LMC Brentwood Center – Student Support Services Survey

Please share your experience and/or knowledge of Student Support Services offered at the Brentwood Center. Your responses will help us improve upon services you may need to assist you in meeting your educational goals. Please return completed survey to your instructor or the Survey Collection Box in the Brentwood Center front office. Your feedback is important to us!

1. For Spring 2015, are you taking classes at: (check one)
   Brentwood Center only ______ Both the Brentwood Center & LMC Pittsburgh Campus ______

2. Please check all of the following services at the Brentwood Center that you are aware of or have used:
   ___ Admissions/Records    ___ Probation/Reinstatement Workshops    ___ Library Textbook Reserve
   ___ Assessment Testing    ___ Financial Aid Advising                ___ E-Library Resources
   ___ New Student Workshops ___ Transfer Rep Advising                ___ Reading/Writing Consultants
   ___ General Counseling    ___ Transfer Workshops                 ___ Peer Tutoring
   ___ DSPS Counseling       ___ College/University Bus Tours        ___ Bookstore

3. Is the availability of the services listed above sufficient to meet your needs? Yes____ No_____ If No, please list specific services you would like to see added or expanded, and desirable hours of service.
   For example: Tuesday evening Financial Aid appointments:

4. Please list any additional services you would like to have offered in Brentwood, including ideal time of day for accessing the service (i.e. morning, afternoon, evening):

5. Please indicate how you rate the services available at the Brentwood Center, overall:
   ___ Unsatisfactory/needs improvement    ___ Satisfactory - services meet my needs    ___ Outstanding

6. Have you used the LMC website to find out about Student Support Services available at the Brentwood Center?
   Yes____ No_____ Please tell us how else you find out about Brentwood Services that you need?

7. Please add additional suggestions for ways that we can improve services for students. (Feel free to continue on reverse side)

Thank you for your responses!

3/12/15