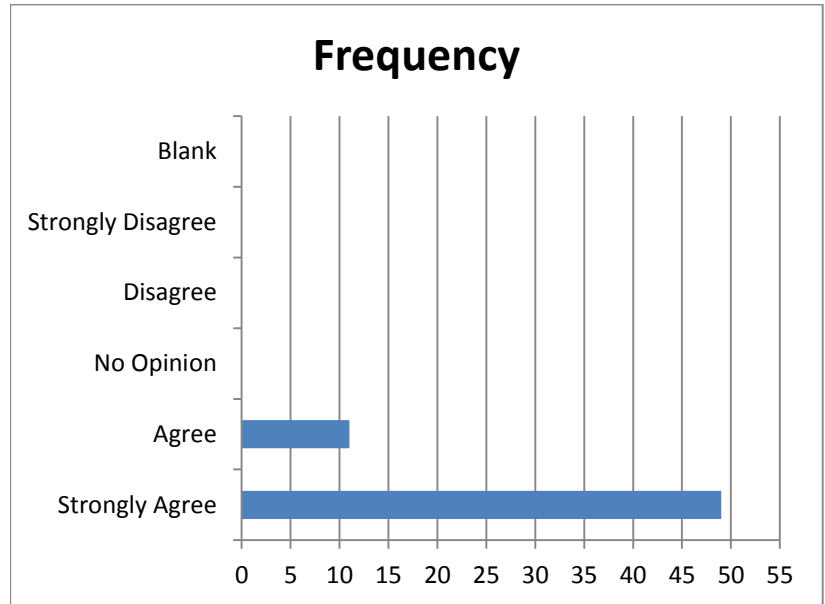
The questions are derived from the current Computer Drop-in Lab SLOs:

1. Exhibit ability to utilize available resources located in computer lab.
2. Utilize computer competency skills to access, research, and accurately verify valid resources for assigned research topics and assignments.
3. Demonstrate basic proficiency skills using computer application(s)

Please note that the surveys were passed out to students using the computers in the Drop-In lab on several occasions between February 11th and February 24th, 2014.

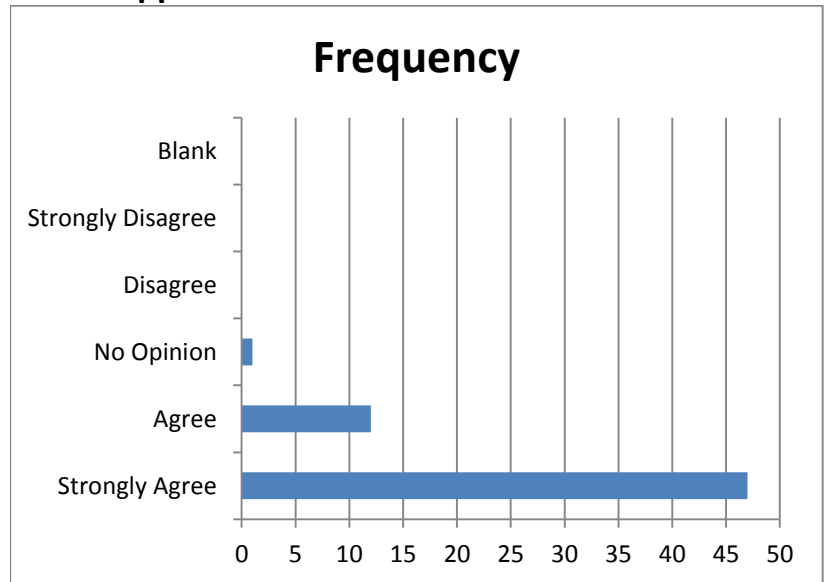
1. I was able to find and use what I needed in this lab (Computers, printers, applications, etc.)

	<i>Frequency</i>	
Strongly Agree	49	82%
Agree	11	18%
No Opinion	0	0%
Disagree	0	0%
Strongly Disagree	0	0%
Blank	0	0%
Total	60	100%



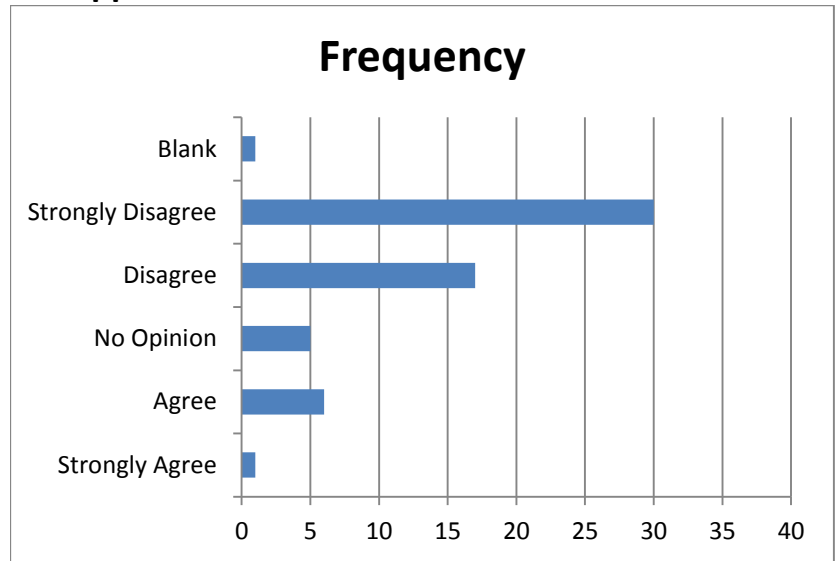
2. I am comfortable using the computers and applications installed in this lab.

