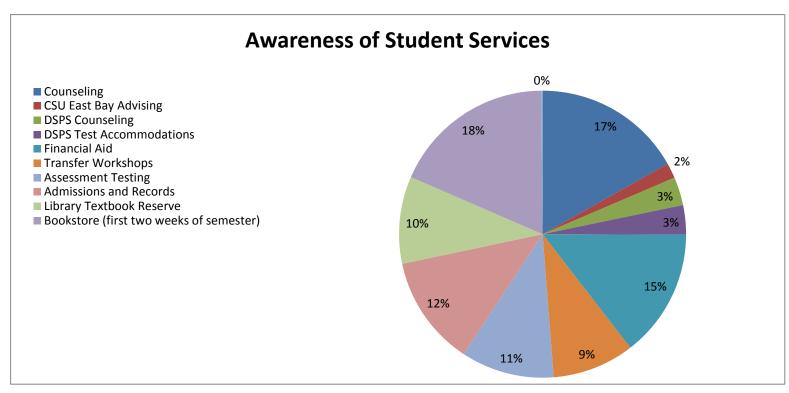
Number of surveys returned:

589

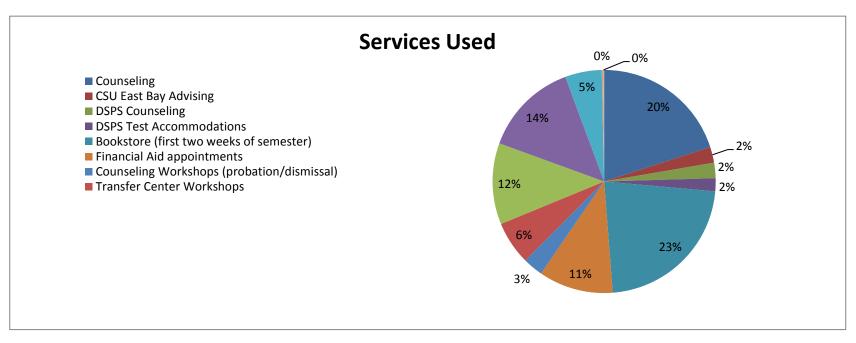
1. Student Support Services you are aware of:

Counseling	259
CSU East Bay Advising	26
DSPS Counseling	49
DSPS Test Accommodations	51
Financial Aid	222
Transfer Workshops	142
Assessment Testing	161
Admissions and Records	191
Library Textbook Reserve	151
Bookstore (first two weeks of semester)	282
Mathlab	2



2. Which of the following services have you used or plan to use?

Counseling	350
CSU East Bay Advising	40
DSPS Counseling	39
DSPS Test Accommodations	33
Bookstore (first two weeks of semester)	391
Financial Aid appointments	189
Counseling Workshops (probation/dismissal)	51
Transfer Center Workshops	110
Assessment Testing	206
Admissions and Records	241
Library Textbook Reserve	93
Reading/Writing cent	3
Math lab	3



3. Is the availability of services/hours offered sufficient to meet your needs?

yes	478
no	88

4. If no, indicate what services should be offered/expanded in Brentwood:

See Sheet 2 for results.

5. If a specific service needed is not available, how would you find this service?

Ask in the Brentwood Center office	304
Ask a Brentwood Center Counselor	41
Look on college website	211
Call the main LMC Campus	164
Ask a Brentwood instructor	77
Read about it in the Class Schedule or College Catalog	32

6. Do you use the college website to learn more about student support services

available through LMC? yes 439 no 138

7. Other comments or additional serviced you would like to see offered in Brentwood:

See Sheet 2 for results.

	Hours and Services
21	I am satisfied with services-keep up the great work
9	Do not use the services or goes to Pittsburg for them
7	Don't know about services/hours-need to be advertised
4	Need longer/more hours (one comment was for night students)
1	Have to go to Pittsburg for "real" help
1	Don't know where things are located
2	Have more services offered, like Pittsburg
1	Need a detailed map of the location of services
	Counseling
28	Need more availability/more counselors
1	Online scheduling for Brentwood Center
6	Need mental health counseling
10	Need to be more helpful/knowledgeable
1	More counseling activities/programs
2	More time with counselors (some rush)
1	Counselors need to be in a better mood
1	Degree counseling -subject teachers do a workshop pertaining to specific degrees
	CSU East Bay Counseling
	More than just CSU East Bay counseling
_	DSPS Counseling
	Need after 5pm
2	Availability
	<u>Bookstore</u>
	Availability
	Variety of goods sold
	Allow returns
	More people working
	Doesn't have all books needed
2	Renting textbooks
	Financial Aid Appointments
18	More availability

	Transfer Center Workshops
1	More availability
	More in-depth transfer counseling
	More about transfer options
	Assessment Testing
1	Breakdown of missed questions
_	More availability
	Admissions and Records
2	Needs service at Brentwood
-	Need more people working beginning of semester
	More knowledgeable/helpful
2	Office staff is helpful and friendly
	Library Textbook Reserve
2	More availability
3	More books/copies offer
2	<u>EOPS</u>
	<u>Veterans</u>
4	Needs service at Brentwood
5	<u>Scholarship</u>
9	<u>Library</u>
	<u>Facilities</u>
1	Campus is small compared to Pittsburg
1	Computer lab and CORE need to be bigger
_	Need bigger campus, more resources
	More labs
	Science Lab
_	Better vending machines
	Need more parking
2	Study Area
	Tutoring
4	Needs more tutors (science, Math 7, physic)
1	Center for Reading/Writing

