1. **Overall, are you happy with the academic help you get at the Center for Academic Support?**
   - a. Yes!
   - b. Mostly yes
   - c. Sort of
   - d. No

**Reading & Writing Consultations**

Student ID# ______________

2. **About how many times have you seen a consultant?**
   - a. 1—4 times
   - b. 5—9 times
   - c. 10 times or more

3. **Generally, when you see a consultant about a paper you have to write, what do you talk about? Circle all that apply:**
   - a. Prewriting – getting ready to write
   - b. Understanding the assignment and what the instructor wants
   - c. How to organize the paper
   - d. Thesis or focus
   - e. What information/evidence will I use (the readings)
   - f. Grammar, spelling, etc
   - g. How to revise

Comments:

4. **Has working with consultants affected your writing process, the way you work on a paper or assignment? Explain.**

5. **Do you believe that working with consultants has helped you to be successful in your college courses?**
   - a. Yes!
   - b. Mostly yes
   - c. Sort of
   - d. No

Comments:
Peer Tutoring

Student ID# __________ Tutors you have worked with: ____________________________

1. How many times have you used tutoring?
   A. 1-4 times  B. 5-9 times  C. 10 times or more

2. The tutor encouraged me to communicate my thinking by asking me to: repeat the questions in my own words, show my work in an organized way, or explain my reasoning out loud, etc.
   A. Always  B. Usually  C. Infrequently  D. Never

3. The tutor guided me through the problem/assignment by asking lots of questions.
   A. Always  B. Usually  C. Infrequently  D. Never

4. The tutor encouraged me to use different strategies to solve problems such as using: graphs, pictures, tables, predicting, understanding, and vocabulary.
   A. Always  B. Usually  C. Infrequently  D. Never

5. After working with the tutor, I understand how to solve similar problems/assignments.
   A. Always  B. Usually  C. Infrequently  D. Never

6. The tutor was friendly and eager to help.
   A. Always  B. Usually  C. Infrequently  D. Never

7. The tutor treated me as an important individual, took the time to make a connection with me, and has improved my attitude towards course work and increased my confidence in my abilities.
   A. Always  B. Usually  C. Infrequently  D. Never

8. When I had a question, the tutor was able to explain the concept(s) in terms I could understand.
   A. Always  B. Usually  C. Infrequently  D. Never

9. The tutor helped me learn skills such as: using my textbook effectively, questioning, and taking effective notes that will help me be successful in other courses.
   A. Always  B. Usually  C. Infrequently  D. Never