	<i>Frequency</i>	
Strongly Agree	47	78%
Agree	12	20%
No Opinion	1	2%
Disagree	0	0%
Strongly Disagree	0	0%
Blank	0	0%
Total	60	100%



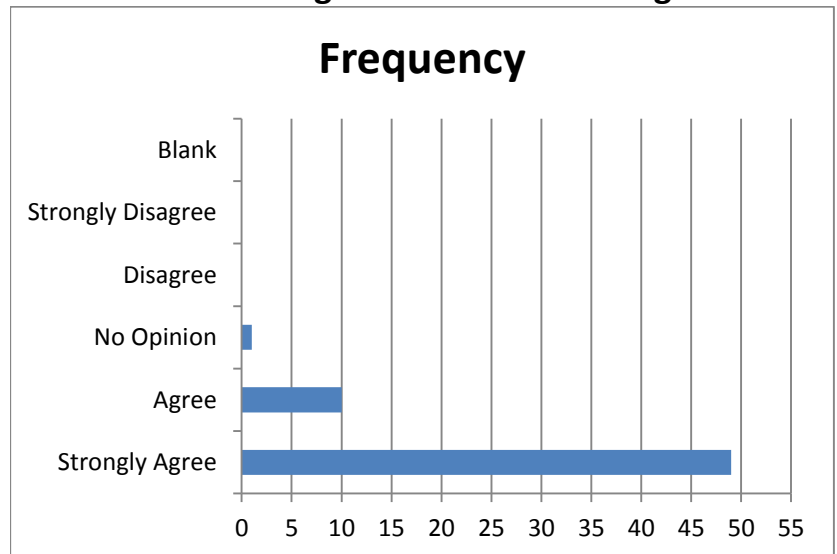
3. There were parts of the computer or its application that I was unable to use.

	Frequency	
Strongly Agree	1	2%
Agree	6	10%
No Opinion	5	8%
Disagree	17	28%
Strongly Disagree	30	50%
Blank	1	2%
Total	60	100%



4. I was able to research and find valid sources for the assignments I was working on.

	Frequency	
Strongly Agree	49	82%
Agree	10	17%
No Opinion	1	2%
Disagree	0	0%
Strongly Disagree	0	0%
Blank	0	0%
Total	60	100%



5. Improvements (as entered into database)

1. A little more enforced silence, but just a little. Also more RAM for the computers.
2. Everything here is useful, workers are helpful would change anything.
3. A few more instructors to help out students. And not having one instructor just focus on just one student for to long. But other than that you guys do a great job!!!
- 4.
5. Coffee:)
- 6.
7. Upgrade to Windows with better graphics cards for Visual Design
8. It would be nice if Visual Studio 2013 were a little more accessible on these computers; every time I needed to use it, I had to ask someone to end a few processes on the computer I used so it wouldn't freeze on me.
- 9.
10. MORE COMFORTABLE CHAIRS
11. LAB has Been more than capable to fulfill my needs.

- 12.
13. I understand that groups come in to work together. Just to keep in mind others are working and to use their inside voices.
14. This lab is perfect as it is at this date. Everyone who works in this lab are very smart and helpful. I couldn't do my homework completely without them.
- 15.
16. N/A This computer lab is great & the workers are very adimin & helpful!
- 17.
18. Awesome help from staff
19. James spangol needs a rase
20. None are needed
21. None. :)
22. More James Spagnols. He's always so helpful and professional. Though he does remind me to keep my water bottle off the desks.
23. Since Study is the main reason for this area; enforcing a "QUIET" policy would be a real improvement.
24. I believe everything is great. No need for improvement.
25. Having the computers compatable with earlier versions of windows makes printing difficult, & turning in H.W with word.
- 26.
27. Nothing really good place to work and get help.
28. I believe the lab is great, I always get the help I need
29. Nothing Perfect =)
- 30.
- 31.
32. I've been very happy with the lab. There was one time where only one person was working and it got kinda backed up and I had to wate like 15-20 minutes. But it is an outlook, I always have good success when using the lab.
33. more knowledgable help with computer science homework help.
34. Karen and James are helpful and extremely knowledgeable. I wish there were more people like them! :) :)
35. N/A
36. The chairs tend to hurt my back, which distracts me from any work and sometimes keeps me from going to classes after.
37. Being able to open the door easier. But it's good how it is, I like coming here and doing my work.
38. I like the way the lab is run and like using the computers. I wouldn't change a thing.
- 39.
40. No comment as I can't think of any improvements
41. No needed improvmnts
42. Include tutors to help coach or resources to encourage computer literacy.
43. I am really not sure I find this lab to be the best to do homework or Essays. It has everything, I come here all the time to get my work done. I rather come to this lab and use the computer or Printer than any other lab in the school.
44. none so far.
- 45.
46. The staff is really helpful 24-7.
47. Non for the moment I think the lab is perfect
48. I enjoy using this lab. James is especially helpful and patient when I have papers to do.
49. none I am ok with how they are
- 50.

51. increase hours - open at 07:45 - stay open Fri. afternoons
- 52.
53. nothing. I have been coming here for 2 yrs. This lab is awesome. I love to come here. The tech James is the best, as well as the student workers.
54. Give the Computer Science Department more funding.
55. If we had tutor help us when we needed help.
- 56.
57. I am completely satisfied when using this lab so far, so I don't have any suggestions to offer.
58. Everything runs smoothly, but there is always room for improvement.
59. I'd Love if it cost 5 cents instead of 10 to print a single page.
60. All is well in my opinion