	Math lab
4	hours need to be expanded-available on weekends
3	Brentwood math lab is awesome
18	Need more classes (business, art, pe, science, child dev., evening/summer, more teachers)
	Internet/WIFI/website/Insite
1	Need faster internet/WIFI
1	Need to know how to use the website
1	Insite needs video training clips
1	Navigating website is difficult
2	Website is useful
1	Stop changing the website-makes it difficult to find things

ľ	The amount of hours needed to complete the required lab assignments are too much for full time employees and students
	Couldn't fully comment because survey is not anonymous
	Dedicated area/room for student use (clubs, study groups, etc.)
ſ	Course schedule needs to be out earlier
	Everyone treats Brentwood as if it were different. Always referred to call Pittsburg main line.
ſ	I will be transferring to Las Positas for better opportunities, counseling and quality education; also due to cancelled classes, and bad
	teachers forcing me to drop. Will not recommend LMC.
ſ	Need more activities /programs for LMC students (involvement activities)
Ī	I like/love this school/Brentwood Campus
T	Teachers are nice and willing to help

Melissa Jackson's office and staff are awesome

1 2	Counce 10 14	SUEP CSUEP	2 0	Counseling DSPS	esting P	Aransi 8 7	Asses	Admit Admit 5	sions and Reco	gods godice godi	gore count		3	Courseling DSPS	Resting Rocker	12 9	-
3	8	3	0	4	8	3	5	8	4	8	14		2	2		7	
4	9	0	4	3	8	3	3	8 6	3	10	20		5	6		11	3
5	17	1	1	0	15	11	10	12	13	17	16		0	0		10	
6		1	2	1	10	9	7	7	8	13	12		2	2		8	
7	11	0	1	1	9	5	7	8	5	14	19		2	1	14	10	
8	13	0	1	2		7	10	9	6	12	17	0	0	0		9	
9	12	3	1	3		8	9	6	6	14	19	4	2	2		6	
10	11	1	1	3	11	3	8	8	9	12	16	3	1	3	20	11	1
11	10	0	2	3	8	5	4	5	8	13	11	0	0	0	20	7	4
12	6	1	0	2	6	2	4	2	3	7	12	3	0	0	17	5	3
13/14	18	1	4	4	16	7	13	14	6	22	27	5	2	2	33	18	5
15	8	2	4	2	9	9	7	9	9	13	13	0	0	1	20	4	2
16	12	0	2	2	12	3	5	7	3	11	18	2	1	1	13	8	3
17	10	2	2	2	10	9	10	6	6	13	10		0	0		5	-
18		1	4	2		7	6	11	10	12	18	1	1	1	19	9	
19		0	0	1	5	4	2	5	8	11	14	1	0	0	_	8	
20	10	2	3	4		5	7	9	7	15	13	3	5	4	21	6	
21	19	2	4	3	14	12	13	23	11	20	18		2	1	21	11	0
22	33	3	7	7	23	15	19	24	16	25	36	3	6	4	32	15	
	259	26	49	51	222	142	161	191	151	282	350	40	39	33	391	189	51
Note: all a	re batches	of 25 exce	pt #21 wh	ich is 37. Ba	atches 13 a	ınd 14 are	combined.										

Jing Workshop	/ K ⁵³	sment Admit	sions and Reserv	16 165	, NO	Red Ba	RSI BS	Courselor		ariquis ac inc	pructor again		, NO
6	10	10	4	24	1	13	3	13	11	5	5		5
5	8	8	5	21	3	17	0	10	6	3	2	13	11
2	3	8	3	19	2	10	2	7	7	5	2	23	2
3	9	7	6	17	8	16	4	5	5	5	0		8
7	10	10	6	22	2	10	2	7	12	1	1	18	7
5	10	7	0	17	3	18	2	3	6	3	0		8
7	8	9	1	21	4	17	2	9	5	4	0		6
3	9	10	1	18	7	9	4	11	6	6	2	20	5
5	10	10	5	17	8	15	2	10	5	2	2		6
4	11	10	5	21	4	15	0	11	7	1	1	22	3
5	10	11	5	22	3	16	2	10	8	6	2		6
7	8	8	3	22	2	12	3	7	5	3	1	20	5
11	17	21	5	40	8	25	3	19	15	5	1	35	15
5	10	10	5	24	1	13	0	6	6	2	0		6
5	8	9	2	24	1	15	4	10	5	3	1	16	9
4	7	14	2	23	1	12	1	7	8	1	3	22	3
5	7	13	5	21	3	12	1	9	6	2	0		4
3	8	12	6	17	6	11	1	11	7	3	1	18	4
6	9	13	9	20	4	7	0	4	11	4	0		6
4	14	22	5	30	7	17	1	20	8	6	4	29	8
8	20	19	10	38	10	24	4	22	15	7	4	36	11
110	206	241	93	478	88	304	41	211	164	77	32	439	138